

X933H SMART PANEL

Administrator Guide

About This Manual

Thank you for choosing the Akuvox Smart Panel X933H. This manual is intended for the administrators who need to properly configure the smart panel. This manual applies to the 933.30.107.140 version, and it provides all the configurations for the functions and features of the X933H. Please visit the Akuvox official website or consult technical support for any new information or the latest firmware.

Introduction of Icons and Symbols



Warning:

- **Always abide by this information in order to prevent the persons from injury.**



Caution:

- **Always abide by this information in order to prevent the damages to the device.**



Note:

- **Informative information and advice from the efficient use of the device.**



Tip:

- **Useful information for the quick and efficient use of the device.**

Related Documentation

You are advised to refer to the related documents for more technical information via the link below:

<https://knowledge.akuvox.com>

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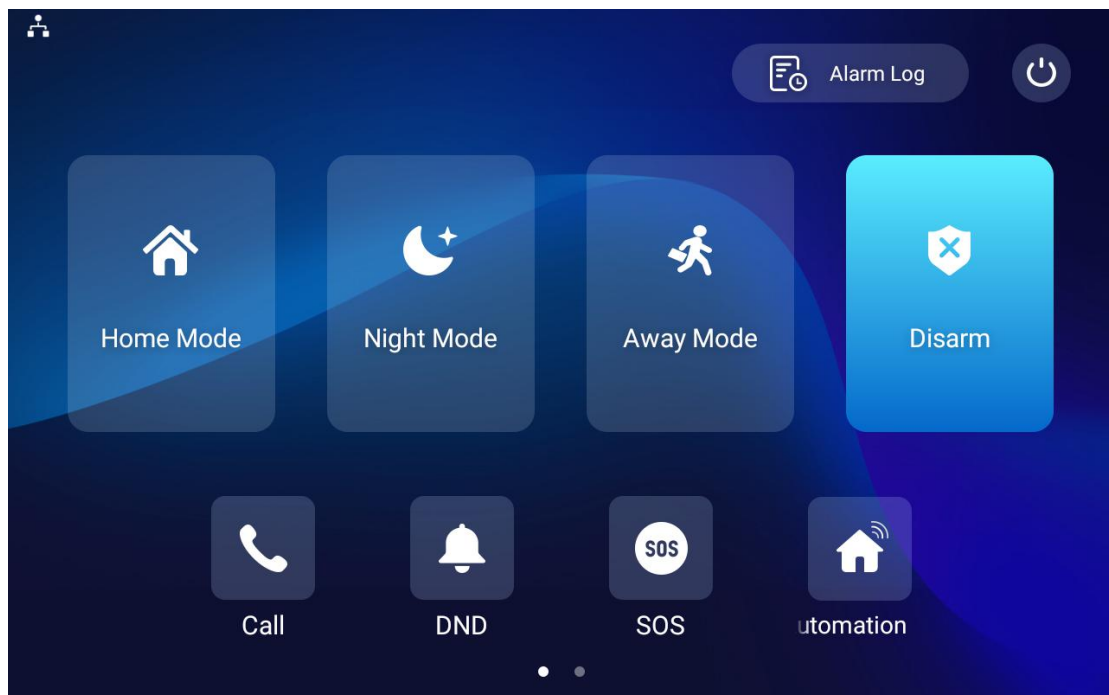
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1. Product Overview



X933H is an Android SIP-based with a smooth touch-screen smart panel. As a smart home center, it can work with any Zigbee devices and can be connected with the Akuvox door phone for audio/video communication, unlocking, and monitoring. X933H can help you realize whole home automation via Akuvox completed smart home system. You can control anything on the smart panel. X933H are often applied to scenarios such as villas, apartments, and buildings.

2. Change Log

The change log will be updated here along with the changes in the new software version.

3. Model Difference

| Model | X933H |
|-----------------------|--|
| Feature |  |
| CPU | 4 core A55 |
| OS | Android 9.0 |
| Color | Black |
| Display | 7 inches IPS LCD |
| Resolution | 1280 x 800 |
| MIC | Dual microphones, -26dB |
| Wi-Fi | IEEE802.11b/g/n, @2.4G |
| Bluetooth | Bluetooth 4.2 |
| Speaker | Dual speakers, 4Ω / 3W |
| Zigbee | Zigbee 3.0 |
| Ethernet | 1xRJ45, 10/100Mbps adaptive |
| Power Supply | 12VDC/1A or IEEE 802.3af PoE |
| Alarm Input | 8 x Alarm Inputs |
| Door Bell Input | 1 x Bell In |
| Relay Output | 2 x Relay Out (NO/COM/NC) |
| Installation | Wall-mounted |
| Operation Temperature | -10°C ~ +45°C |

| | |
|-----------------------------------|------------------|
| Operation Humidity | -20°C ~ +70°C |
| Dimensions (W x H x D) | 205x148x27.5(mm) |

4. Introduction to Configuration Menu

Homepage: This section gives you basic information such as product information, Network Information, and account information, etc.

Account: This section concerns SIP account, SIP server, proxy server, transport protocol type, audio&video codec, DTMF, session timer, etc.

Network: This section mainly deals with DHCP&static IP setting, RTP port setting, and device deployment, etc.

Device: This section includes time&language, audio setting, call feature, dial management, relay setting, display setting, monitor and third party APK or devices integration.

Contacts: This section allows the user to configure the local contact list store in the device and check the call logs.

Upgrade: This section covers Firmware upgrade, device reset&reboot, configuration file auto-provisioning, PCAP.

Security: This section is for Password modification, account status & session time out configuration, as well as service location switching.

Settings: This section is including the RTSPD & voice assistance set up.

Arming: This section covers the configuration including, arming zone setting, arming mode, disarm code, and alarm action.

5. Access the Device

Akuvox X933H settings can be either accessed on the device directly or on the device web interface.

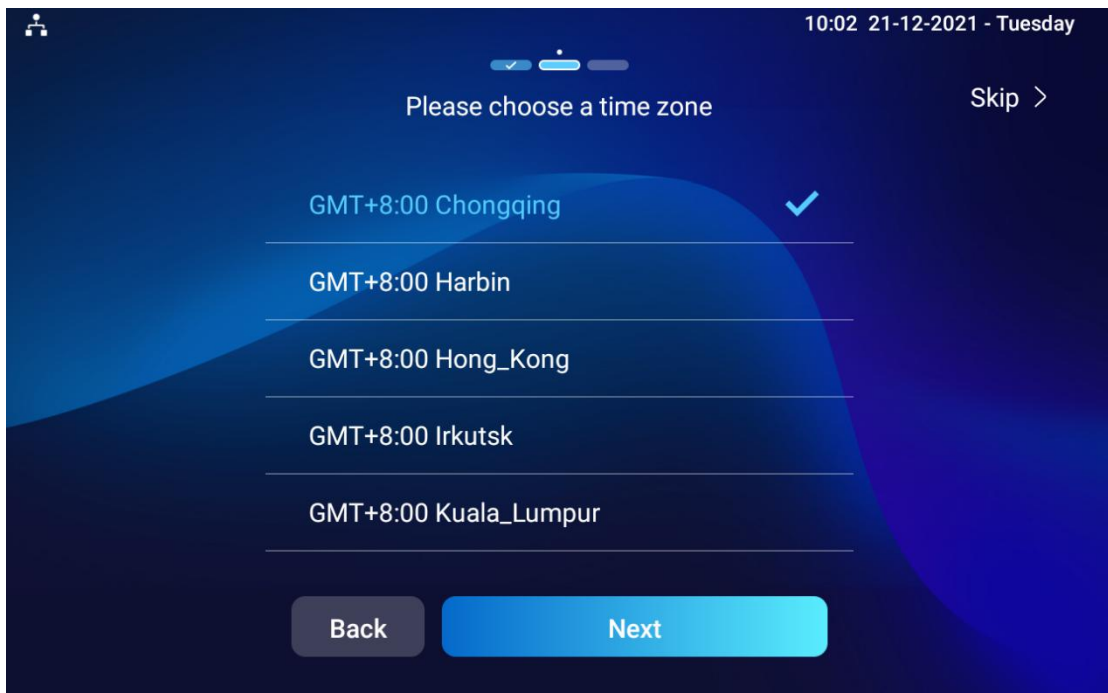
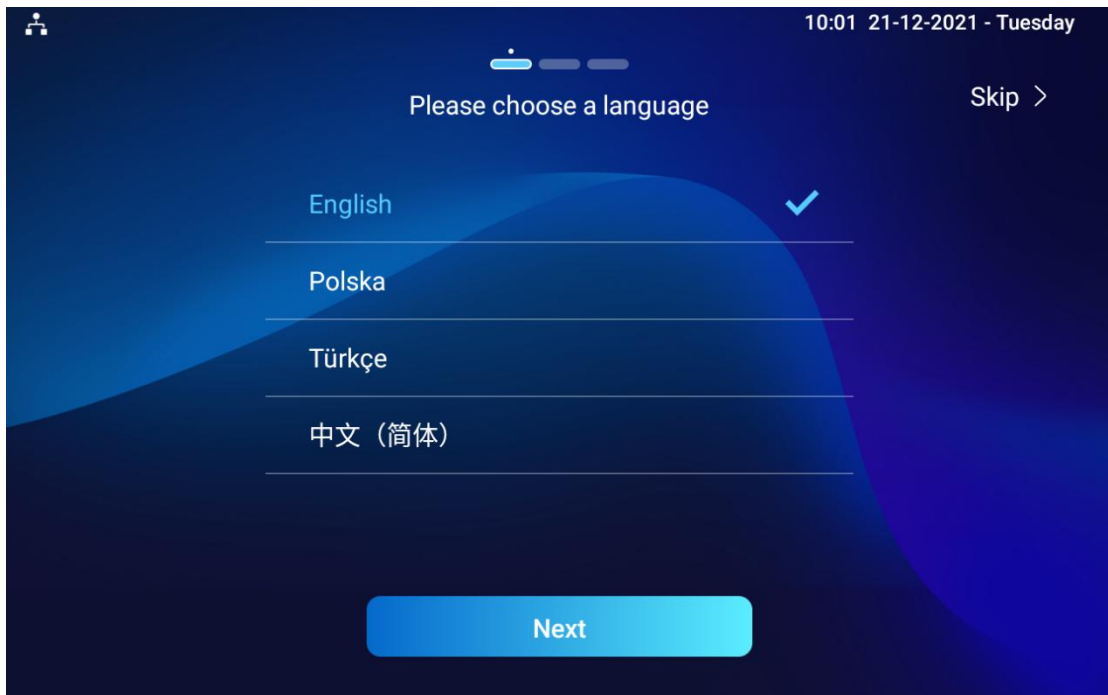
5.1. Device Start-up Selection

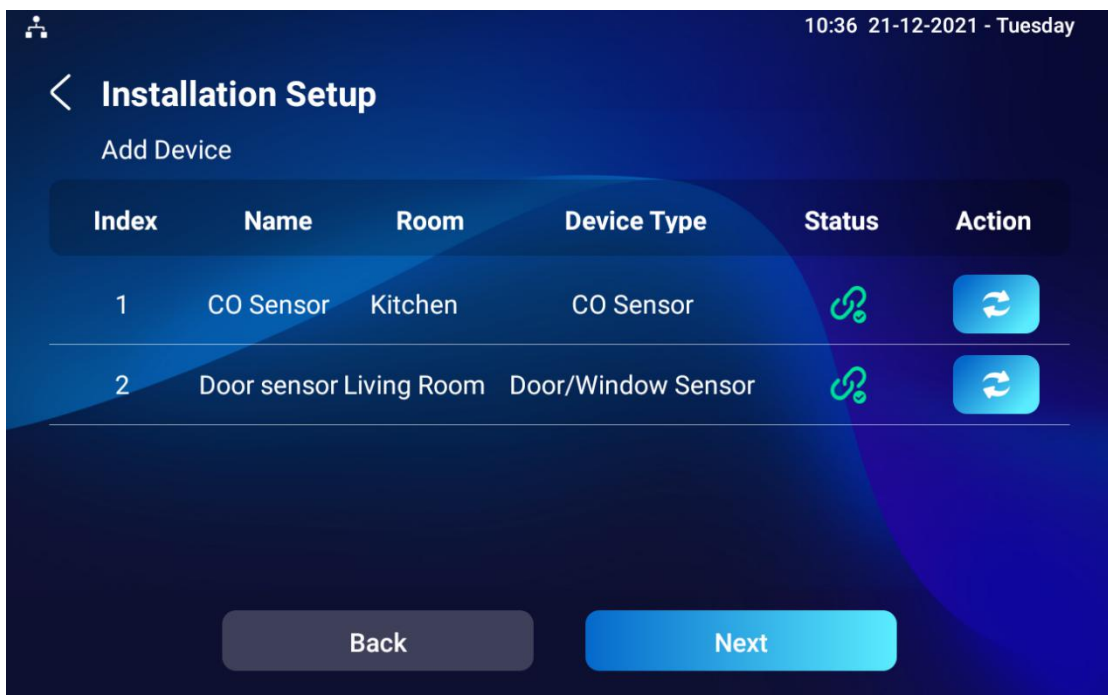
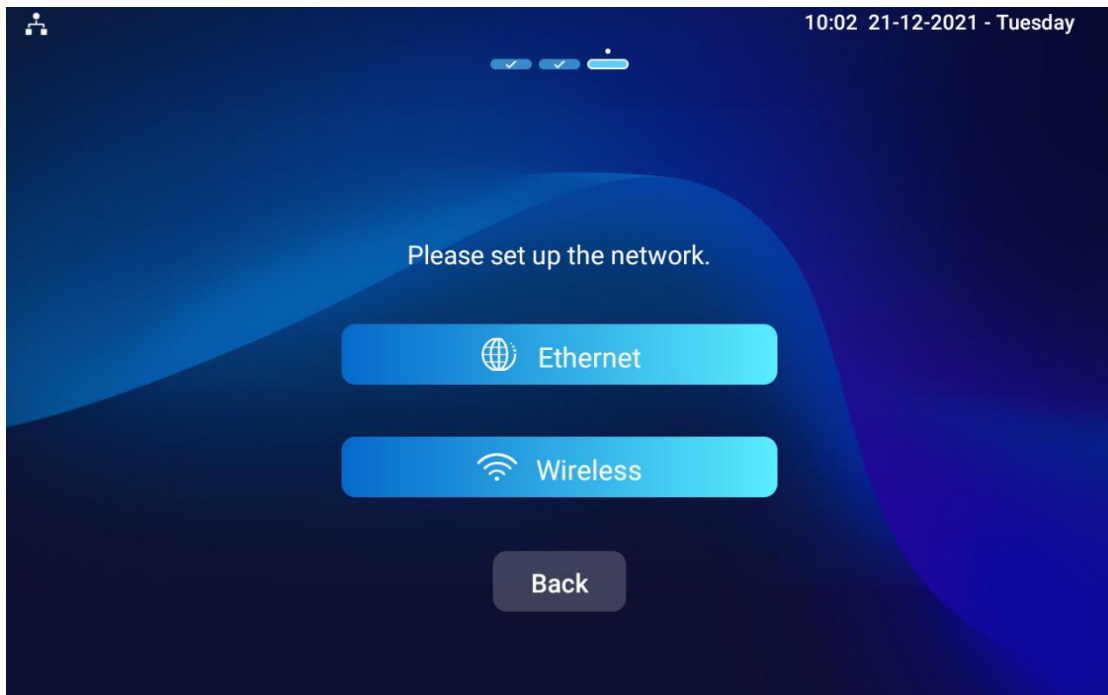
When you first start up X933H, you need to perform start-up initialization, which include a series of settings, such as language, time zone, network, adding home automation devices, and running devices and scene test. You can also set time, language and network related setting later.



Note:

- Make sure that the basic setting involving the resident's information, apartment, Smartpanel, and sensor are all preconfigured on the Cloud platform so that the basic configurations can be synchronized to the X933H.
- Make sure that X933H is connected to the internet for the data synchronization from Akuvox Cloud.





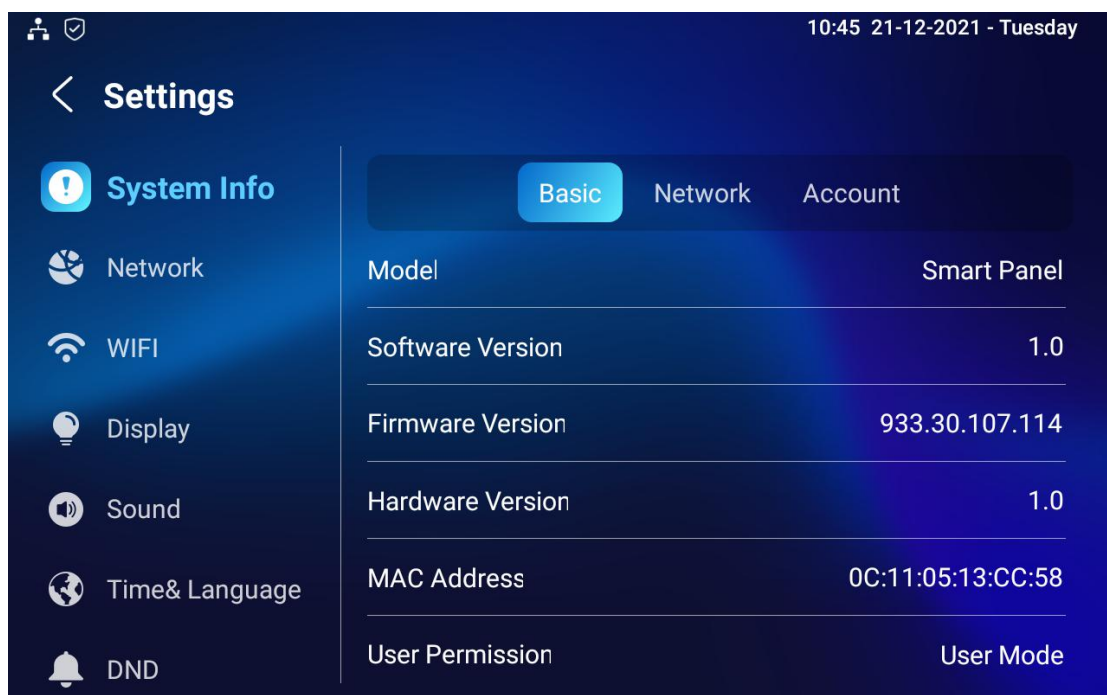
Note:

- Please refer to the home automation devices user manual for pairing them with X933H.

5.2. Accessing the Device Setting on the Device

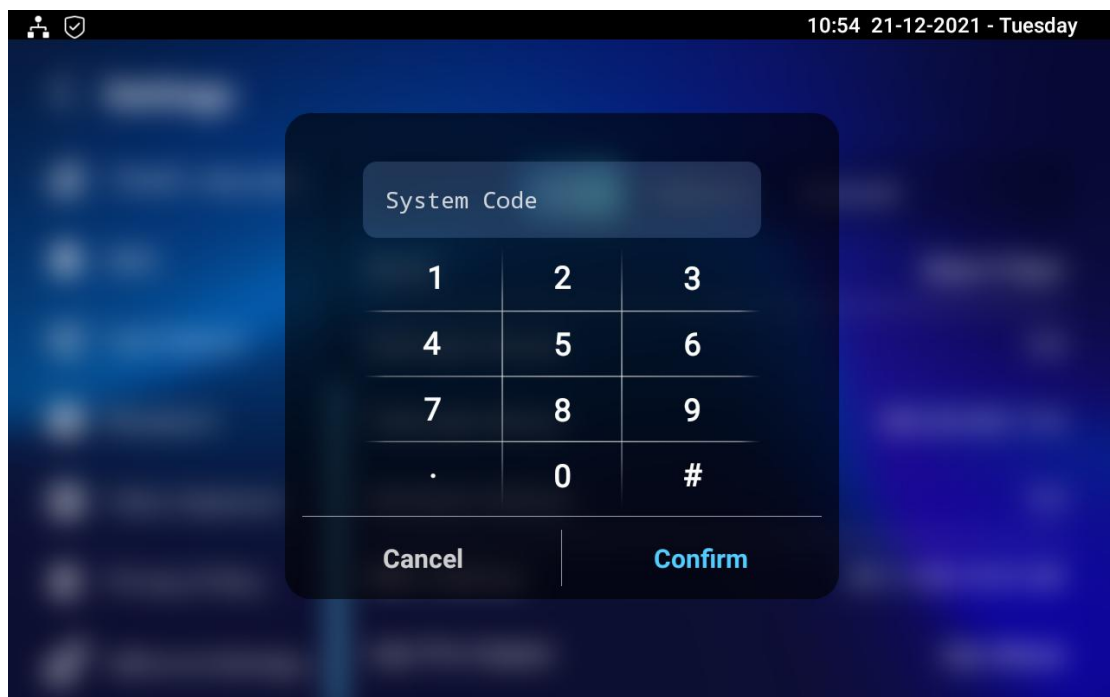
5.2.1. Accessing Device Basic Setting.

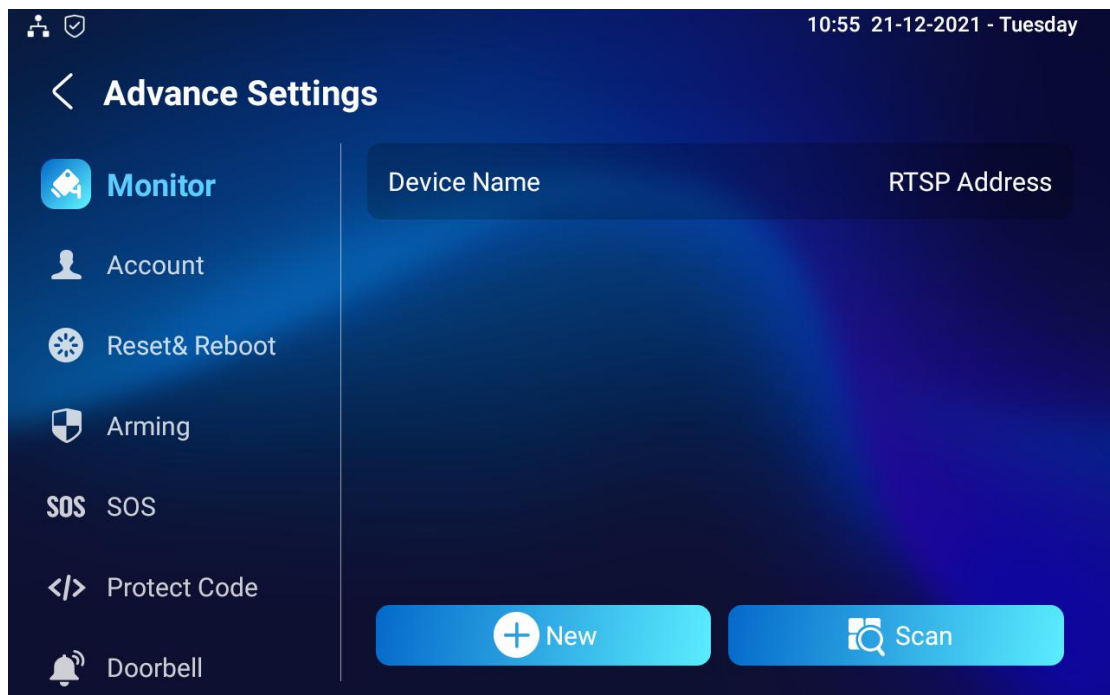
You can access the device's basic setting and advance setting where you can configure different types of functions as needed. To access the device basic setting by pressing **More > Settings**. To checking the basic information like MAC, firmware and etc.



5.2.2. Accessing Device Advanced Setting

To access the advanced setting, press **Setting** then press **Advanced Settings** icon. Press password 123456 to enter the advanced setting.





5.3. Access the Device Setting on the Web Interface

You can also enter the device IP address on the web browser in order to log in the device web interface by user name and password **admin/admin** where you can configure and adjust parameter etc.

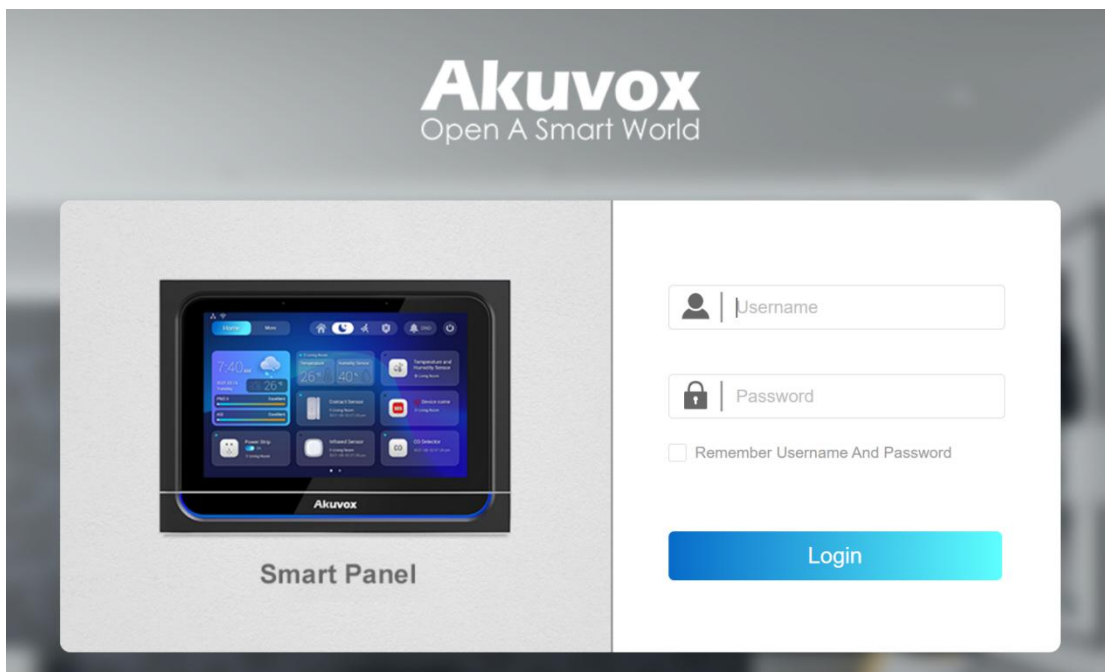
For checking IP address you can search in device **Setting > System Info > Network** screen. Or searching by IP scanner tool which in the same LAN with the devices.

IP Scanner

Online Device : 7

Search Refresh

| Index | IP Address | Mac Address | Model | Room Number | Firmware Version |
|-------|----------------|--------------|-------|-------------|------------------|
| 1 | 192.168.35.102 | 0C11050A7F9B | | 1.1.1.1.1 | 111.30.1.216 |
| 2 | 192.168.35.103 | 0C11050BE577 | R20 | 1.1.1.1.1 | 20.30.4.10 |
| 3 | 192.168.35.104 | 0C11050B00B4 | R20 | 1.1.1.1.1 | 20.30.4.10 |
| 4 | 192.168.35.107 | 0C11050B083F | C317 | 1.1.1.1.1 | 117.30.2.831 |
| 5 | 192.168.35.101 | 0C11050785A9 | R27 | 1.1.1.1.1 | 27.30.5.1 |
| 6 | 192.168.35.105 | A8102020128A | | 1.1.1.1.1 | 915.30.1.15 |
| 7 | 192.168.35.109 | 0C11050A5951 | R29 | 1.1.1.1.1 | 29.30.2.16 |



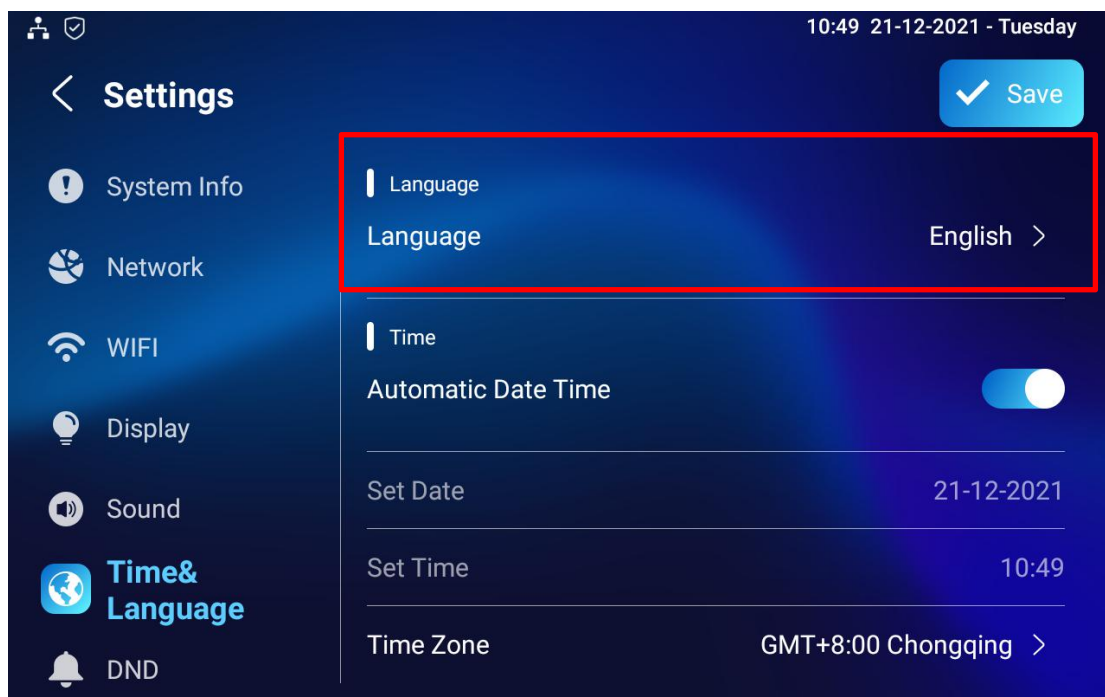
**Note:**

- Google Chrome browser is strongly recommended.
- The initial username and password are “**admin**” and please be case-sensitive to the user names and passwords entered.

6. Language and Time Setting

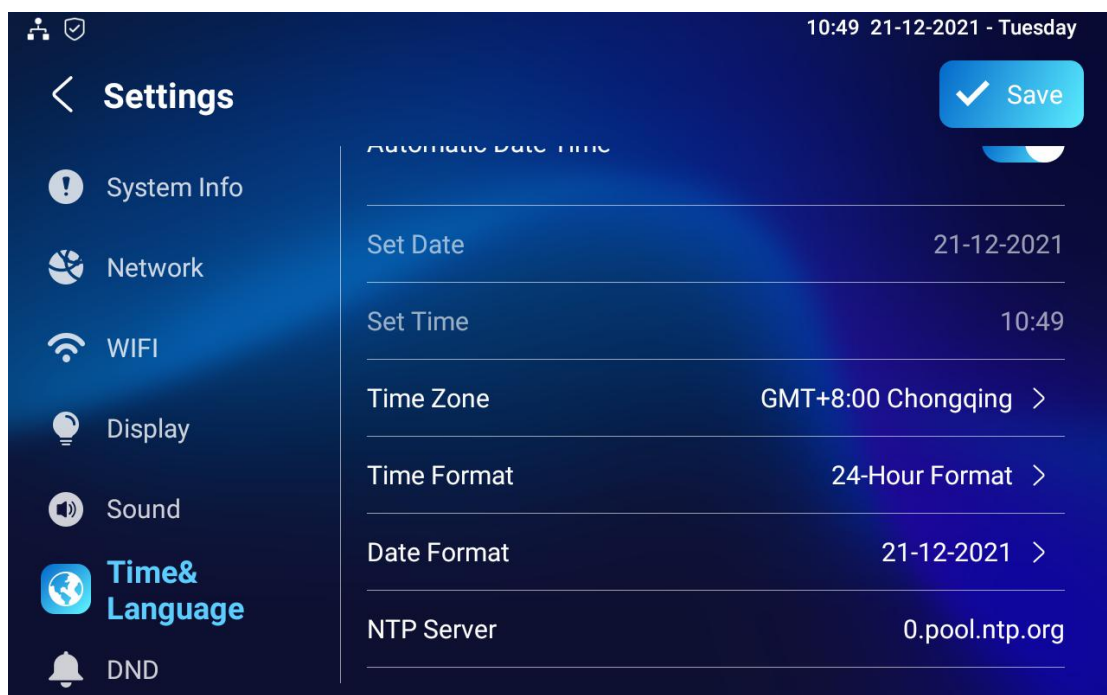
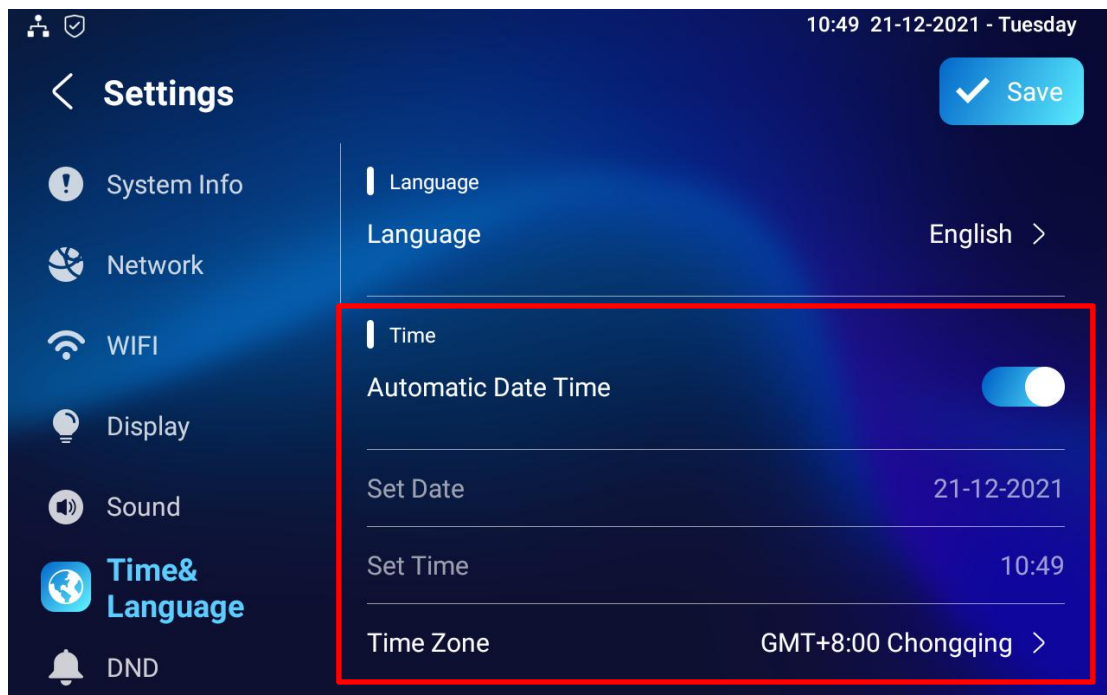
6.1. Language Setting

When you first set up the device, you might need to set the language to your need or you can do it later if needed. Language setting can be configured on the device that allows you to select or change the language for screen display to your preference. To configure the language display on the device **Settings > Time&Language** screen.



6.2. Time Setting

Time setting can be set up on the device and on the device web interface in terms of time zone, date and time format etc. To set up time setting on the device **Settings > Time&Language** screen.



Time setting on the web **Device >Time** interface also allows you to set up the NTP server address that you obtained to automatically synchronize your time and date. And when your time zone is selected, the device will automatically notify the NTP server of its time zone so that the NTP server can synchronize the time zone setting in your device.

Time Setting ?

| | | |
|---------------------|-------------------------------------|---|
| Automatic Date&Time | <input checked="" type="checkbox"/> | ? |
| Time Format | 12-Hour-Format | ? |
| Date Format | DD-MM-YYYY | ? |
| Date | 29-12-2020 | ? |
| Time | 10:26 am | ? |
| Time Zone | GMT+0:00 Atlantic/Azores | ? |

NTP ?

| | | |
|------------------|----------------|---|
| Preferred Server | 0.pool.ntp.org | ? |
|------------------|----------------|---|

Parameter Set-up:

- **Automatic Dates&Time:** you can choose automatically gain the time or manually configure the date and time.
- **Time Format:** select the time format as you like among the two format options. The two formal options are **24-Hour Format, 12-Hour Format**.
- **Date Format:** select the date format as you like among the six format options. The six formal options are **YYYY-MM-DD, YYYY/MM/DD, DD-MM-YYYY, DD/MM/YYYY, MM-DD-YYYY, MM/DD/YYYY**.
- **Set Date/Date:** it is available when you choose Manual. Set up the year, month and day according to your need.
- **Set Time/Time:** it is available when you choose Manual. Set up the hour, minute and second according to your need.
- **Time Zone:** it is available when you choose Auto. Select the specific time zone depending on where the device is used and then press **Confirm** tab for the confirmation. The default time zone is **GMT GMT+0.00**.
- **Preferred/NTP Server:** enter the NTP server you obtained in the **NTP server** field.

 **Note:**

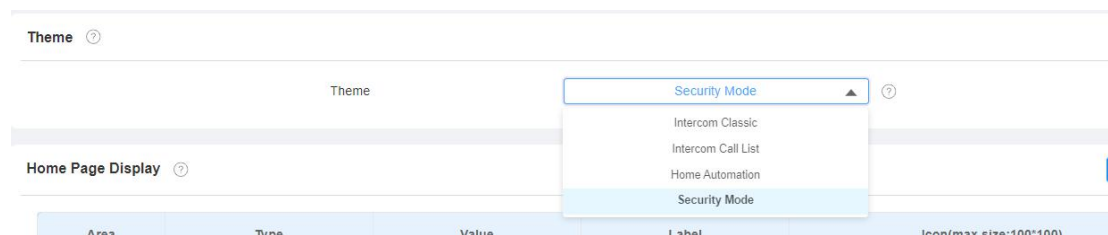
- When the **Automatic Date&Time** toggle switch is toggled off then parameters related to NTP server will become uneditable. And when the switch is toggled on, then time and date will be denied editing.

7. Screen Display Configuration

X933H allows you to enjoy a variety of screen displays to enrich your visual and operational experience through the customized setting to your preference.

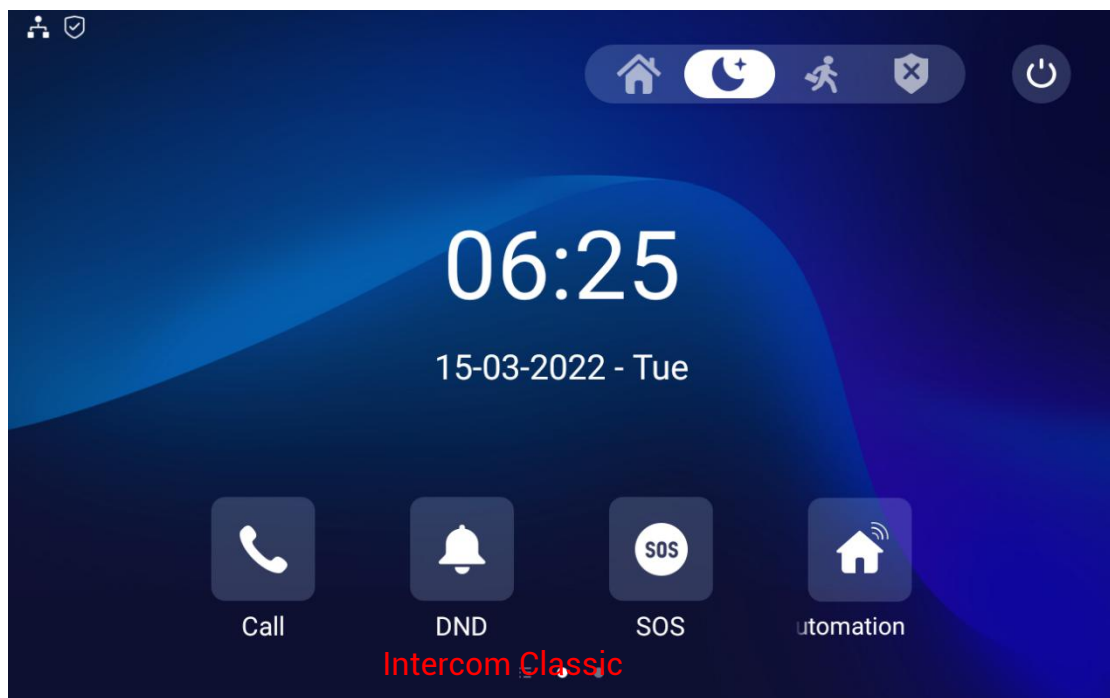
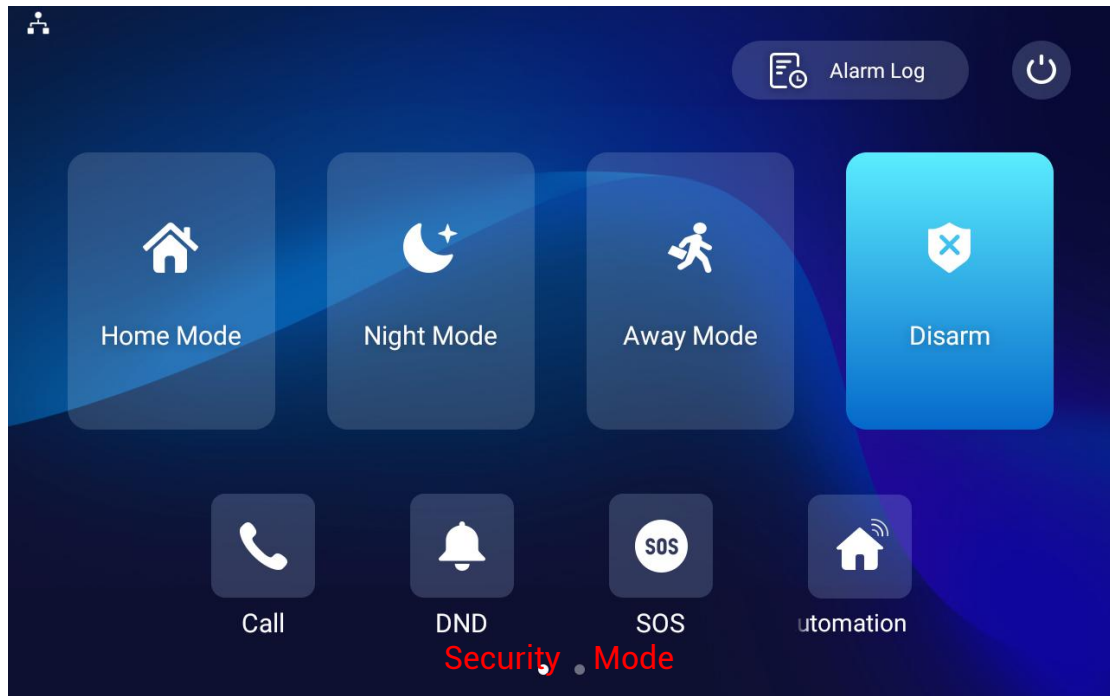
7.1. Theme Setting

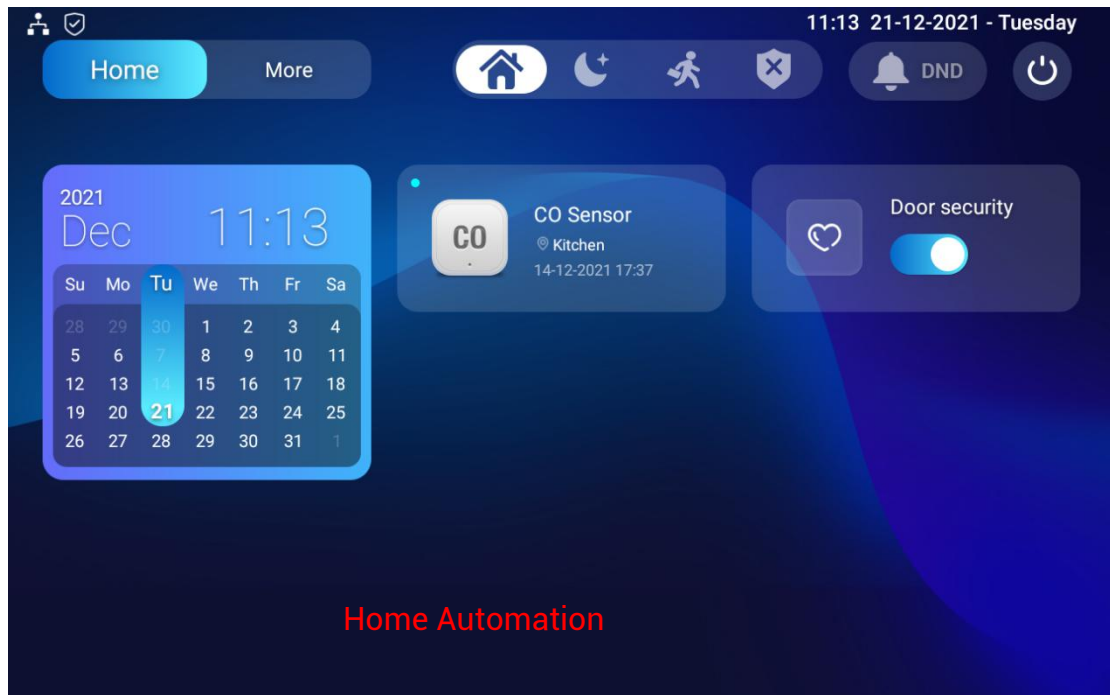
X933H offers you four types of screen display mode for the application scenarios: **Intercom Classic Mode**, **Intercom Call list Mode**, **Home Automation Mode**, and **Security Mode**. To set up the display mode, navigate to **Device > Display Setting > Theme**



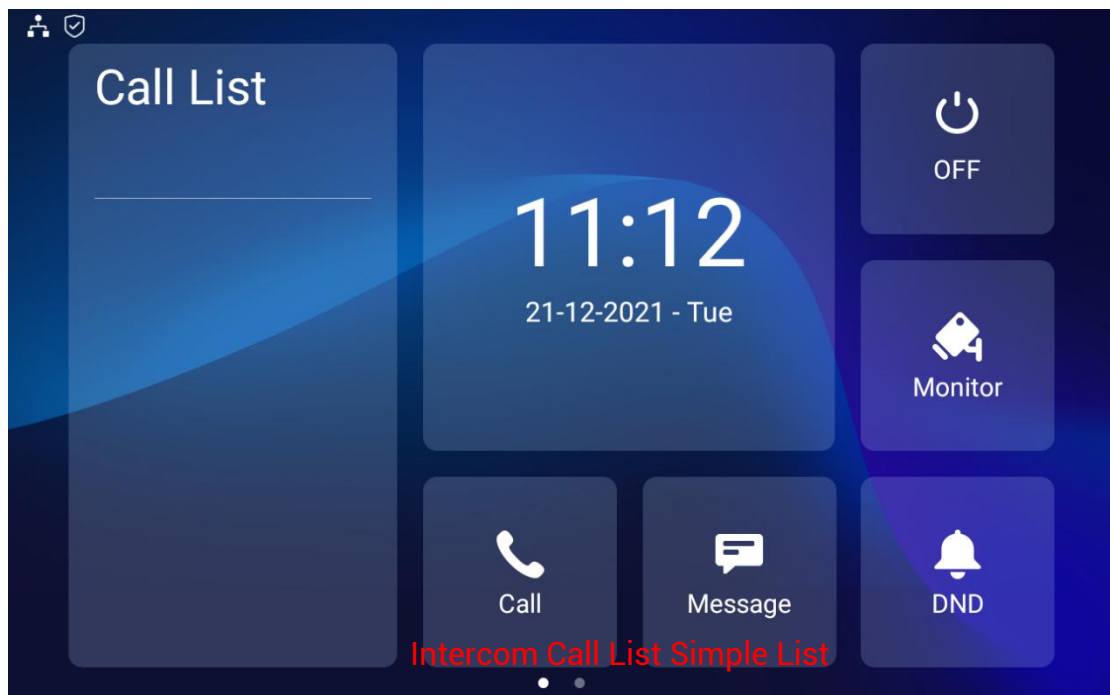
Parameter Set-up:

- **Theme:** There are four display mode - **Intercom Classic Mode**, **Intercom Call list Mode**, **Home Automation Mode**, and **Security Mode**. The Security mode is the default display mode. You can also choose the display modes according to your application.





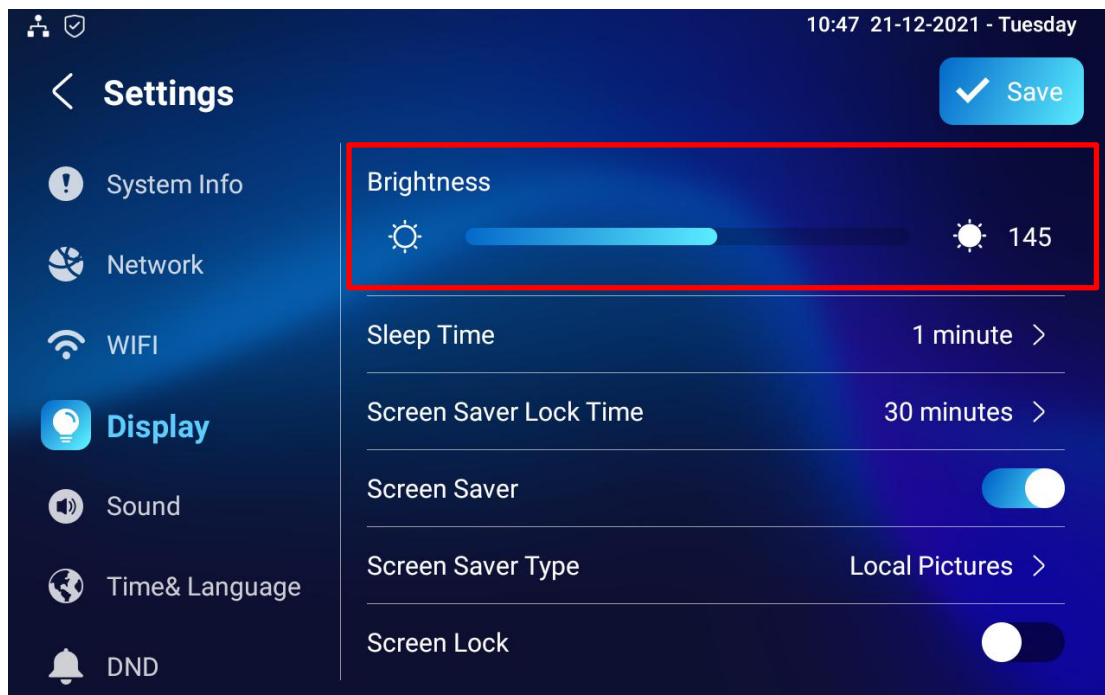
Home Automation



Intercom Call List Simple List

7.2. LCD Screen Brightness Setting

If you want to brighten up the screen in order to see the screen at greater ease in an environment with higher light intensity, you need to set up the related parameters. You can configure on the device **More > Settings > Display**.

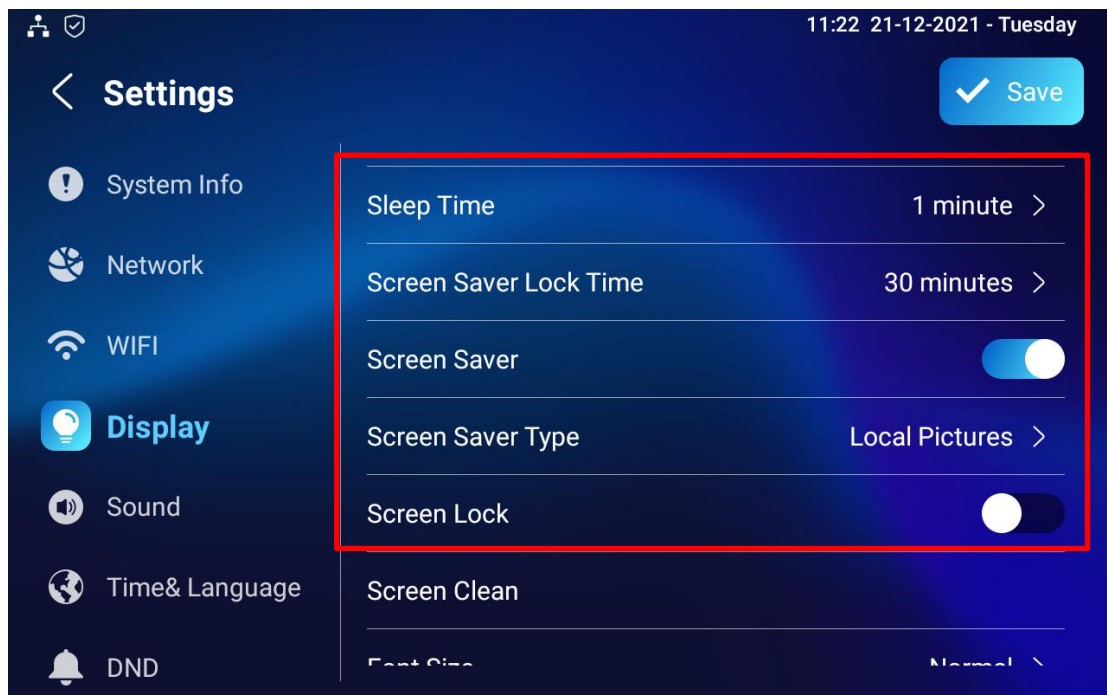


Parameter set-up:

- **Brightness:** press on the brightness setting and move the yellow dots to adjust the screen brightness. The default brightness is **145**. The maximum brightness is **255**.

7.3. Screen Saver Setting

Screensaver is mainly a function for the screen protection. You can configure it on the device **More > Settings > Display**.



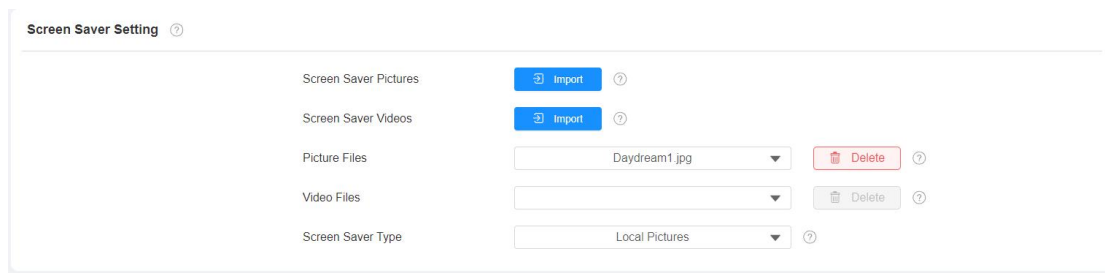
Parameter Set-up:

- **Sleep Time:** set the timing for the device screen to be turned off. You can select the timing among eight options: **15 seconds, 30 seconds, 1 minute, 2 minutes, 5 minutes, 10 minutes, 30 minute.** For example, if you set it as 1 minute then the screen will be turned off if there is no operation on the device for 1 minute. However, if you enable the function, then the device screen will not be turned off until screen saver display reaches its configured time duration.
- **Screen Saver Lock Time:** set the time duration for the screen saver among 4 options: **30 minutes, 1 hour, 2 hours, Never.** for example , if select **Never** then the screen saver will stay permanently on.
- **Screen Saver:** tick the square box to enable the screen saver function.
- **Screen Saver Type:** select screen saver type among three options: **Local Pictures, Local Video** and **Clock.** Local video and pictures need to be customized by yourself and they can be configured on device web interface.

7.3.1.Upload Screen Saver

You can upload and modify the screen saver images and videos on the

device web interface **Device > Display Setting > Screen Saver Setting.**



Parameter Set-up:

- **Screen Saver Pictures/Video:** choose the picture or video you like from your PC. Each picture size is 2M, JPG/JPEG/PNG. The recommended resolution is 1280x800. The total video size is 500M, video format is mp4/wmv/avi.
- **Picture/Video Files:** you can choose the existed pictures and videos from the drop-down list and confirm which need to be deleted.
- **Screen Saver Type:** it is same as the device side.

7.4. Font Setting

Adjust font size according to user's preference. You can configure it on the device **More > Settings > Display.**

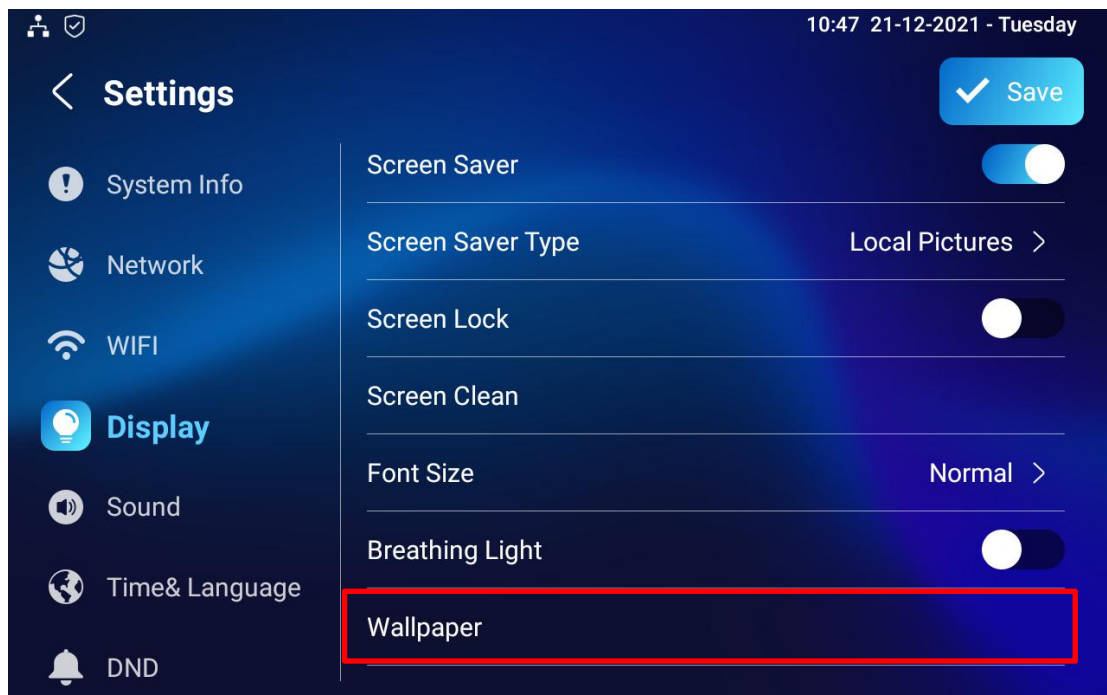


Parameter Set-up:

- **Font Size:** select the font size among four options “Small”, “Normal”, “Large”, “Huge” according to your need.

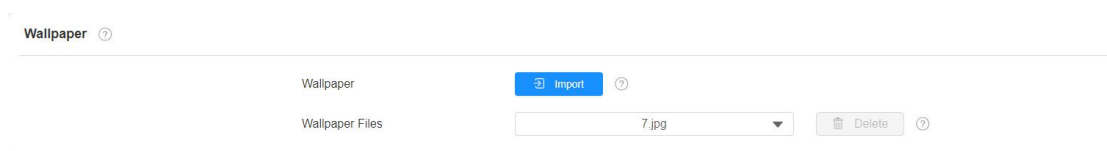
7.5. Wallpaper Setting

You customize the screen background picture according to user preferences. You can choose wallpaper on the device **More > Settings > Display**.



7.5.1. Upload Wallpaper

You can upload and modify the customized wallpaper on the web **Device > Display Setting > Wallpaper**.

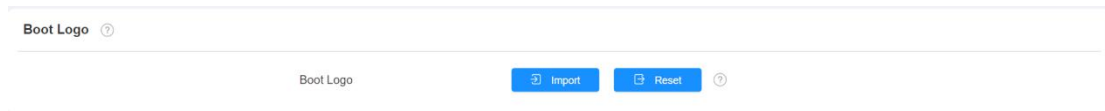


Parameter Set-up:

- **Wallpaper:** choose the image from your PC for wallpaper. The recommended wallpaper image size is 2M, 1280 x 800, jpg/png/jpeg.
- **Wallpaper Files:** you can choose the existed pictures from the drop-down list and confirm which need to be deleted.

7.6. Booting Image Setting

You can upload the booting image to be displayed during the device's booting process if needed on device web **Device > Display Setting> Boot Logo** interface.



Parameter Set-up:

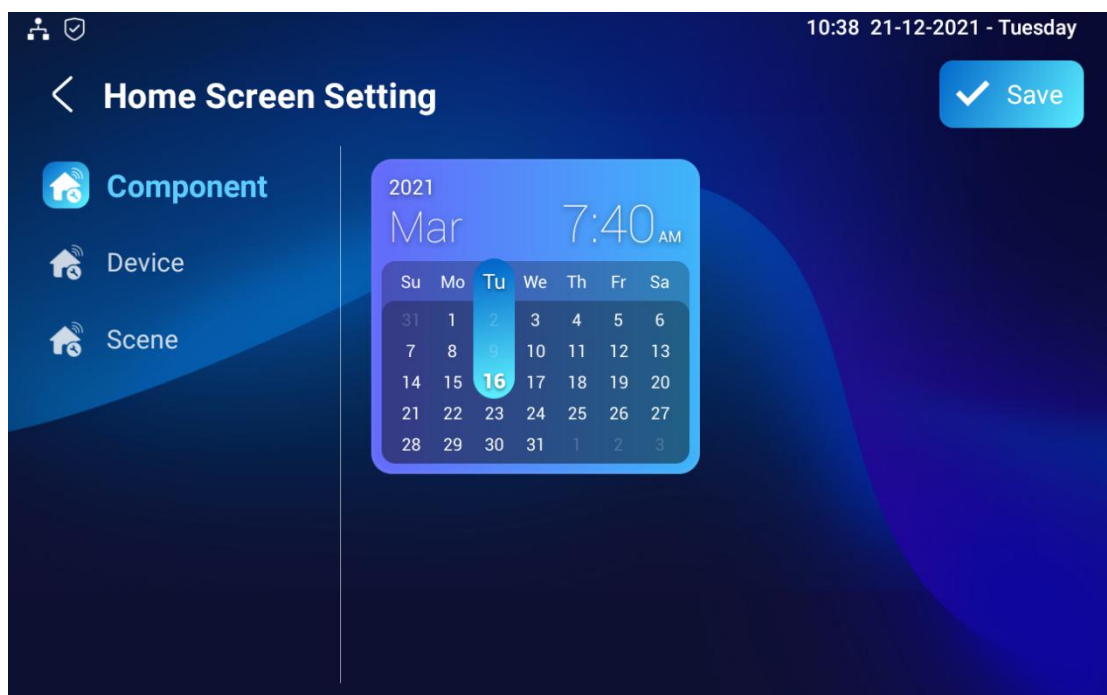
- **Boot logo** : you can upload the boot logo image from your PC. The pictures uploaded should be in JPG, JPEG, PNG format with 2M maximum.

7.7. Icon Screen Display Configuration

X933H allows you to customize icon display on the home screen and one more screen for the convenience of your operation on device web interface or on device side.

7.7.1.Home Screen Setting

In the home automation mode, you are allowed to customize your home screen display. You can add your favorites (Component, devices, and scenes) on the home screen for the convenience of your operation. On the home screen, tap **Home Screen Setting**, then add your favorites.



Parameter Set-up:

- **Component:** there is a calendar in component, according to your need to choose it to the home page.
- **Device:** It will show all devices you had added like smart sensor, etc under each room. You can choose the device to the home page.
- **Scene:** it will show all scenes created by Akuvox Cloud or the App. You

can choose the favorite scenes to display in the home page.

7.7.2. Icon Screen Display Configuration for More Page

You can configuration the More Page icon display on web **Device > Display Setting > More Page Display**.

More Page Display ⓘ Example

| Area | Type | Value | Label | Icon(max size:100*100) |
|-------|---------------------|-------|-------|---|
| Area1 | Call | | | Not selected any files Select File Delete |
| Area2 | Contacts | | | Not selected any files Select File Delete |
| Area3 | Arming | | | Not selected any files Select File Delete |
| Area4 | Home Automation | | | Not selected any files Select File Delete |
| Area5 | Home Screen Setting | | | Not selected any files Select File Delete |
| Area6 | Settings | | | Not selected any files Select File Delete |

Parameter Set-up:

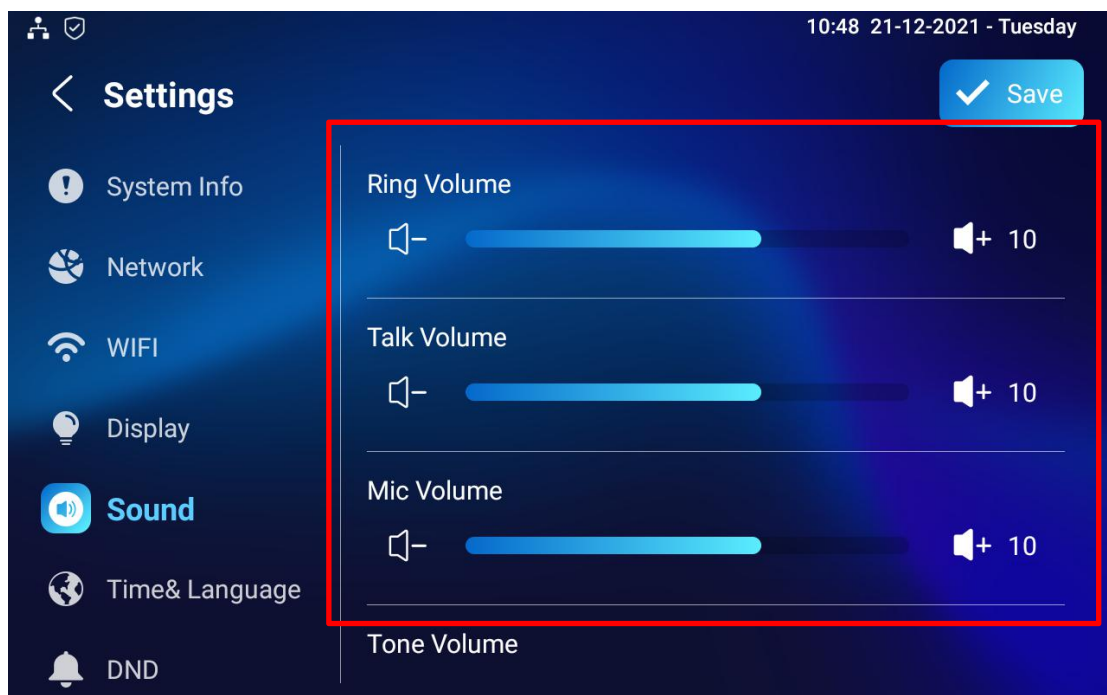
- **Type:** click to select among sixteen icon options: **DND, Message, Contact, Call, System info, Settings, Arming, SOS, Browser, Custom APK, "Monitor, Lift, Relays, Unlock, All Call, Home Automation, Home Screen Setting, N/A** is selected, the icon display in the corresponding area will disappear.
- **Value:** select the value if you select the icon type **Custom APK** and **Browser**. For example, when you select **Custom APK**, choose **Home Center** in the corresponding **Value** field before the APK icon can be displayed on the home screen. If **Browser** is selected, you are required to enter the URL of the browser before the browser icon can be displayed. while you the value is not applicable to other icon types.
- **Label:** click to rename the icon if need, while DND icon cannot be renamed.
- **Icons:** click to select the picture to be uploaded as the icon to be displayed. The maximum icon size is 50*50. The picture format can be JPG, JPEG and PNG.

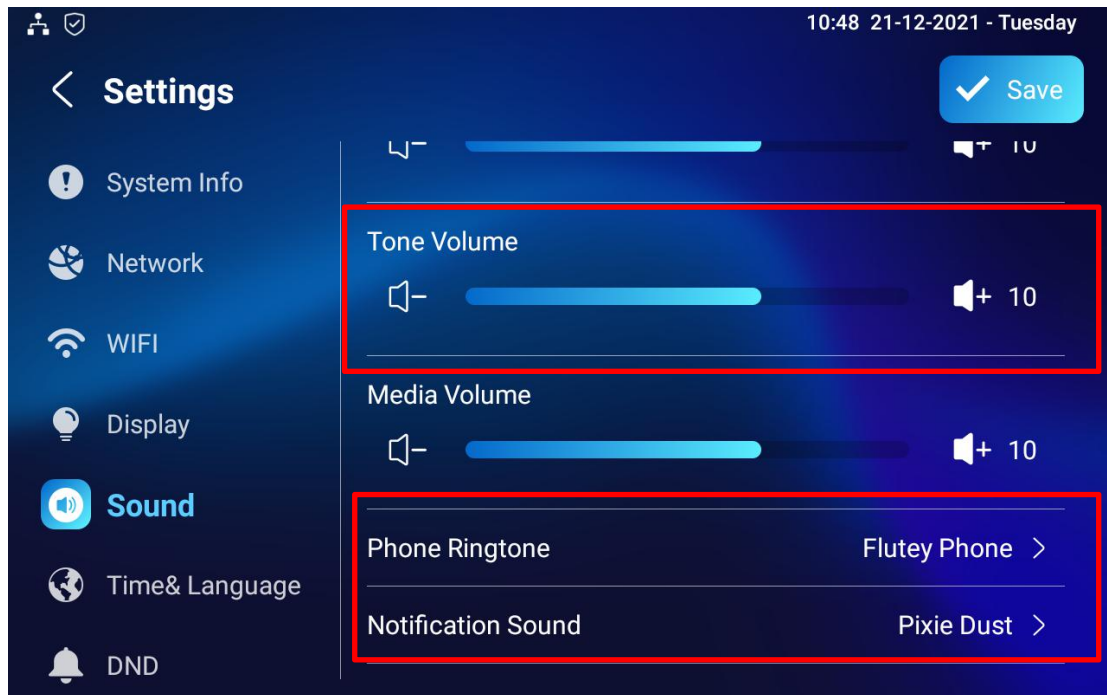
8. Sound and Volume Configuration

X933H provides you with various types of ringtones and volume configuration ranging from Mic volume, Ring volume, Talk volume, Tone volume and Media volume. You can configure them on the device directly or on the web interface.

8.1. Intercom Volume Setting

Intercom Volume include mic volume during talking, intercom ring volume, speaker volume during talking and dial tone. You can configure it on the device **More > Settings > Sound**.





You can also configure the intercom volume on the device web **Device > Audio > Volume Control**.

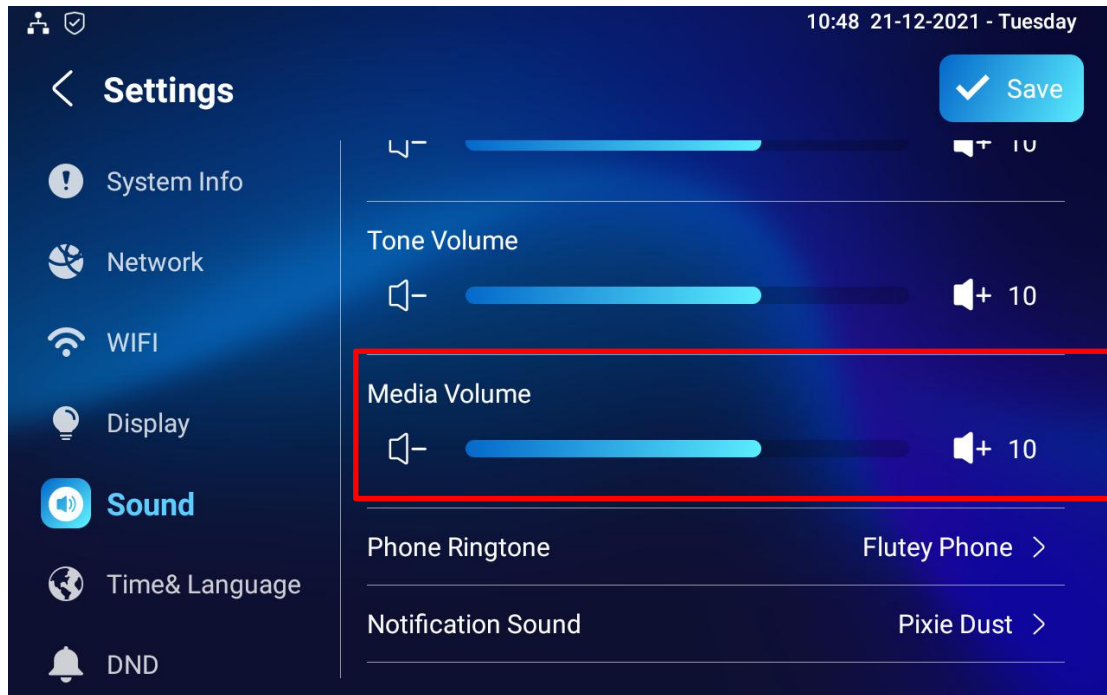


Parameter Set-up:

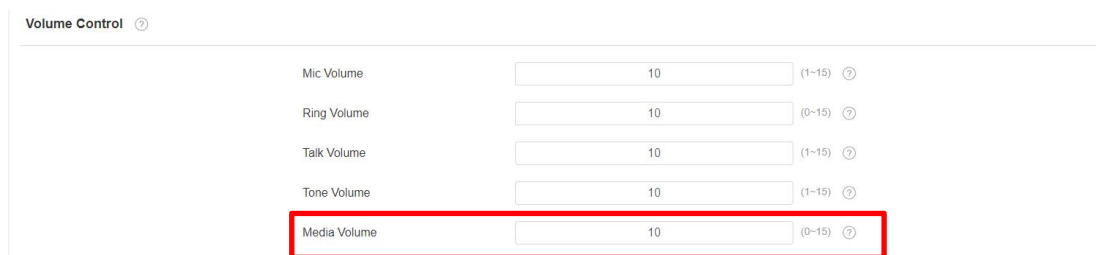
- **Ring Volume:** adjust the incoming call ringtone volume.
- **Talk Volume:** adjust the speaker volume during the call.
- **Mic Volume:** adjust the volume of your voice to be heard.
- **Tone Volume:** adjust the dial tone volume.
- **Phone Ringtone:** select ringtone for incoming calls.
- **Notification Sound:** select ringtone for the incoming messages.

8.2. Screensaver Video Tone Setting

If you choose the video for screensaver, you can configure the video volume on the device **More > Settings > Sound**.



You can also configure the screensaver video volume on the device web **Device > Audio > Volume Control**.



Parameter Set-up:

- **Media Volume:** adjust the volume for the video screen saver.

8.3. Doorbell Sound Setting

If you connect a door bell with X933H, you can configure the doorbell sound by yourself on the web **Device > Audio > Doorbell Sound Upload**.

Parameter Set-up:

- **Doorbell Sound Upload:** choose the doorbell audio file from your PC.
- **Doorbell Sound:** you can choose the existed audio file from the drop-down list and confirm which need to be deleted.

8.4. Alarm Ringtone Setting

You can configure the alarm ringtone when the alarm is triggered on the device web **Device > Audio > Alarm Ringtone Upload**.

Parameter Set-up:

- **Alarm Ringtone Upload:** choose the doorbell audio file from your PC.
- **Alarm Ringtone:** you can choose the existed audio file from the drop-down list and confirm which need to be deleted.



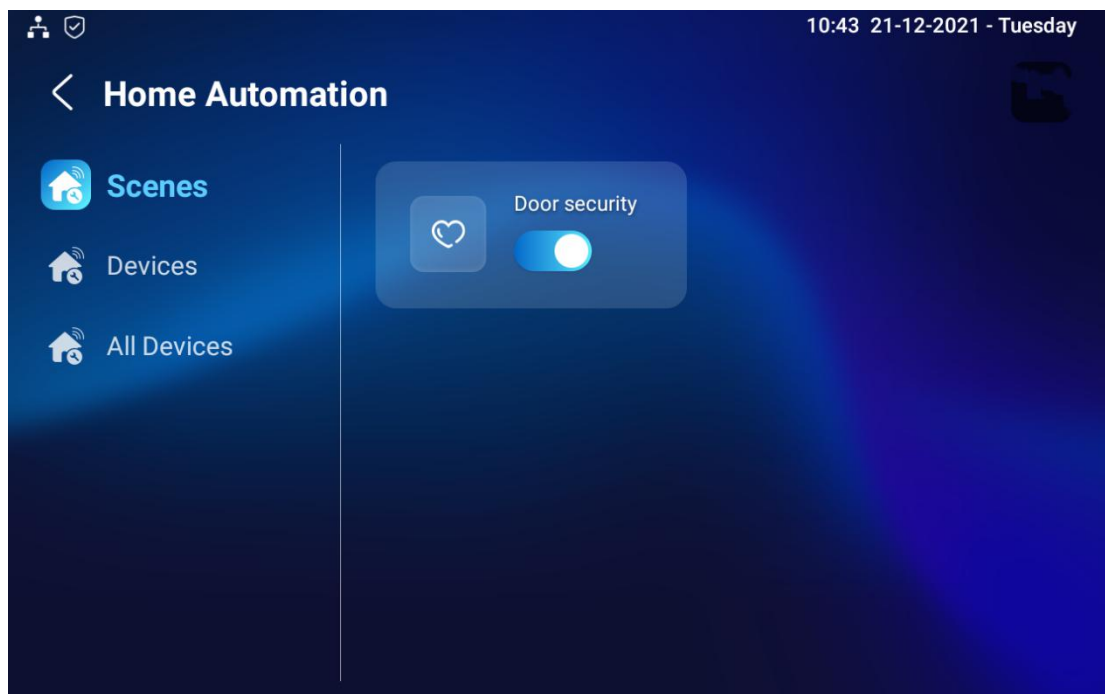
Note:

- Doorbell sound files and Alarm Ringtone files to be uploaded must be **.WAV** or **MP3** format. No limitation for the file size.

9. Home Automation

9.1. Scenes

scene is pre-configured in the cloud platform or Apps and is designed to automatically or manually carry out a specific task based on your configurations that involves scene activation conditions, time settings, task setting. for example, when you want turn on the light at 6pm every night, you can set the timing and schedule for the scene-based task that controls wall-plug power supply to the light. You can choose the scenes on the device **More > Home Automation > Scenes**.



Parameter Set-up:

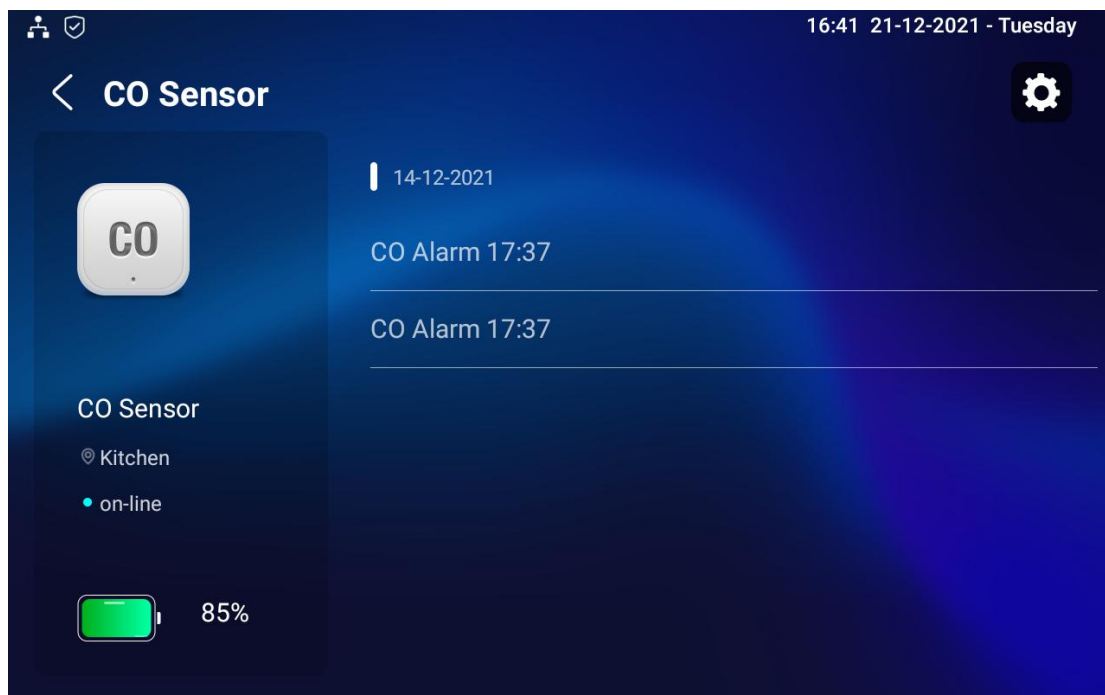
- **Automatic Scenes:** Automatic scenes is issued by cloud or Apps. Trigger conditions in an automatic scene can be device status change or time, the event includes controlling smart devices, switching arming mode, and controlling scene, etc. User can enable or disable the scenes switch. When you enable the automatic scenes, the device will trigger the related event automatically when the condition is met .
- **Manual Scenes:** Manual scenes is also issued by cloud or Apps. If you click **Run** in the status interface, the related event will be triggered right now.

9.2. Device Management


You can check, add, modify and delete the sub devices on the device **More > Home Automation**.

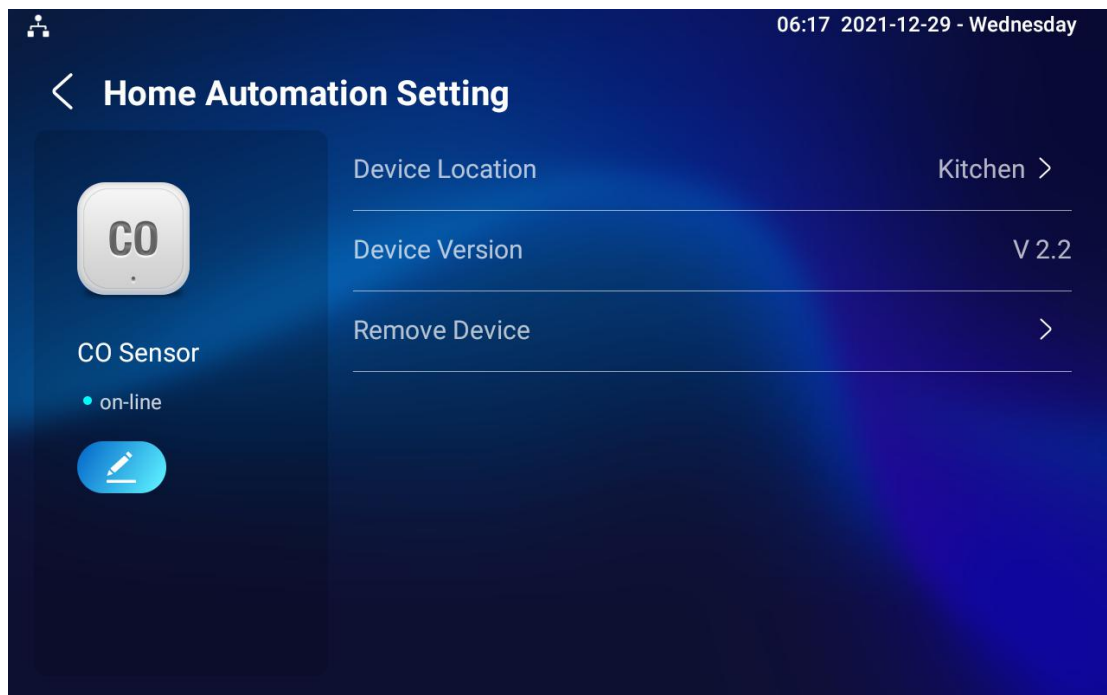
9.2.1. Check Device Status

You can check the devices status including location, working status, battery power and alarm log on the device **More > Home Automation > Devices/All Devices**.




9.2.2. Modify the Device

You can modify the sub devices by clicking **Setting**  icon on **Devices** or **All Devices** screen. The setting password is 123456 by default.



Parameter Set-up:

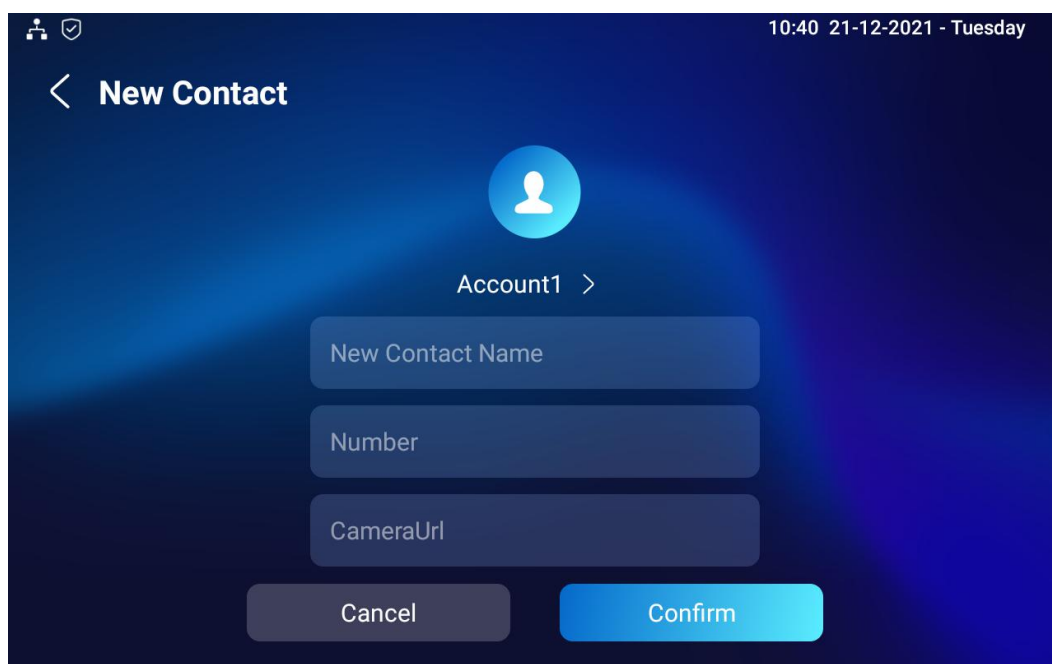
- **Device Name:** you can click  to rename the sub device name which will be display on the X933H.
- **Device Location:** you can change the device location if you set it wrong in the beginning.
- **Device Version:** display the sub device version.
- **Remove Device:** if you need to delete the device, you can click **Remove Device**. There are two options - **Remove**, **Remove And Wipe Data**. And if you need to remove it completely, remember to choose second one.

10. Phone Book Configuration

10.1. Phone Book Configuration on the Device

You can configure the contacts list in terms of adding and modifying contact groups or contacts on the device **Contact > Local Contacts** directly.

10.1.1. Add contact



Parameter Set-up:

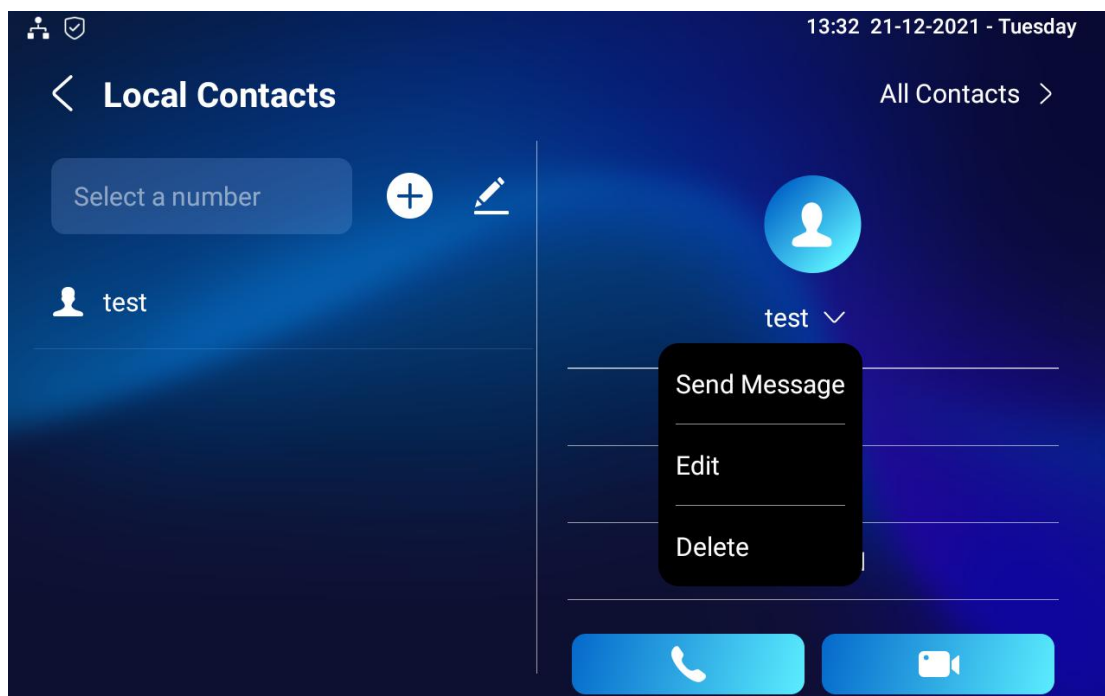
- **Account1**: select which account to use to dial out, Account 1 or Account 2.
- **New Contact Name**: enter the name to save.
- **Number**: enter the IP or SIP number to save.
- **CameraUrl**: enter the RTSP URL for video preview.

**Note:**

- Akuvox devices RTSP URL format is `rtsp://device IP/live/ch00_0`. if you use the third-party device, please confirm the URL format with their company.

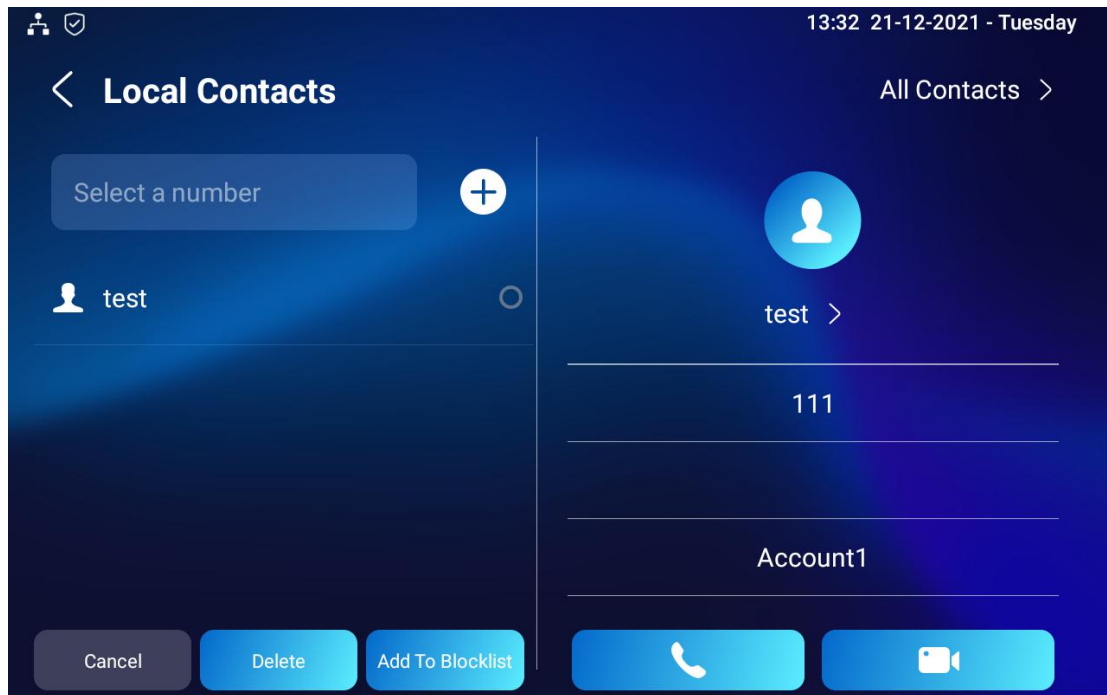
10.1.2. Edit Contact

You can check and edit the existed contacts in the phonebook list. Choose one and click **Edit** key to modify.



10.1.3. Block List setting on the device

Choose which contact on the contact list you want to be added to the blocklist.



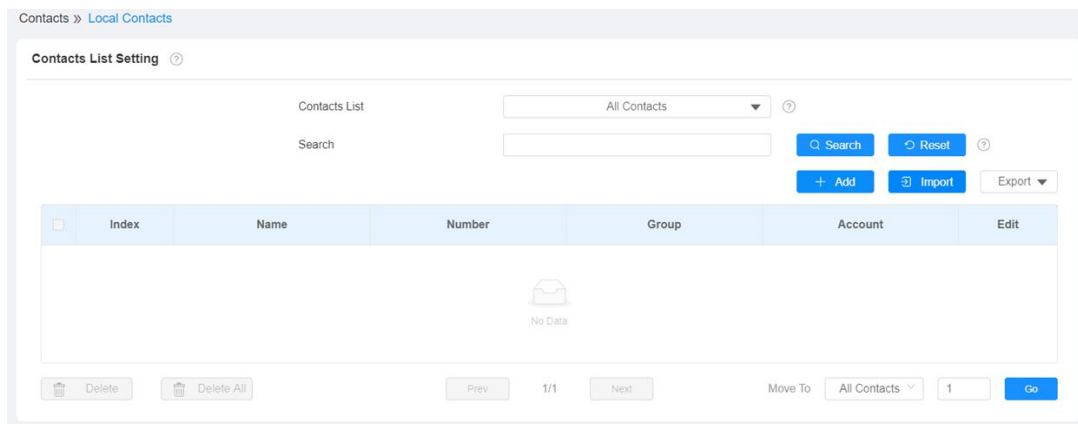
Note:

- You can delete contacts regardless of whether it is on the **All Contacts** screen or the **Blocklist** screen.

10.2. Phone Book Configuration on the Web Interface

10.2.1. Contact Configuration

To conduct contact configuration on web **Contacts > Local Contacts > Contacts List Setting** interface.



Add Contact X

Name ?

Number ?

Group ?

Dial Account ?

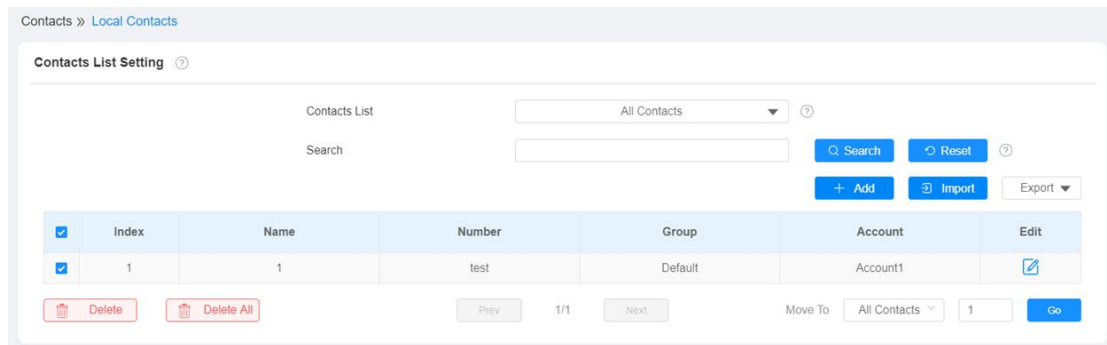
Parameter set-up:

- **Name:** enter the contact's name to be saved.
- **Number:** enter the contact number (SIP or IP number) to be saved.
- **Group:** select Default or Blocklist group.
- **Dial Account:** select Account1 or Account2.

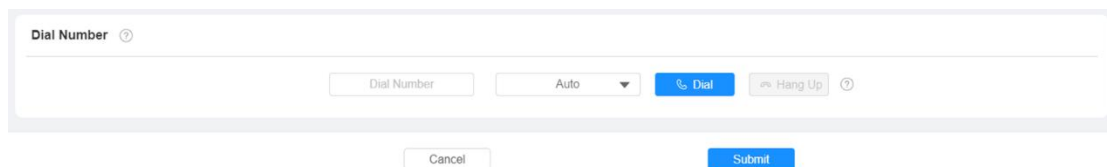
10.2.2. Contact Management

You can search, display, edit, and delete the contacts in your contacts list on

web **Contacts > Local Contacts > Contacts List Setting** interface.

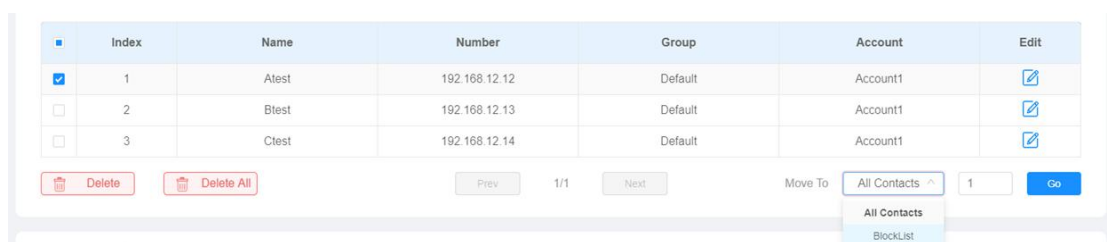


You can dial out using the contact phone number on **Contacts > Local Contacts > Dial Number** interface.



10.2.3. Block List Setting on the Web Interface

You can set the blocklist directly in the contact list on the web **Contacts > Local Contacts > Contacts List Setting** interface or set it when editing a contact.



Add Contact X

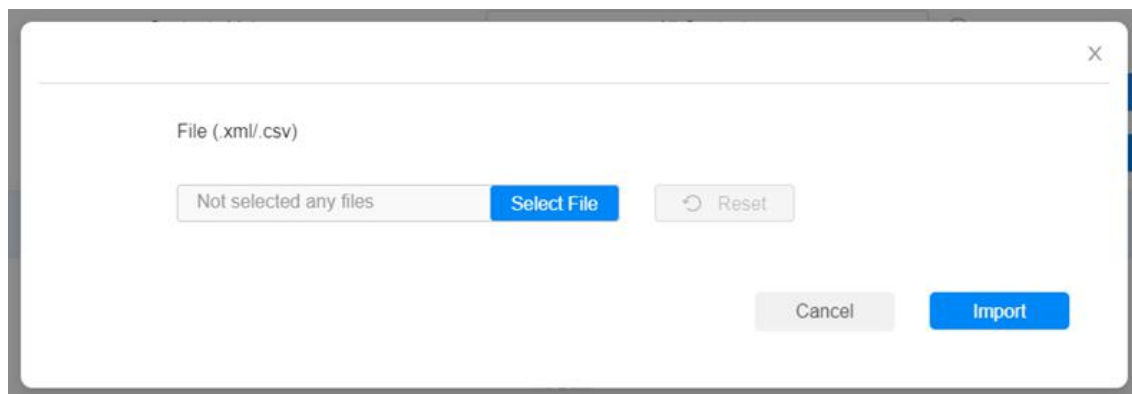
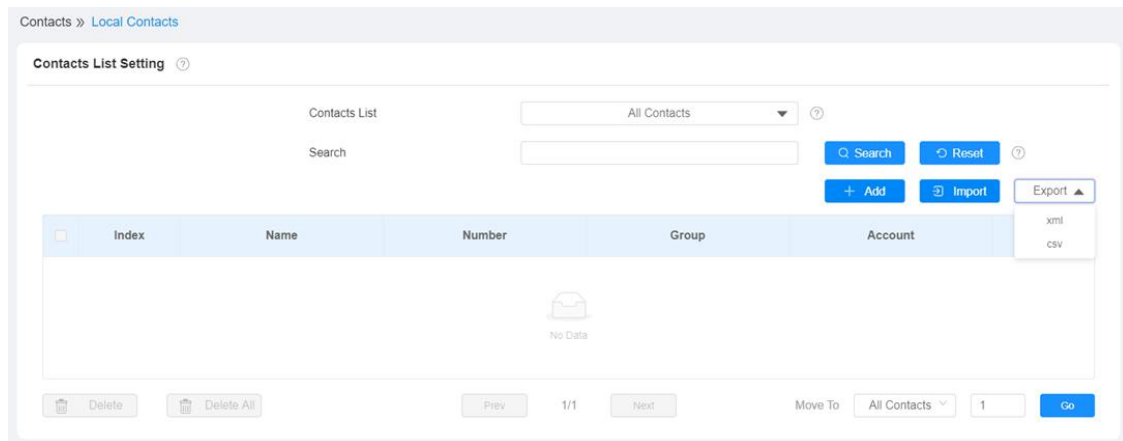
| | | |
|--------------|--|---|
| Name | <input style="width: 150px;" type="text" value="Atest"/> | ? |
| Number | <input style="width: 150px;" type="text" value="192.168.12.12"/> | ? |
| Group | <div style="border: 1px solid #ccc; padding: 2px;"> Default ▲ </div> | ? |
| Dial Account | <div style="border: 1px solid #ccc; padding: 2px;"> Default </div> <div style="border: 1px solid #ccc; padding: 2px; margin-top: 2px;"> BlockList </div> | ? |

Note:

- If you want to remove the contact from the blocklist on the web interface, you can change the group to the "Default" when editing the contact.

10.2.4. Contacts Import and Export on the Web Interface

When the contact becomes so many that you can not afford to manage each contact one by one manually, you can import and export the contacts in batch on the device web **Contacts > Local Contacts > Contacts List Setting** interface.



Note:

- The contact file can only be imported or exported in .xml or .csv format.

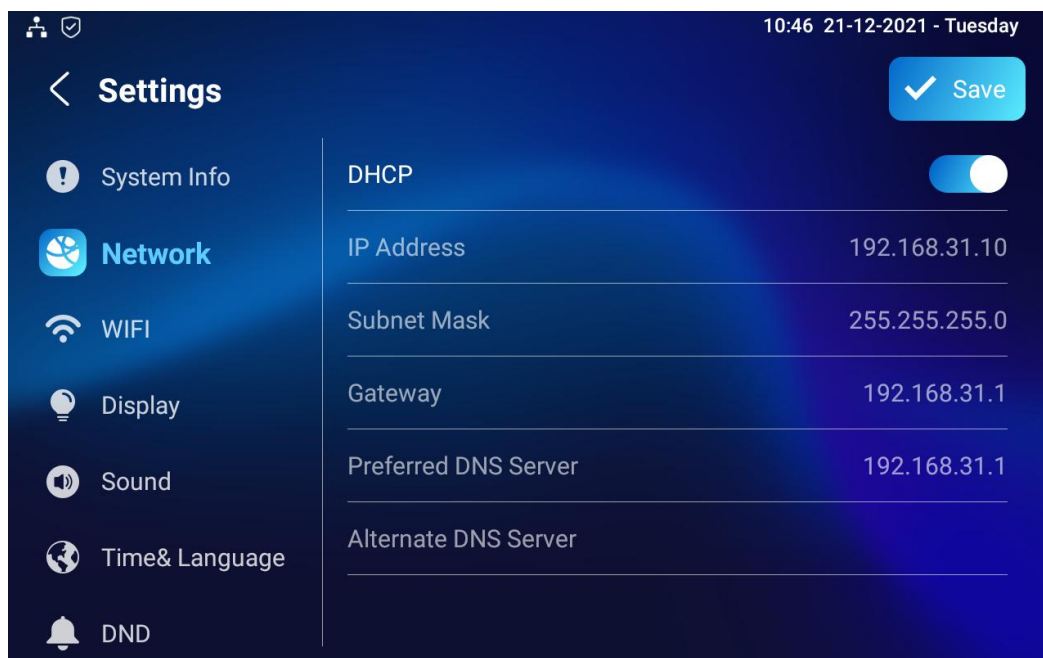
11. Network Setting & Other Connection

11.1. Device Network Configuration

You can check for the door phone's network connection info and configure the default DHCP mode (**Dynamic Host Configuration Protocol**) and static IP connection for the device either on the device or on the device web interface.

11.1.1. Configuring Device Network Connection on the Device

To check and configure the network connection on the device **More > Settings > Network** screen.



Parameter Set-up:

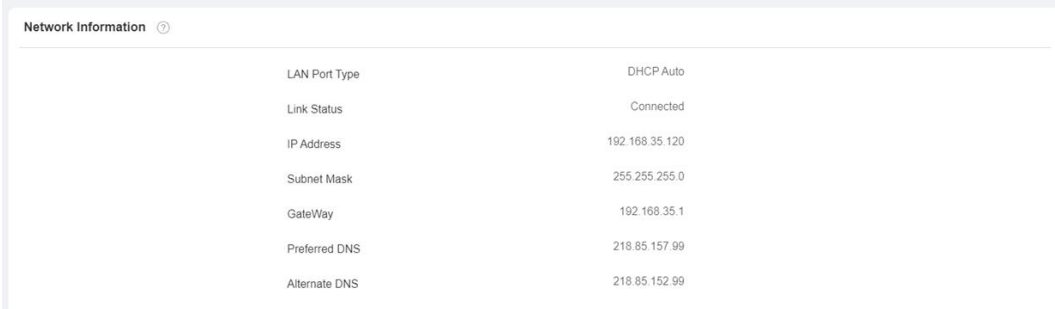
- **DHCP:** select the **DHCP** mode by moving the toggle switch to the right. DHCP mode is the default network connection. If the DHCP mode is turned on, then the door phone will be assigned by the DHCP server with

IP address, subnet mask, default gateway, and DNS server address automatically.

- **Static IP:** select the static IP mode by checking off the DHCP check box. When static IP mode is selected, then the IP address, subnet mask, default gateway, and DNS servers address have to be manually configured according to your actual network environment.
- **IP Address:** set up the IP Address if the static IP mode is selected.
- **Subnet Mask:** set up the subnet Mask according to your actual network environment.
- **Default Gateway:** set up the correct gateway default gateway according to the IP address of the default gateway.
- **Preferred&Alternate DNS Server:** set up preferred or alternate DNS Server (**Domain Name Server**) according to your actual network environment. Preferred DNS server is the primary DNS server address while the alternate DNS server is the secondary server address and the door phone will connect to the alternate server when the primary DNS server is unavailable.

11.1.2. Configuring Device Network Connection on the Web Interface

To check the network on the web **Homepage > Status > Network information** interface.



| Network Information ⓘ | |
|-----------------------|----------------|
| LAN Port Type | DHCP Auto |
| Link Status | Connected |
| IP Address | 192.168.35.120 |
| Subnet Mask | 255.255.255.0 |
| GateWay | 192.168.35.1 |
| Preferred DNS | 218.85.157.99 |
| Alternate DNS | 218.85.152.99 |

To check and configure network connection on the device web **Network > Basic > LAN Port** interface.

Network » Basic

LAN Port ⓘ

| | |
|----------------------|---|
| Type | <input type="radio"/> DHCP <input checked="" type="radio"/> Static IP ⓘ |
| IP Address | <input type="text" value="192.168.35.120"/> ⓘ |
| Subnet Mask | <input type="text" value="255.255.255.0"/> ⓘ |
| Default Gateway | <input type="text" value="192.168.35.1"/> ⓘ |
| Preferred DNS Server | <input type="text" value="218.85.157.99"/> ⓘ |
| Alternate DNS Server | <input type="text" value="218.85.152.99"/> ⓘ |

Parameter Set-up:

- **DHCP:** select the **DHCP** mode by checking the DHCP box. DHCP mode is the default network connection. If the DHCP mode is selected, then the smart panel will be assigned by the DHCP server with IP address, subnet mask, default gateway, and DNS servers address automatically.
- **Static IP:** select the Static IP mode by checking off the DHCP square box. When static IP mode is selected, then the IP address, subnet mask, default gateway, and DNS servers address have to be manually configured according to your actual network environment.
- **IP Address:** set up the IP address if the static IP mode is selected.
- **Subnet Mask:** set up the subnet mask according to your actual network environment.
- **Default Gateway:** set up the correct gateway default gateway according to the IP address of the default gateway.
- **Preferred/Alternate DNS Server:** set up DNS (**Domain Name Server**) according to your actual network environment. **Preferred DNS Server** is the primary DNS server address while the **Alternate DNS Server** is the secondary server address and the door phone connects to the alternate DNS server when the preferred DNS server is unavailable.

11.2. Device Deployment in Network

X933H should be deployed before they can be properly configured in the network environment in terms of their location, operation mode, address and extension numbers as opposed to other devices for device control and the convenience of the management. To deploy the device in the network on web **Network > Advanced > Connect Setting** interface.

Connect Setting ⓘ

| | | |
|------------------|--|---|
| Connect Mode | Cloud | ⓘ |
| Discovery Mode | <input checked="" type="checkbox"/> | ⓘ |
| Device Node | <input type="text" value="1"/> <input type="text" value="1"/> <input type="text" value="1"/> <input type="text" value="1"/> <input type="text" value="1"/> | ⓘ |
| Device Extension | <input type="text" value="1"/> | ⓘ |
| Device Location | <input type="text" value="Room403"/> | ⓘ |

Parameter Set-up:

- **Connect Mode:** It is automatically set up according to the actual device connection with a specific server in the network such as **SDMC** or **Cloud and None**. **None** is the default factory setting indicating the device is not in any server type, therefore you are allowed to choose Cloud, SDMC in discovery mode.
- **Discovery Mode:** check to turn on the discovery mode of the device so that it can be discovered by other devices in the network, and uncheck if you want to conceal the device so as not to be discovered by other devices.
- **Device Node:** specify the device address by entering device location info from the left to the right: **Community, Unit, Stair, Floor, Room** in sequence.
- **Device extension:** enter the device extension number for the device you installed.
- **Device Location:** enter the location in which the device is installed and used.

11.3. Device NAT Setting

NAT (**Network Address Translation**) allows hosts in an organization's private intranet to transparently connect to hosts in the public domain. There is no need for internal hosts to have registered Internet addresses. It is a way to translate the internal private network IP address into a legal network IP address technology. To set up NAT, you can do it on web **Account > Advanced > NAT** interface.

NAT ⓘ

| | | |
|-------------------------|-------------------------------------|-------------|
| UDP Keep Alive Messages | <input checked="" type="checkbox"/> | ⓘ |
| UDP Alive Msg Interval | <input type="text" value="30"/> | (5-60Sec) ⓘ |
| RPort Enabled | <input type="checkbox"/> | ⓘ |

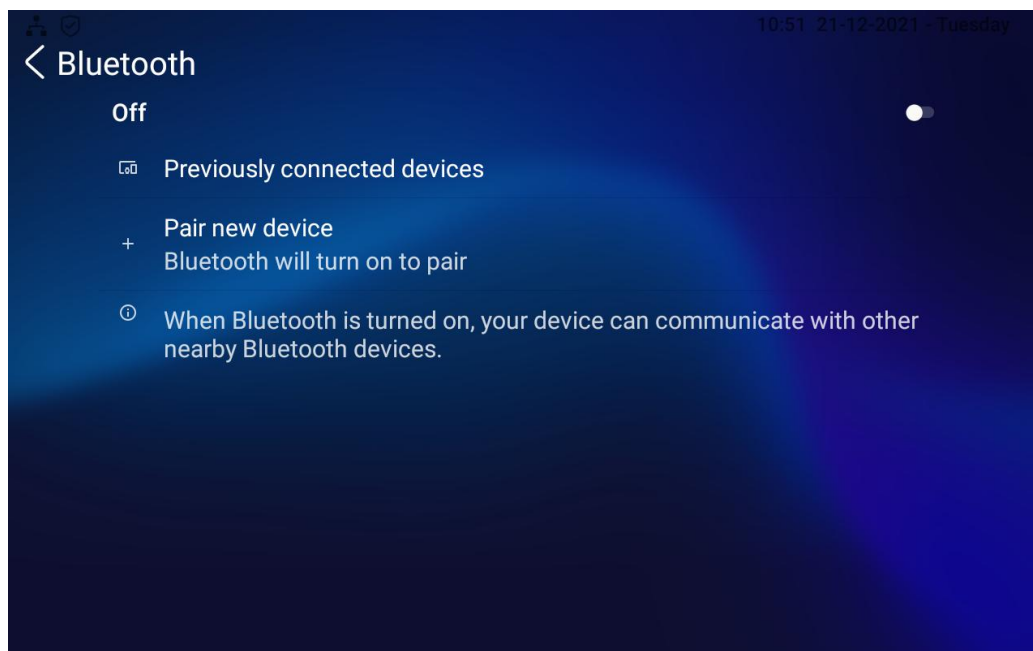
Parameter Set-up:

- **UDP Keep Alive Messages:** if checked, the device will send out the message to the SIP server so that SIP server will recognize if the device is in online status.
- **UDP Alive Msg Interval:** set the message sending time interval from 5-60 seconds, the default is 30 seconds.
- **RPort:** check the RPort when the SIP server is in WAN (**Wide Area Network**).

11.4. Device Bluetooth Setting

11.4.1. Device Bluetooth Pairing

After X933H turns on Bluetooth on the device **More > Settings > Bluetooth** screen, it can be paired with other devices via Bluetooth.

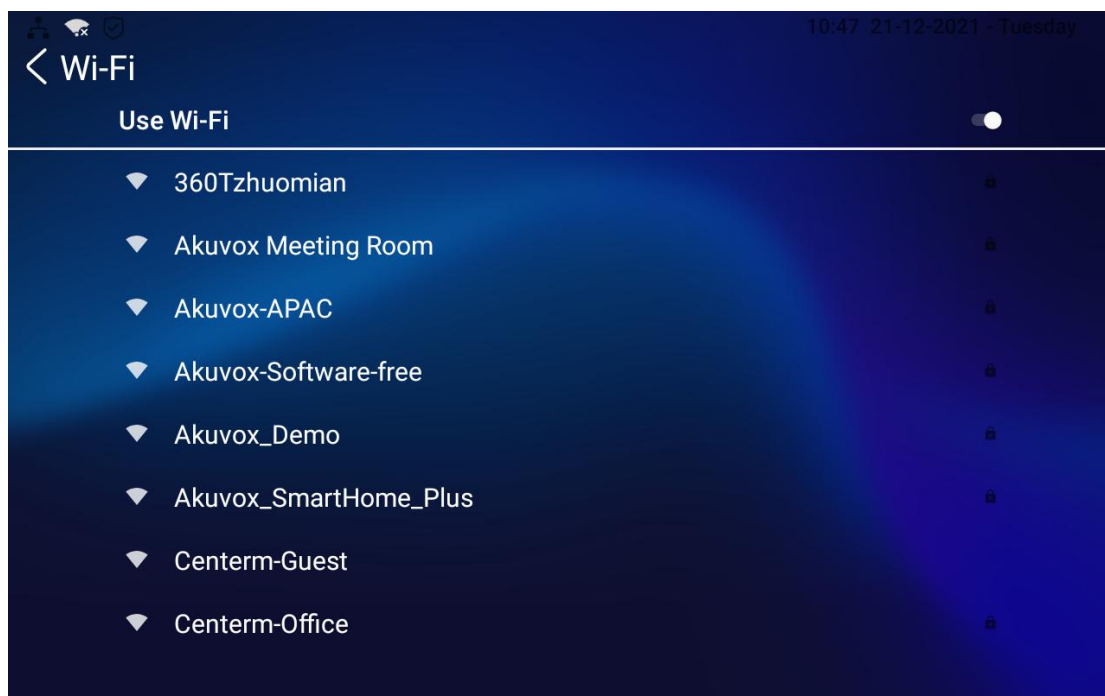


**Note:**

- After successful Bluetooth pairing, data transmission can be carried out.

11.5. Device Wi-Fi Setting

In addition to wired connection, the device also supports Wi-Fi connection. To set the Wi-Fi on device **More > Settings > WIFI** screen.



11.6. Device Local RTP configuration

For the device network data transmission purpose, device needs to be set up with a range of RTP port (**Real-time Transport Protocol**) for establishing an

exclusive range of data transmission in the network. To set up device local RTP on web **Network > Advanced > Local RTP** interface.

| Local RTP | | |
|-------------------|------------------------------------|--------------|
| Starting RTP Port | <input type="text" value="11800"/> | (1024-65535) |
| Max RTP Port | <input type="text" value="12000"/> | (1024-65535) |

Parameter set-up:

- **Starting RTP Port:** enter the Port value in order to establish the start point for the exclusive data transmission range.
- **Max RTP port:** enter the Port value in order to establish the end point for the exclusive data transmission range.

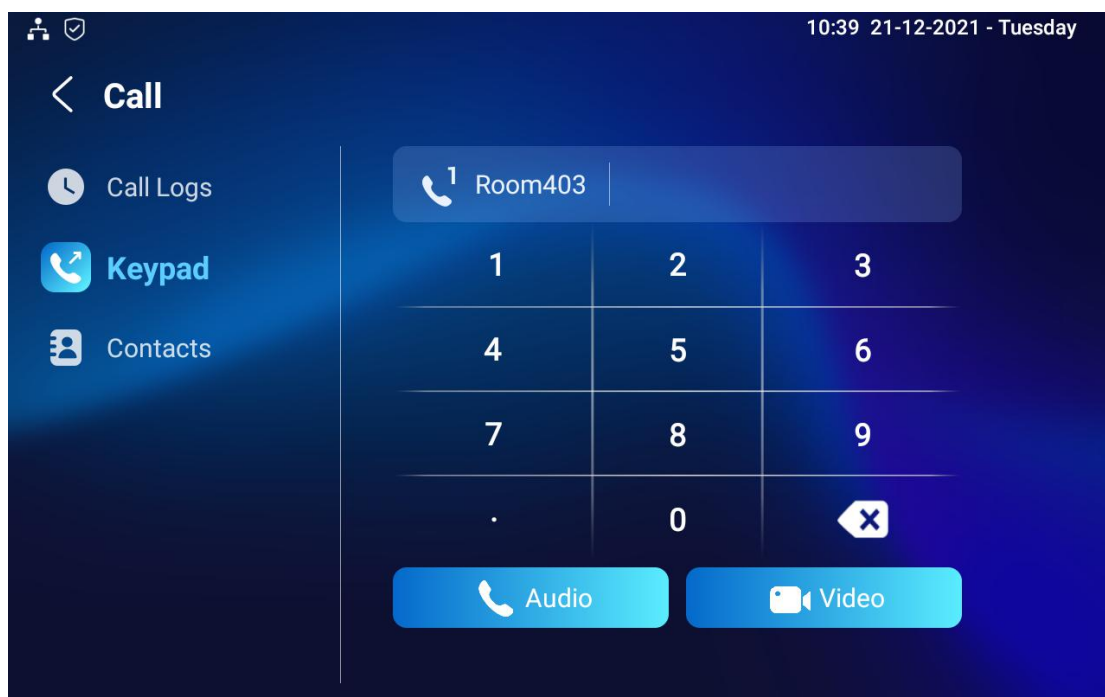
12. Intercom Call Configuration

12.1. IP call & IP Call Configuration

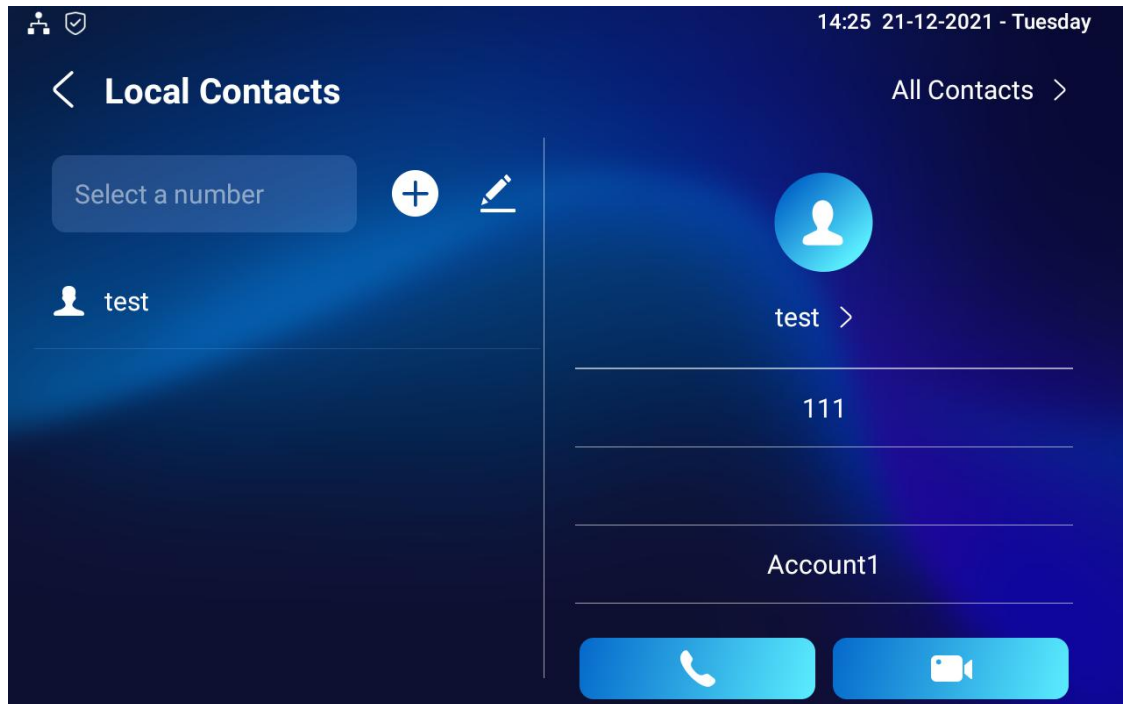
IP calls and SIP calls can be made directly on the intercom device by entering the IP number on the device. And you can also disable the direct IP call if you allow no IP call to be made on the device.

12.1.1. Make IP Calls

To make a directly IP call on the device **More > Call** screen. Enter the IP address you which to call on the soft keyboard, press **Audio** or **Video** tab to call out.

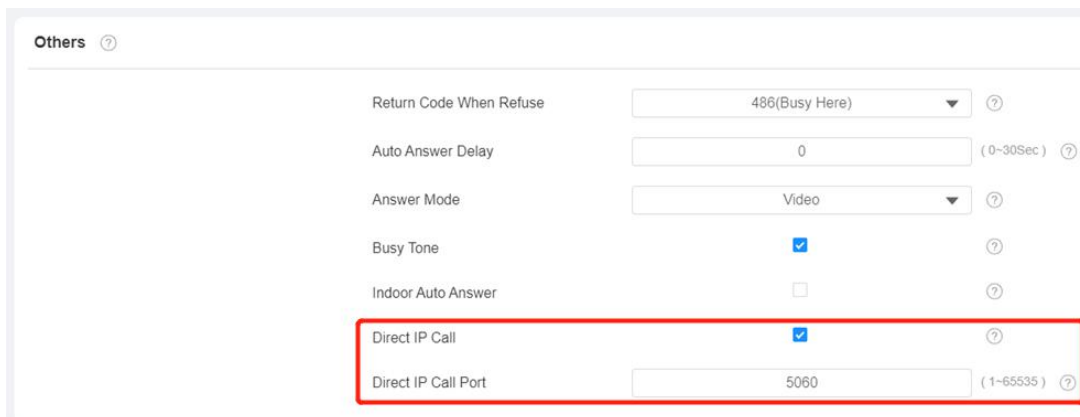


In addition, you can also make IP calls on the **Local Contacts** on your device.



12.1.2. IP Call Configuration

To configure the IP call feature and port on the device web **Phone > Call Feature > Others** interface.



Parameter Set-up:

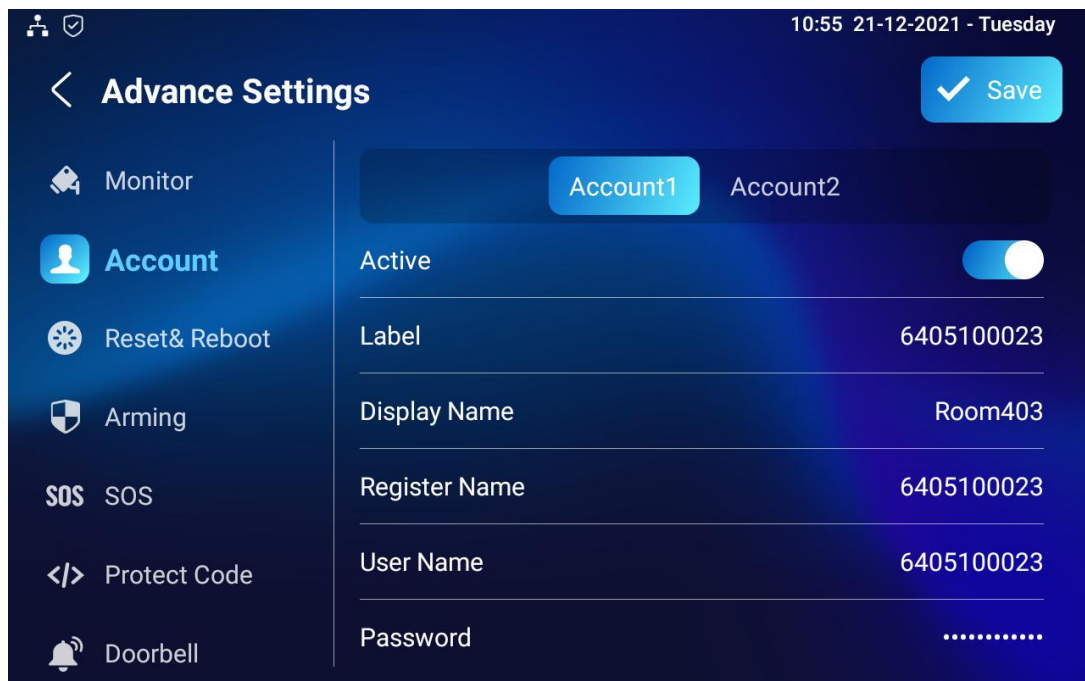
- **Direct IP Call:** tick the check box to enable the direct IP call. For example, if you do not allow direct IP call to be made on the device, you can untick the check box to terminate the function.
- **Direct IP Call Port:** the direct IP Call Port is "5060" by default with the port range from 1-65535. And you enter any values within the range other than the 5060, you are required to check if the value entered is consistent with the corresponding value on the device you wish to establish a data transmission with.

12.2.SIP Call &SIP Call Configuration

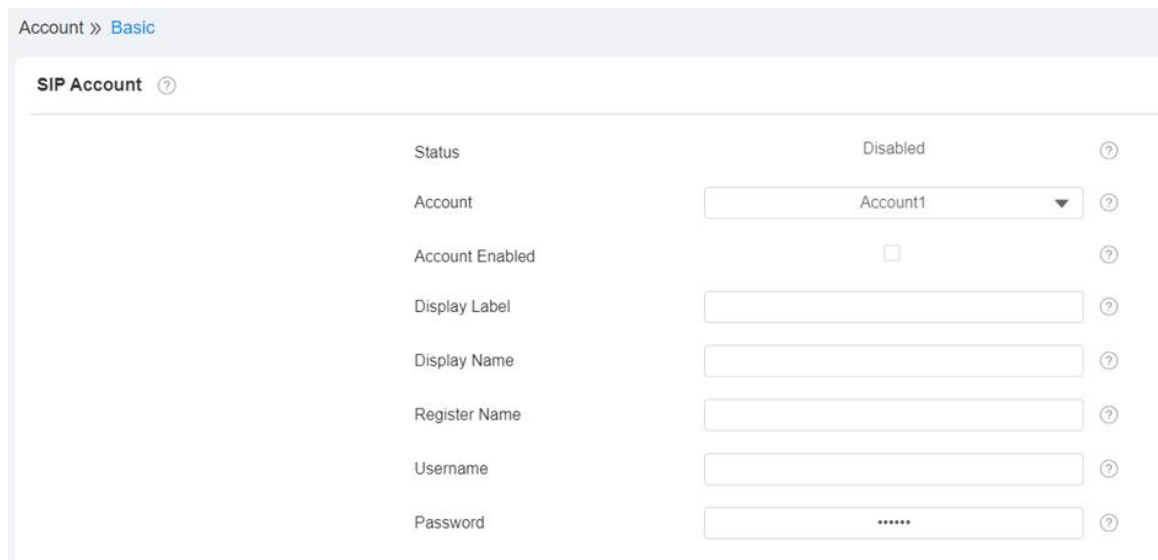
You can make SIP call (**Session Initiation Protocol**) in the same way as you do for making the IP calls on the device. However, SIP call parameters related to its account, server, and transport type need to be configured first before you can make calls on the device.

12.3.SIP Account Registration

Akuvox X933H supports two SIP accounts that can all be registered according to your applications. For example, you can switch between the two SIP accounts. The SIP account can be configured on the device and on the device interface. To configure the SIP account on the device **More > Settings > Advance Settings > Account** screen.



The parameter settings for SIP account registration can be configured on the Account setting screen and they can also be configured on the device web **Account > Basic > SIP Account** interface.



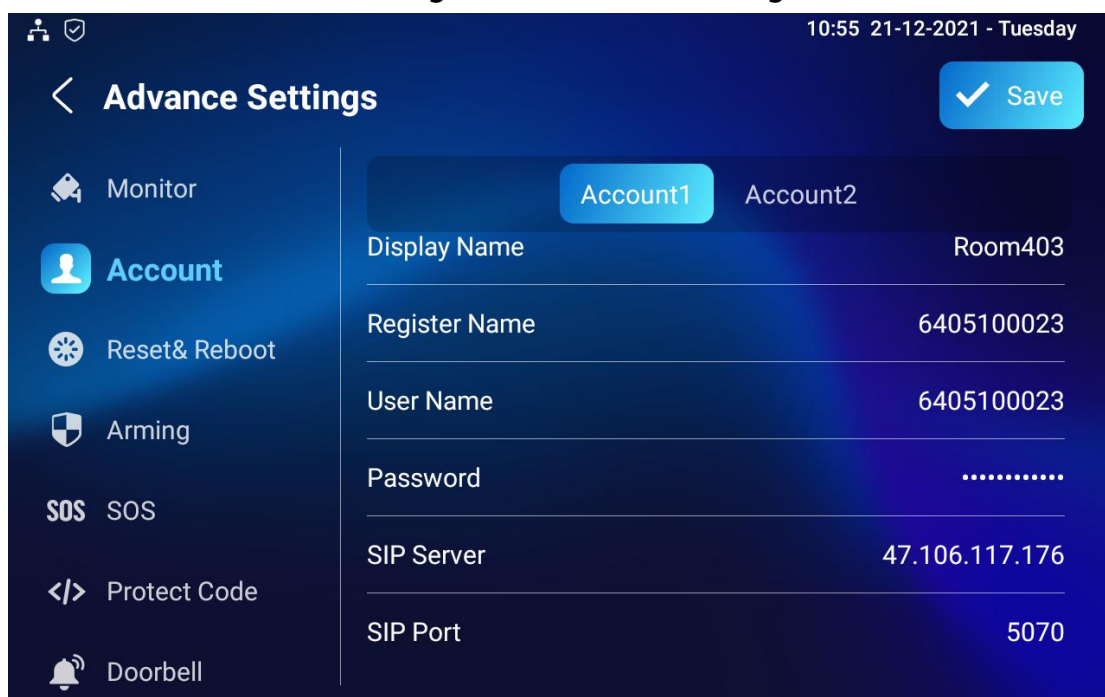
Parameter setup:

- **Status:** check to see if the SIP account is registered or not.
- **Account:** select Account1 or Account2.
- **Account Enabled:** check to active the registered SIP account.

- **Display Label:** configure the device label to be shown on the device screen.
- **Display Name:** configure the name, for example, the device's name to be shown on the device being called to.
- **Register Name:** enter the SIP account register Name obtained from the SIP account administrator.
- **Username:** enter the username obtained from SIP account administrator.
- **Password:** enter the password obtained from the SIP server.

12.4.SIP Server Configuration

SIP server can be set up for device in order to achieve call session through SIP server between intercom devices. To perform the SIP account setting on the device **More > Settings > Advance Settings > Account** screen.



You can also configure the sip server on the device web **Account > Basic > SIP Account** Interface.

Parameter Set-up:

- **Server IP/Server Address:** enter the Server's IP address number or its URL.
- **SIP Port/SIP Server Port:** set up SIP server port for data transmission.
- **Registration Period:** set up SIP account registration time pan. SIP re-registration will start automatically if the account registration fails during the registration time span. The default registration period is "1800", ranging from **30-65535s**.

12.5.Outbound Proxy Server configuration

An outbound proxy server is used to receive all initiating request messages and route them to the designated SIP server in order to establish call session via port-based data transmission. To configure outbound Proxy server on **Account > Basic > Outbound Proxy Server** interface.

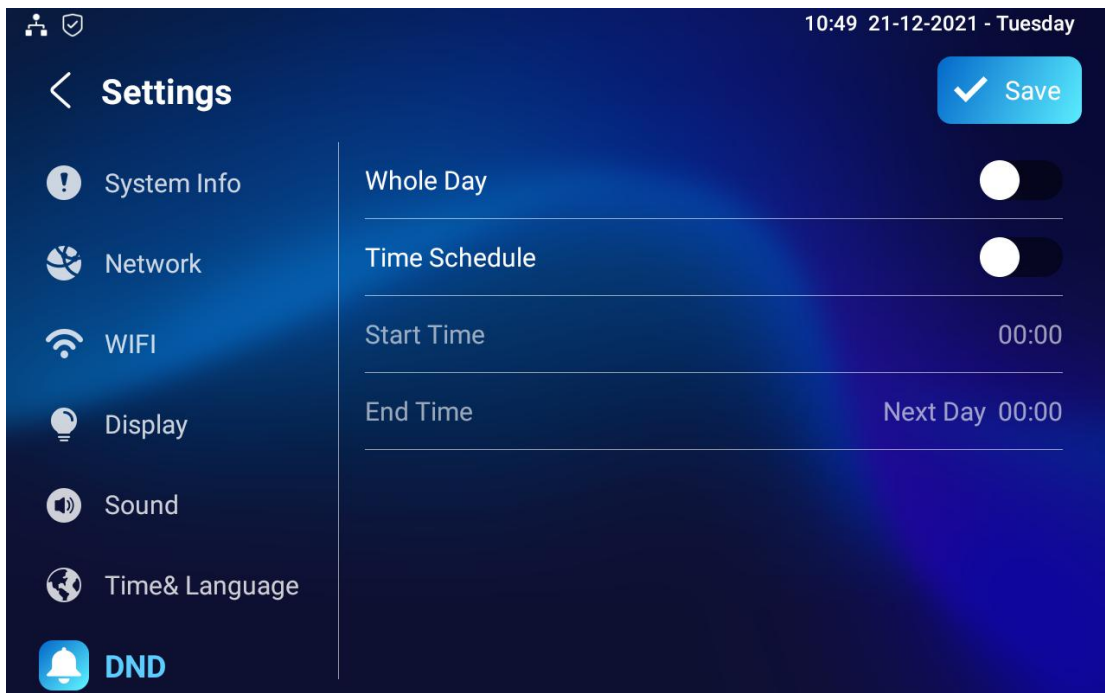
Parameter Set-up:

- **Outbound Enable:** check or uncheck to turn on or turn off the outbound proxy server.
- **Preferred Outbound Proxy Server:** enter the SIP address of the outbound proxy server.
- **Preferred Outbound Proxy Port:** Enter the Port number for establish call session via the outbound proxy server.

- **Alternate Outbound Proxy Server:** set up Backup Server IP for the backup outbound proxy server.
- **Alternate Outbound Proxy Port:** enter the Port number for establish call session via the backup outbound proxy server.

12.6.SIP Call DND & Return Code Configuration

DND (**Do not disturb**) setting allows you not to be disturbed by any unwanted incoming SIP calls. You can set up DND related parameters properly on the device **More > Settings > DND** to block SIP calls you do not intend to answer. In the meantime, you can also define the code to be sent to the SIP server when you want to reject the call.



You can also configure the DND on the web **Phone > Call Feature > DND** interface.

Parameter Set-up:

- **DND:** check **Whole Day** or **Schedule** to enable the DND function. DND function is disabled by default.
- **Return Code When DND:** select what code should be sent to the calling device via SIP server. **404** for “Not found”; **480** for “Temporary unavailable”; **486** for “busy here”.

12.7. Data Transmission Type Configuration

SIP message can be transmitted in three data transmission protocols: **UDP (User Datagram Protocol)**, **TCP (Transmission Control Protocol)**, **TLS (Transport Layer Security)** and **DNS-SRV**. In the meantime, you can also identify the server from which the data come from. To do this configuration on web **Account > Basic > Transport Type** interface.

Parameter Set-up:

- **UDP:** select “**UDP**” for unreliable but very efficient transport layer protocol. UDP is the default transport protocol.
- **TCP:** select “**TCP**” for Reliable but less-efficient transport layer protocol.
- **TLS:** select “**TLS**” for Secured and Reliable transport layer protocol.
- **DNS-SRV:** select “**DNS-SRV**” to obtain DNS record for specifying the location of services. And **SRV** not only records the server address but also the server port. Moreover, SRV can also be used to configure the priority and the weight of the server address.

12.8.Call Setting

X933H will auto answer all incoming calls if call auto-answer is enabled and receive live stream if live stream is enabled.

12.8.1. Call Auto-answer Configuration

X933H will auto answer all incoming calls if call auto-answer is enabled and receive live stream if live stream is enabled. To do the configuration on web **Account > Advanced > Call > Auto Answer** and **Device > Call Feature > Others** interface.

The screenshot shows two configuration panels. The top panel, titled 'Call', includes fields for 'Max Local SIP Port' (5062), 'Min Local SIP Port' (5062), 'PTime(ms)' (20), 'Auto Answer' (checked), and 'Prevent SIP Hacking' (unchecked). The bottom panel, titled 'Others', includes 'Return Code When Refuse' (486(Busy Here)), 'Auto Answer Delay' (0), 'Answer Mode' (Video), 'Busy Tone' (checked), 'Indoor Auto Answer' (unchecked), 'Direct IP Call' (checked), and 'Direct IP Call Port' (5060). Red boxes highlight the 'Auto Answer' checkbox, the 'Auto Answer Delay' field, the 'Answer Mode' dropdown, and the 'Indoor Auto Answer' checkbox.

Parameter Set-up:

- **Auto Answer:** turn on the Auto Answer function by ticking the square box.
- **Auto Answer Delay:** set up the delay time (from 0-30 sec.) before the call can be answered automatically. For example, if you set the delay time as 1 second, then the call will be answered in 1 second automatically.
- **Answer Mode:** set up the video or audio mode you preferred for answering the call automatically.

- **Indoor Auto Answer:** turn on the Auto Answer function for call from other smart panels by ticking the check box.

12.8.2. Auto-answer Allow List setting

Auto answered can only be applicable to the SIP or IP numbers that are already added in the auto-answer white-list of X933H. Therefore, you are required to configure or edit the numbers in the white-list on web **Device > Call Feature > Auto Answer AllowList** interface.

Auto Answer AllowList ?

+ Add Import Export

| <input type="checkbox"/> | Index | Device Location | SIP/IP | Edit |
|--------------------------|-------|-----------------|--------------|-------------------------------------|
| <input type="checkbox"/> | 1 | Gate | 101 | <input checked="" type="checkbox"/> |
| <input type="checkbox"/> | 2 | Lobby | 102 | <input checked="" type="checkbox"/> |
| <input type="checkbox"/> | 3 | Front Door | 192.168.3.15 | <input checked="" type="checkbox"/> |

Delete Delete All Prev 1/1 Next 1 Go

Add Auto Answer AllowList ×

Device Location ?

SIP/IP ?

Cancel Submit

SIP/IP numbers can be imported to or exported out of X933H in batch on web **Device > Call Feature > Whitelist Import/Export** interface.

Select Answer Allowlist File(xml or csv)

Not selected any files Select File Reset

Cancel Import

**Note:**

- SIP/IP number files to be imported or exported must be in either .xml or .csv format.
- SIP/IP number must be set up in the phone book of the smart panel before they can be valid for the auto-answer function

12.8.3. Live Stream Setting

Receive Live Stream on X933H allows you to see the video image (one way video stream) from the calling device such as a door phone whether or not you answered the call in audio or video mode, while the video image from your X933H will not be sent to the calling devices in order to protect your privacy. To do the configuration on web **Device > Call Feature > Audio Call Settings** interface.

**Parameter Set-up:**

- **Receive Live Stream:** enable it to receive the video stream from the caller side.

12.9. Intercom Call Configuration (intercom preview, mute)

If you want to see the image at the door station before answering the incoming call, you can enable the intercom preview function on web **Device > Intercom > Intercom** interface.

Intercom ?

| | | |
|------------------|-------------------------------------|---|
| Intercom Active | <input checked="" type="checkbox"/> | ? |
| Intercom Mute | <input type="checkbox"/> | ? |
| Intercom Preview | <input checked="" type="checkbox"/> | ? |

Parameter Set-up:

- **Intercom Active:** Tick the check box to enabled or disabled intercom function.
- **Intercom Mute:** Tick the check box to enable mute the voice from the callee side and vice versa.
- **Intercom Preview:** Tick the check box to enable the incoming call preview function. If enable intercom preview, the group call is not available.

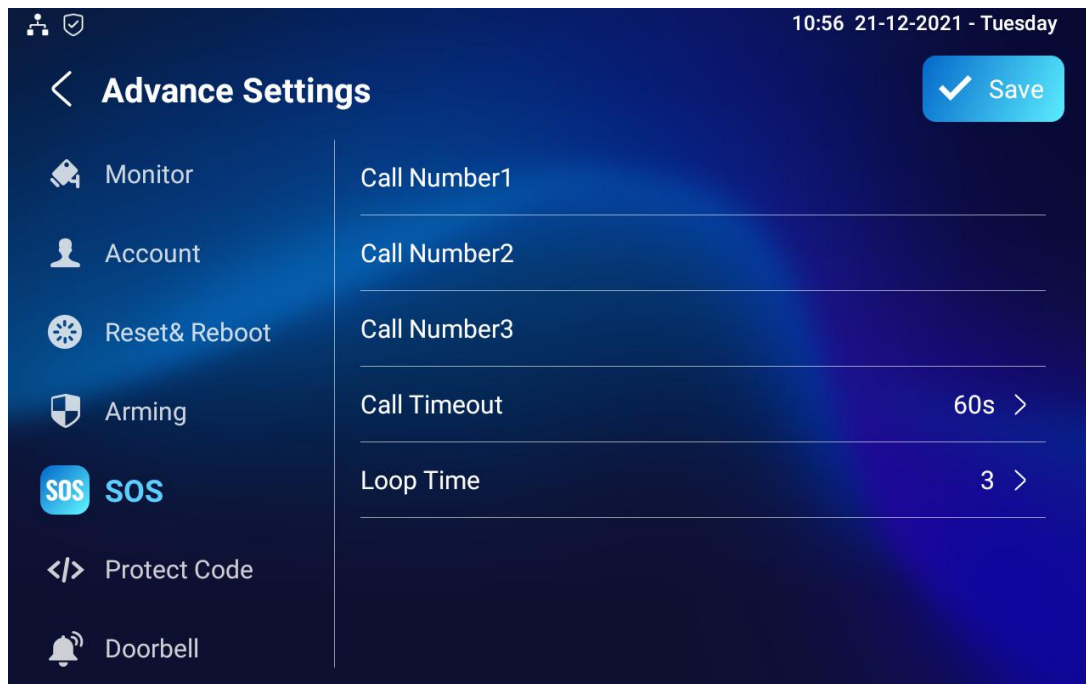
12.10. Emergency Call Setting

Emergency call is used to call out three emergency contacts when you are in urgent status. Especially for the elders and children. To display Emergency call softkey on web **Device > Display Setting>More Page Display** interface.

More Page Display ? Example

| Area | Type | Value | Label | Icon(max size:100*100) |
|-------|---------------------|-------|-------|---|
| Area1 | SOS | | SOS | Not selected any files Select File Delete |
| Area2 | Contacts | | | Not selected any files Select File Delete |
| Area3 | Arming | | | Not selected any files Select File Delete |
| Area4 | Home Automation | | | Not selected any files Select File Delete |
| Area5 | Home Screen Setting | | | Not selected any files Select File Delete |
| Area6 | Settings | | | Not selected any files Select File Delete |

After setup on web, you also need to do the configuration on device **More > Settings > Advance Settings > SOS** screen.



Parameter Set-up:

- **Call Number:** To setup 3 SOS numbers. Once users press SOS key on the home page (SOS display key shall be set on the web manually) or emergency button, X933H will call out the number in order.
- **Call Timeout:** Setup the timeout for each number. Once users call out, if the other side will not answer within the timeout, smart panel will continue to call the next number.
- **Loop Times:** To setup the call loop times.

12.11. Multicast Configuration

X933H allows you to conduct one-to-many broadcasting via multicast function on web **Device > Multicast > Multicast List** interface.

Multicast List

| Multicast Group | Multicast Address | Enabled |
|-------------------|-------------------|-------------------------------------|
| Multicast Group 1 | 224.1.6.11:51231 | <input checked="" type="checkbox"/> |
| Multicast Group 2 | | <input type="checkbox"/> |
| Multicast Group 3 | | <input type="checkbox"/> |

Listen List ⓘ

| Listen Group | Listen Address | Label |
|----------------|------------------|--------|
| Listen Group 1 | 224.1.6.11:51230 | Test_1 |
| Listen Group 2 | | |
| Listen Group 3 | | |

Parameter Set-up:

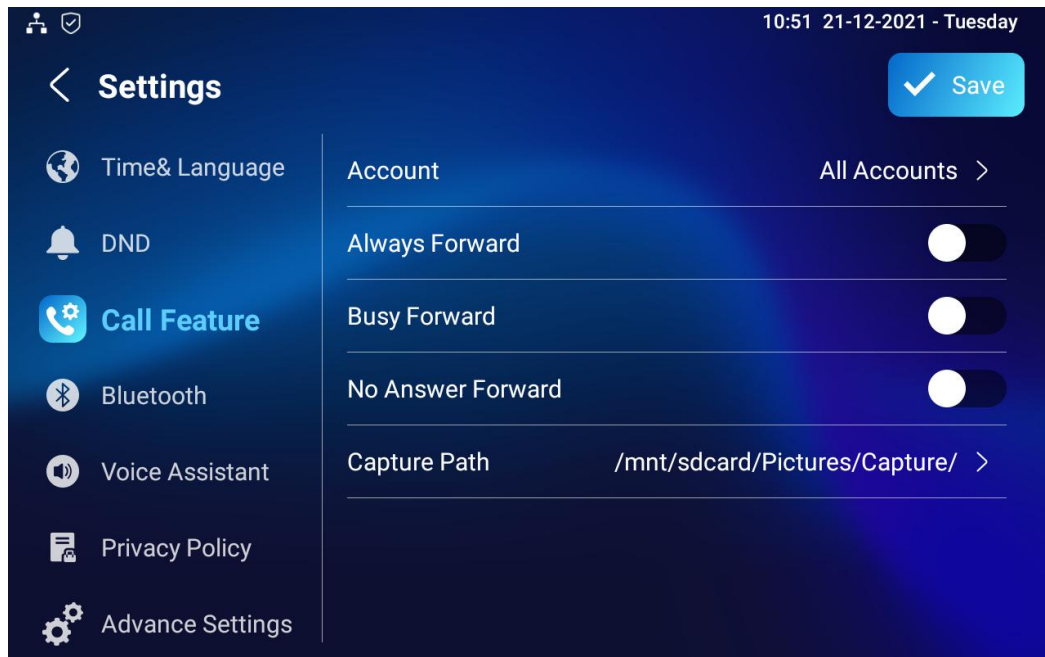
- **Enabled:** to set the indoor monitor in one of the groups or disable this function.
- **Multicast Address:** to fill in the parameters of multicast group. Indoor monitor will establish multicast calls to other indoor monitors which are set in multicast group.
- **Listen List:** to fill in the parameters of listen group. Indoor monitor will receive multicast calls if some indoor monitors call the listen group.
- **Label:** To show the label name on the calling interface if users establish all call.

12.12. Call Forwarding Setting

Call Forward is a feature used to redirect an incoming call to the specific third party. Users can redirect the incoming call based on different scenarios. Typically, call forward has three modes: **Always Forward/ No Answer Forward/Busy Forward**.

12.12.1. Call Forwarding Configuration on the Device

To do the configuration on the device **More > Settings >Call Feature** interface.



You can also set up forward function on web **Device > Call Feature > Call Forward** interface.

Call Forward ⓘ

| | | |
|--|---------------------------------------|---|
| Always Transfer | <input type="text" value="Disabled"/> | ⓘ |
| Designated Call Forward Number | <input type="text"/> | ⓘ |
| Busy Transfer | <input type="text" value="Disabled"/> | ⓘ |
| Designated Call Forward Number | <input type="text"/> | ⓘ |
| No Answer Transfer | <input type="text" value="Disabled"/> | ⓘ |
| Designated Call Forward Number | <input type="text"/> | ⓘ |
| No Answer Call Transfer Duration (Sec) | <input type="text" value="30"/> | ⓘ |

Parameter Set-up:

- **Always Transfer:** To enable always forwarding function; all incoming calls will be automatically forward to a specific number.
- **Busy Transfer:** To enable busy forwarding function; incoming calls will be forwarded to a specific number if phone is busy.
- **No Answer Transfer:** To enable no answer forwarding function; incoming calls will be forwarded to a specific number if phone is not picked within no answer ring time.

- **Target/Designated Call Forward Number:** To enter the specific forwarding number if X933H enables always forwarding / call forwarding busy / no answer forwarding.
- **No Answer Ring/No Answer Call Transfer Duration (Sec) :** to set the no answer time interval from 0-120 seconds before the call is transferred to a designated number.

13. Intercom Message Setting

You can read, create, and delete messages on the **Message** screen.

13.1. Display Messages

Message function do not show by default, you need to enable and display this function on the web **Device > Display Setting > More Page Display**.

More Page Display ⓘ Example

| Area | Type | Value | Label | Icon(max size:100*100) |
|-------|-----------------------|-------|---------|---|
| Area1 | Message ▼ | | Message | Not selected any files Select File Delete |
| Area2 | Contacts ▼ | | | Not selected any files Select File Delete |
| Area3 | Arming ▼ | | | Not selected any files Select File Delete |
| Area4 | Home Automation ▼ | | | Not selected any files Select File Delete |
| Area5 | Home Screen Setting ▼ | | | Not selected any files Select File Delete |
| Area6 | Settings ▼ | | | Not selected any files Select File Delete |

13.2. Manage Messages

You can check, create and clear messages as needed on the X933H **Message** screen.



Parameter Set-up:

- **Notification:** the message from property manager, this feature is only available when using Akuvox Cloud.
- **Text MSG:** to send or receive or manage the text message here.
- **Owner MSG:** if you enable this feature, and nobody answer the incoming call within the pre-configure ring time, the visitor will hear the owner audio message.
- **Visitor MSG:** if you enable visitor message feature, and nobody answer the incoming call within the pre-configure ring time, it will save the visitor record.
- **Family MSG:** you can record the audio messages for your family members.

13.3. Configure Voice Message (MWI)

MWI (Message Waiting Indicator) is a notification that notifies you when you have a new voice mail message. To do the configuration on web **Account > Advanced > Subscribe** interface.

Subscribe ?

| | | |
|----------------------|-------------------------------------|------------------|
| MWI Subscribe | <input checked="" type="checkbox"/> | ? |
| MWI Subscribe Period | <input type="text" value="1800"/> | (120-65535Sec) ? |
| Voice Mail Number | <input type="text"/> | ? |

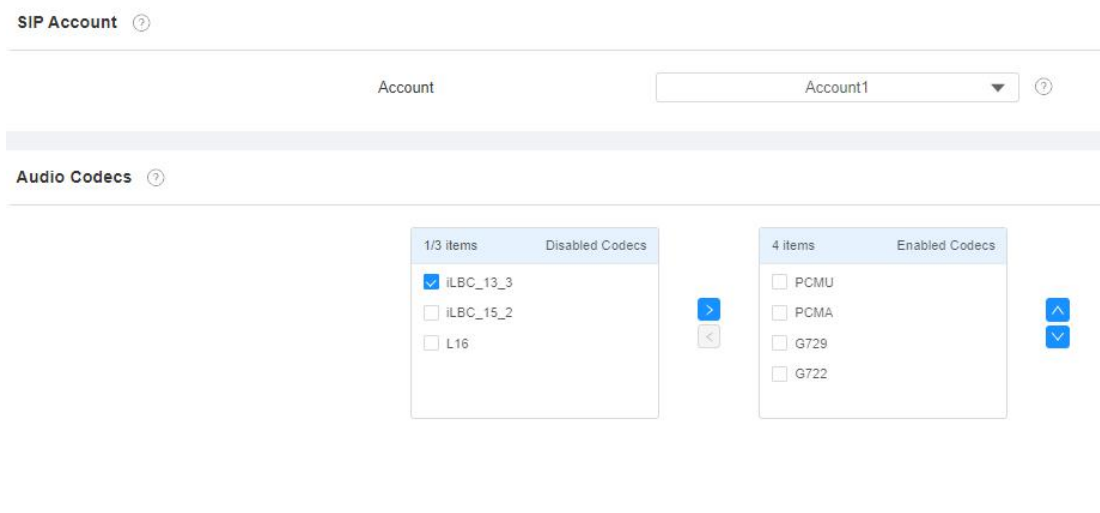
Parameter Set-up:

- **MWI Subscribe:** Tick the check box to enable MWI function.
- **Voice Mail Number:** Enter the voice mail number for accessing your voice mail messages.
- **MWI Subscribe Period:** Set up interval between the MWI Subscribe messages.

14. Audio & Video Codec Configuration for SIP Calls

14.1. Audio Codec Configuration

X933H supports seven types of Codec (iLBC_13_3, iLBC_15_2, L16, PCMU, PCMA, G729, G722 for encoding and decoding the audio data during the call session. Each type of codec varies in terms of sound quality. You can select the specific codec with different bandwidth and sample rate flexibly according to the actual network environment. To do the configuration on web **Account > Advanced > SIP Account** interface.



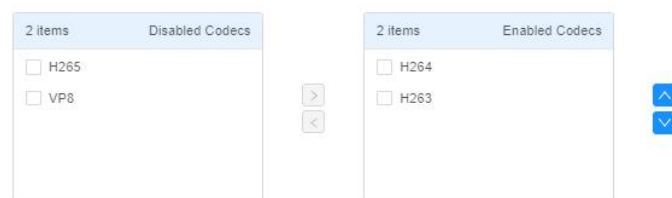
Please refer to the bandwidth consumption and sample rate for the four codec types below:

| Codec Type | Bandwidth Consumption | Sample Rate |
|------------|-----------------------|-------------|
| PCMA | 64 kbit/s | 8kHz |
| PCMU | 64 kbit/s | 8kHz |
| G729 | 8 kbit/s | 8kHz |
| G722 | 64 kbit/s | 16kHz |
| iLBC_13_3 | 8,16 kbit/s | 13.3kHz |
| iLBC_15_2 | 8,16 kbit/s | 15.2kHz |
| L16 | 128 kbit/s | variable |

14.2.Video Codec Configuration

X933H supports VP8, H263, H264, H265 codec that provides a better video quality at a much lower bit rate with different video quality and payload. To do the configuration on web **Account > Advanced > Video Codecs** interface. Choose an available video codecs and setup the codecs parameters.

Video Codecs 



Video Codec ?

| | | |
|------------|------|---|
| Name | H263 | ? |
| Resolution | CIF | ? |
| Bitrate | 320 | ? |
| Payload | 34 | ? |
| Name | H264 | ? |
| Resolution | CIF | ? |
| Bitrate | 320 | ? |
| Payload | 104 | ? |
| Name | VP8 | ? |
| Resolution | CIF | ? |
| Bitrate | 320 | ? |
| Payload | 96 | ? |

Parameter Set-up:

- **Name:** Check to select the H264 video codec format for the door phone video stream. H264 is the video codec by default.
- **Resolution:** select the code resolution for the video quality among four options: "QCIF", "CIF", "VGA", "4CIF" and "720P" according to your actual network environment. The default code resolution is 4CIF.
- **Bitrate:** select the video stream bit rate (Ranging from 320-2048). The greater the bitrate, the data transmitted in every second is greater in amount therefore the video will be clearer. While the default code bitrate is 2048.
- **Payload:** select the payload type (ranging from 90-118) to configure audio/video configuration file. The default payload is 104.

15. Security

15.1. Monitor and Image

15.1.1. Monitor Setting

You can configure the monitor setting on the web **Device > Monitor** interface. Enter IP/SIP number of door phone in Device number and fill in device name. Then set up the RTSP address. The RTSP format of the Akuvox door phone is rtsp://deviceIP/live/ch00_0. Enable or disable display in the call. If enabled, when there is an incoming call from the monitor, the video will be displayed.



Add Monitor ✕

| | | |
|-----------------|---|---|
| Device Number | <input type="text" value="157"/> | ? |
| Device Name | <input type="text" value="R29"/> | ? |
| RTSP Address | <input type="text" value="rtsp:// 192.168.13.157/live/ch00_0"/> | ? |
| Username | <input type="text" value="admin"/> | ? |
| Password | <input type="password" value="*****"/> | ? |
| Display In Call | <input type="text" value="Disabled"/> | ? |

15.1.2. Monitor Windows

You can configure how many monitor windows shows in the X933H screen on the web **Device > Monitor > Monitor Setting**.

Monitor Setting ?

Monitor Display ?

Parameter Set-up:

- **Monitor Display** : there are two options -**Multiple Window** and **Single Window**. If you choose multiple windows, you can see four real-time videos at the same time.

15.1.3. Display Monitor

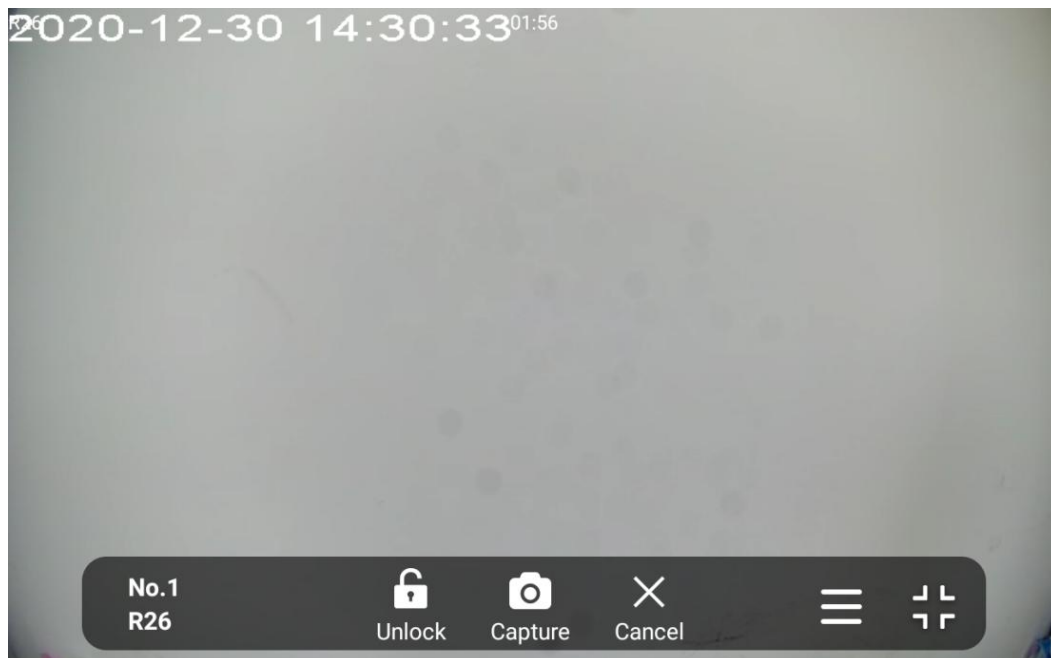
Monitor function do not show by default, you need to enable and display this function on the web **Device > Display Setting > More Page Display**.

More Page Display ? Example

| Area | Type | Value | Label | Icon(max size:100*100) |
|-------|---------------------|-------|---------|---|
| Area1 | Monitor | | Monitor | Not selected any files Select File Delete |
| Area2 | Contacts | | | Not selected any files Select File Delete |
| Area3 | Arming | | | Not selected any files Select File Delete |
| Area4 | Home Automation | | | Not selected any files Select File Delete |
| Area5 | Home Screen Setting | | | Not selected any files Select File Delete |
| Area6 | Settings | | | Not selected any files Select File Delete |

15.1.4. Video Image Capturing

To capture video image by pressing **Monitor** > **Capture** on device screen.

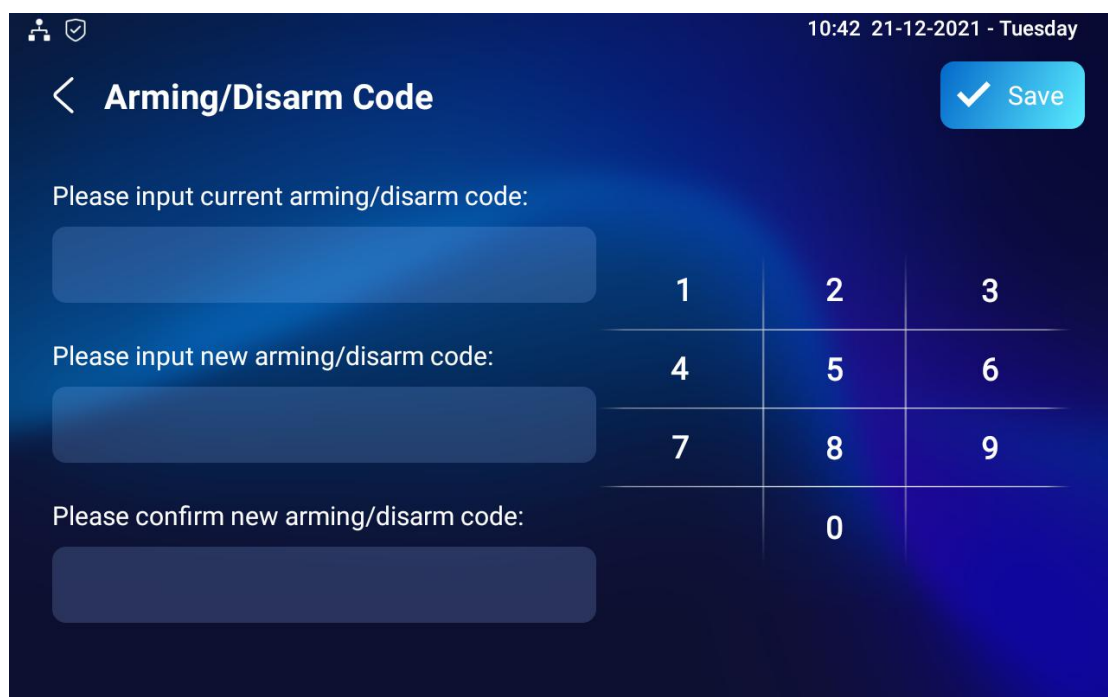


15.2. Alarm and Arming Configuration

Alarm feature is used to connect some alarm detection devices to protect your home safe. X933H supports 8 alarm connectors which means you can connect 8 different alarm sensors in different rooms of your house. And you also can add wireless security sensors as alarm detection devices. For example, connecting a gas sensor in your kitchen to detect if the gas leak, X933H will ring up and send the alarm message to the target, like community property.

15.2.1. Configure Alarm and Arming on the Device

In the arming state, if you want to clear the alarm triggered by sensor-enabled emergencies or to switch arming status like changing from **Away** to **Home** , you need to disarm the arming state by entering the disarm code, which is 123456 by default. To configure the arming and disarm code on device, go to **More > Arming > Arming/Disarm Code** screen. Change the current password and save it.



To check the zone status on **Arming > Sensor Status** screen.

10:43 21-12-2021 - Tuesday

< **Sensor Status**

| Connect Mode | Location | Sensor Type | Trigger | Status | Battery |
|--------------|----------------|------------------|---------|--------|---------|
| Zone1 | Master Bedroom | Smoke Sensor | NC | ✓ | -- |
| Zone2 | None | Infra-red Sensor | NC | ✗ | -- |
| Zone3 | None | Infra-red Sensor | NC | ✗ | -- |
| Zone4 | None | Infra-red Sensor | NC | ✗ | -- |
| Zone5 | None | Infra-red Sensor | NC | ✗ | -- |
| Zone6 | None | Infra-red Sensor | NC | ✗ | -- |
| Zone7 | None | Infra-red | NC | ✗ | -- |

15.2.2. Configure Alarm and Arming on the Web Interface

To set up a location-based alarm sensor on the device web **Arming > Zone Setting > Zone Setting** interface.

Zone Setting ⓘ

| Zone | Location | Zone Type | Trigger Mode | Status |
|-------|----------|-----------|--------------|----------|
| Zone1 | Bedroom | Infrared | NC | Enabled |
| Zone2 | Bedroom | Drmagnet | NC | Enabled |
| Zone3 | Bedroom | Smoke | NC | Disabled |

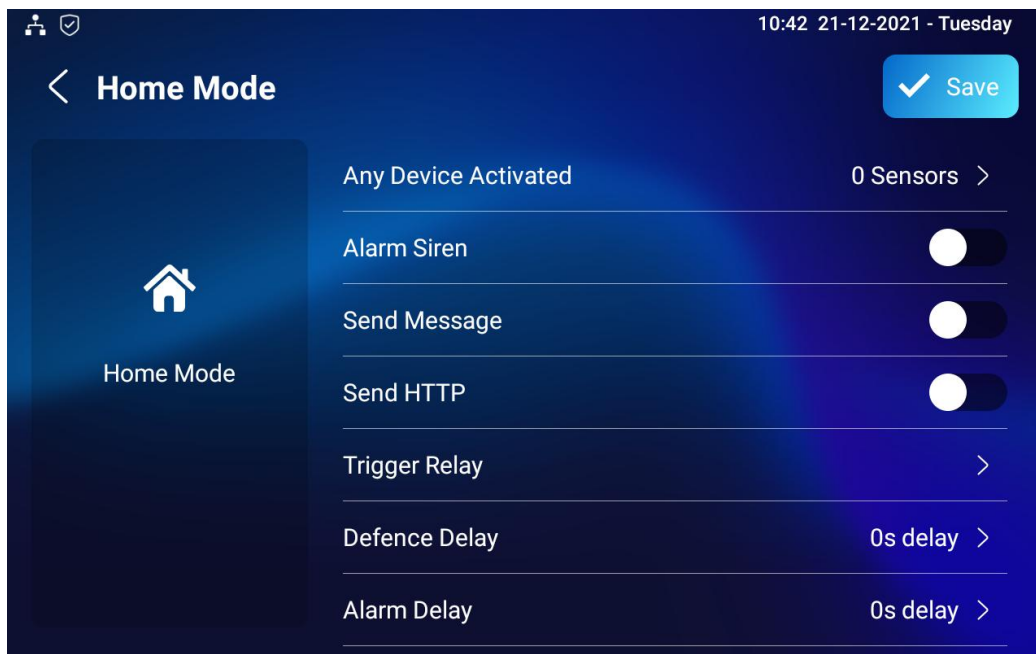
Parameter Set-up:

- **Location:** set up the location according to where the alarm sensor is installed. You can select among ten location types: **Bedroom, Gate, Door, Guest room, Hall, Window, Balcony, Kitchen, Study** and **Bathroom**.

- **Zone Type:** set up the alarm sensor types. You can select among six sensor types: **Gas Sensor, Door/Window Sensor, Emergency Button, Motion Sensor, Smoke Sensor, Flood Sensor.**
- **Trigger Mode:** set sensor trigger mode between "NC" and "NO" according to your need.
- **Status:** set the alarm sensor status among three options: "Enable", "Disable", "24H". Select "Enable" if you want to enable to the alarm, however you are required to make smart panel in the state of arming, such as Away, Home, and Night, or it will not be triggered alarm if it is disarmed. Select "Disable" if you want to disable the alarm, and select "24H" if you want alarm sensor to always stay enabled without needing to set up the alarm manually again after the arming mode is disarmed.




15.2.3. Configure Location-based Alarm

Configure the alarm sensor in the same way you do on the web interface.



You can also choose which devices can work as an alarm device on the web **Arming > Arming Mode > Device.**

Device ⓘ

| Mode | Any Device Activated | Edit |
|-------|----------------------|---|
| Home | zone5, |  |
| Night | |  |
| Away | |  |

Parameters Set-up:

- **Any Device Activated:** To select which type of detection device is, including **CO Sensor, Gas Sensor, Door/Window Sensor, Emergency Button, Motion Sensor, Smoke Sensor, Flood Sensor**, etc.
- **Alarm Siren:** switch on or off the alarm siren according to your need. when you switch it off, the alarm will not go off when the alarm is triggered.
- **Send Message:** enable the or disable the SIP message feature. if you enable it, the SIP message will be sent to the device or app with pre-defined SIP account, for example your app for the notification.
- **Send HTTP:** enable this feature when you want to send the pre-configured HTTP command to the designated device or server for the corresponding actions.
- **Defence delay:** It means when users change the arming mode from other modes, there will be a few seconds delay time to get activated. You can customize the delay time from 0-90s.
- **Alarm delay:** It means when the sensor triggered, there will be a few seconds delay time to announce the notification. You can customize the alarm delay time 0-90s.
- **Status:** To enable or disable Arming mode on the corresponding Zone.

15.2.4. Configure Alarm Text

After the alarm sensor is set up, you are allowed to customize your alarm text shown on the screen when an alarm is triggered on web **Arming> Zone Setting > Customized Alarm** interface. Enter the alarm text for each device according to your need.

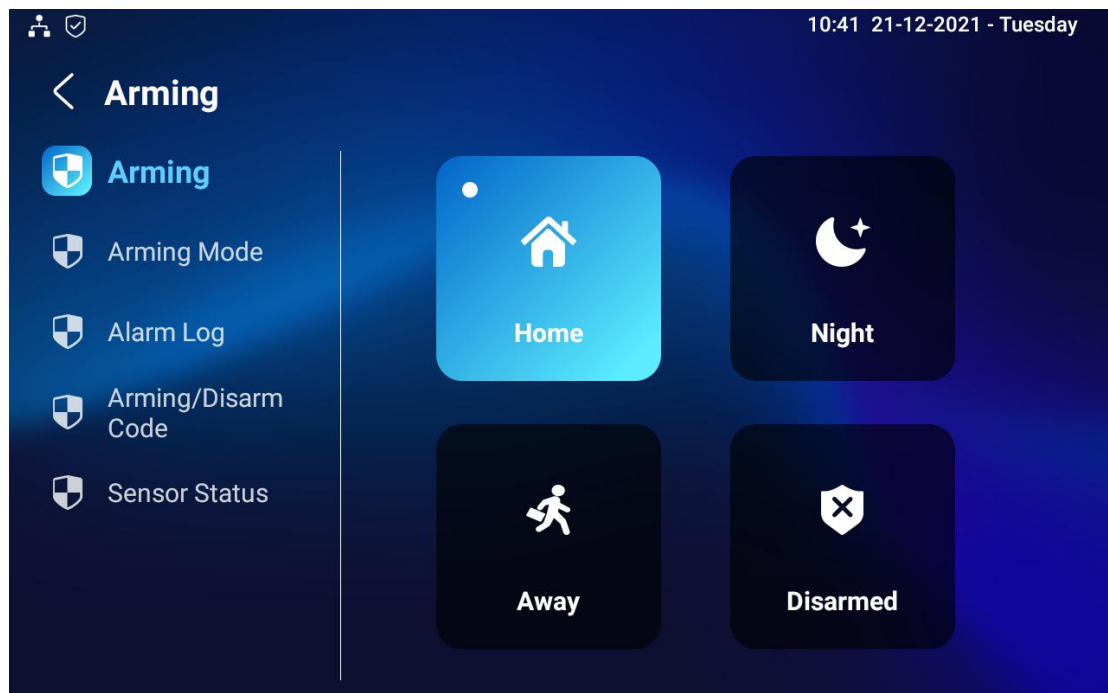
Customized Alarm ⓘ

Customized Alarm Enabled ⓘ

| Zone | Alarm Content |
|-------|---------------------|
| Zone1 | Alarm was Triggered |
| Zone2 | Alarm was Triggered |
| Zone3 | Alarm was Triggered |
| Zone4 | Alarm was Triggered |
| Zone5 | Alarm was Triggered |
| Zone6 | Alarm was Triggered |
| Zone7 | Alarm was Triggered |
| Zone8 | Alarm was Triggered |

15.2.5. Configure Arming mode

To switch arming mode on **Arming** screen by pressing their respective icons. Press **Disarmed** icon if you want to cancel the Arming Mode.



15.2.6. Alarm Action Configuration

The triggering of the alarm sensor can be accompanied by the actions you configured in forms of HTTP command, SIP Message, Local Relay for different security purposes.

15.2.6.1. Select Alarm Action Types

To select and set up actions on web **Arming > Alarm Action > Alarm Action** interface.

15.2.6.2. Configure Alarm Action via HTTP Command

To set up the HTTP Command action, you can click **Enable** in the **Send HTTP** field to enable the actions for the alarm sensor installed in different locations. Then enter the HTTP command provided by the manufacturer of the device on which the action is to be carried.

HTTP Command Setting ⓘ

| Mode | Http Command | Send Http |
|-------|------------------------------|------------|
| Home | http:// <input type="text"/> | Disabled ▼ |
| Night | http:// <input type="text"/> | Disabled ▼ |
| Away | http:// <input type="text"/> | Disabled ▼ |

Parameter Set-up:

- **HTTP Command:** enable HTTP command if you want the action to be implemented on a designated third-party device.

15.2.6.3. Configure Alarm Action via SIP Message

To set up the SIP message action receiver on the same web interface. Enter the SIP account to which you want to send the configured SIP message as an action when the alarm is triggered.

Receiver Of SIP Setting ?

| Mode | SIP Account | SIP Message | Send Sip Message |
|-------|----------------------|----------------------|------------------|
| Home | <input type="text"/> | <input type="text"/> | Disabled ▼ |
| Night | <input type="text"/> | <input type="text"/> | Disabled ▼ |
| Away | <input type="text"/> | <input type="text"/> | Disabled ▼ |

Parameter Set-up:

- **SIP Account:** the designated SIP account which is your receiver.
- **SIP Message:** edit the SIP message content.
- **Send SIP Message:** enable the Sip message if you want the SIP message to be sent to a designated SIP account as an action.

15.2.6.4. Configure Alarm Action via local relay

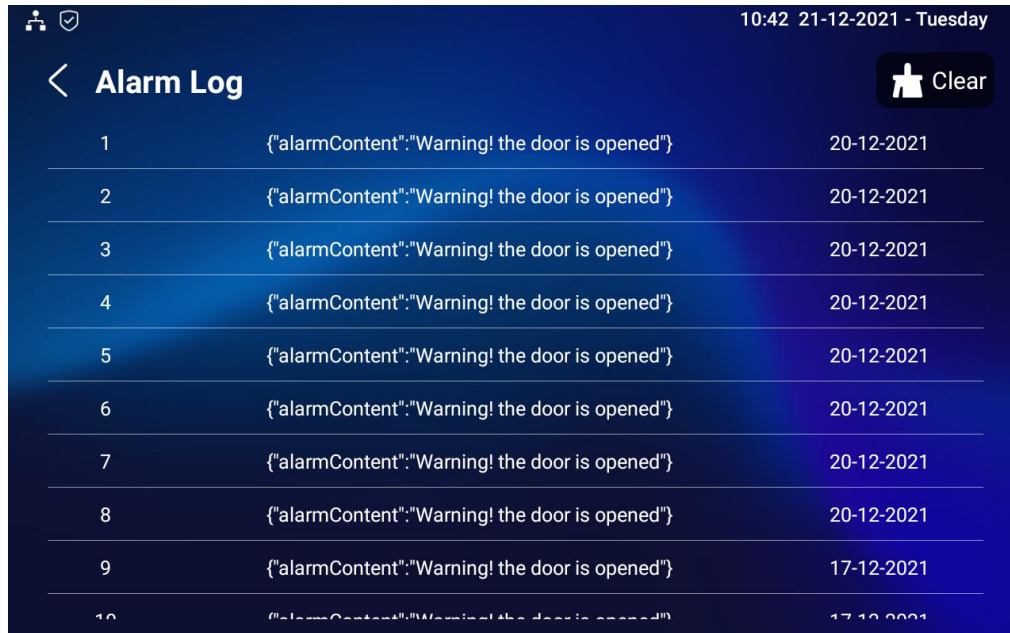
To trigger the local relay while Alarm is triggered. Choose which relay you want to be trigger.

Local Relay ?

| Mode | Local Relay | Local Relay2 |
|-------|-------------|--------------|
| Home | Disabled ▼ | Disabled ▼ |
| Night | Disabled ▼ | Disabled ▼ |
| Away | Disabled ▼ | Disabled ▼ |

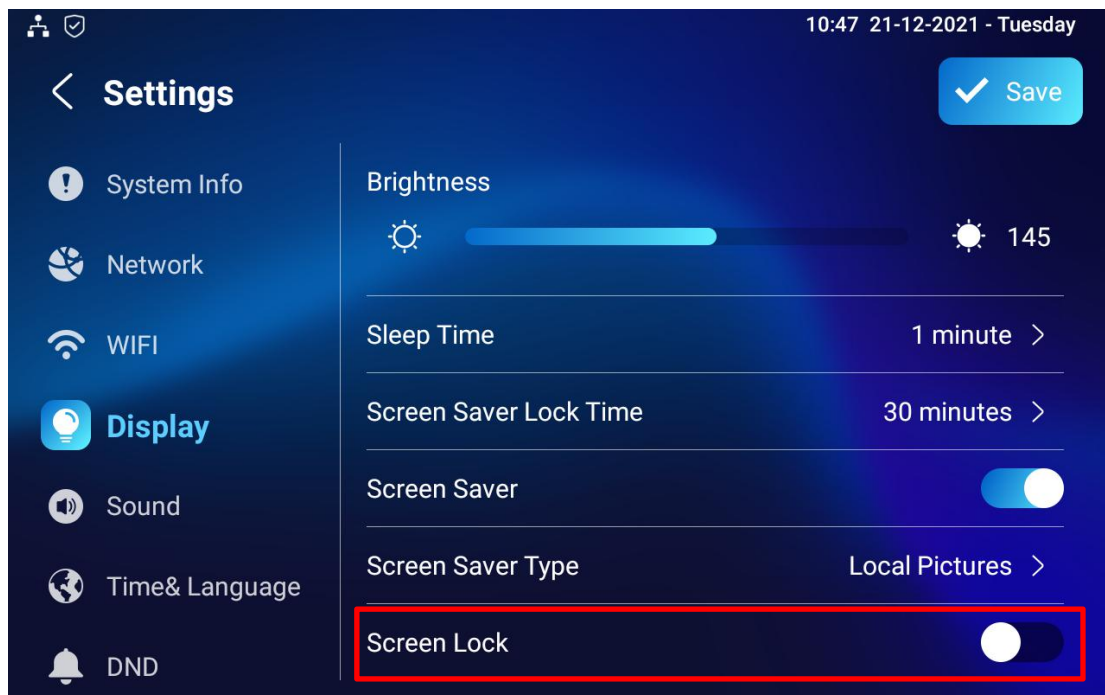
15.2.7. Check Alarm Log

To check alarm log on device **Settings > Arming Log** screen.



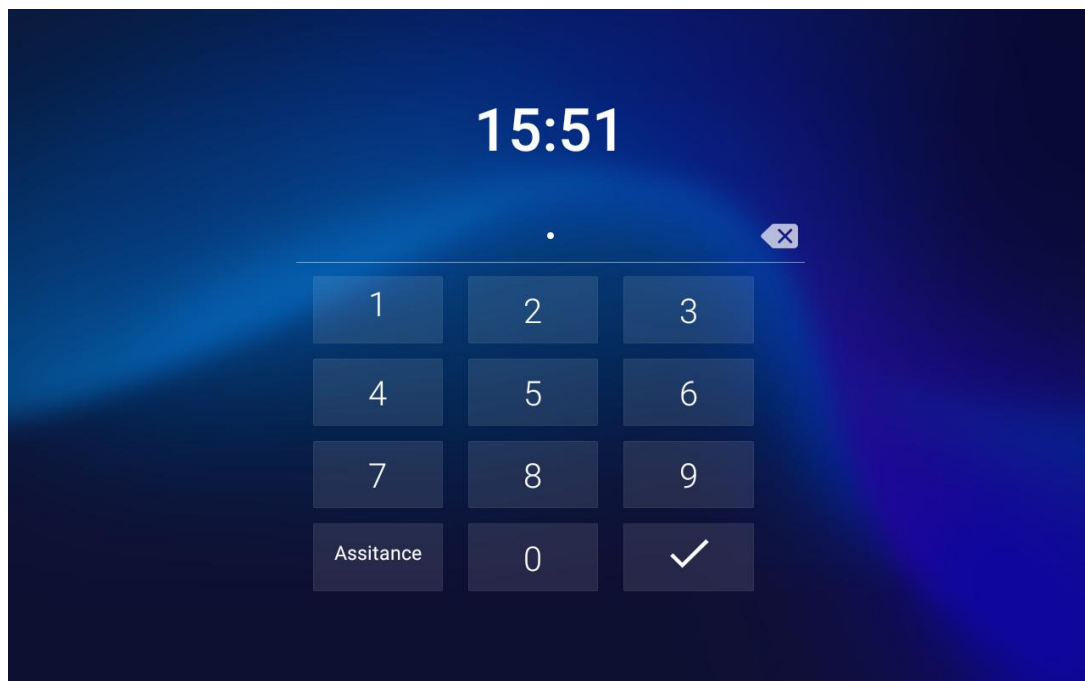
15.3. Screen Unlock Setting

You can enable Screen Lock function directly on the device **Settings > Display Setting** screen. The device screen will be locked over the sleep time. You are required to wake up the device through a password.



15.3.1. Screen Unlock by PIN code

You can unlock X933H screen by entering the pre-configured PIN code when the screen is locked.



Note:

- Default unlock PIN is 123456.

15.4.Voice Encryption

The encryption function provides you with greater security for the intercom call. And X933H supports three modes of voice encryption: SRTP(compulsory), SRTP(Optional), ZRTP(Optional) on web **Account > Advanced > Encryption** interface.



Parameter Set-up:

- **Voice Encryption:** select encryption mode from four options. If you select to Disable it, the call will not be encrypted. **SRTP(Compulsory)**, all audio signals (technically speaking it is RTP streams) will be encrypted to improve security. **SRTP(Optional)**, encrypts voice from the called party, if the called party also enables SRTP, the voice signals will also be encrypted. **ZRTP(Optional)** is the protocol that the two parties use to negotiate the SRTP session key.

15.5.Remote Control

Remote control function supports configuring a specific server to send HTTP commands or request to X933H to do some specific action on web **Device > Relay > Remote Control** interface.

Remote Control ?

Allowed Access IP List

 ?

16. Door Access Control Configuration

16.1. Relay Switch Setting

16.1.1. Local Relay Setting

Local relays in X933H can be used to trigger relay for the door access and trigger Chime bell as needed in different scenarios. You can do this configuration on web Device > **Relay** > **Relay Setting** > **Local Relay** interface.

Relay Setting ⓘ

| | |
|---------------------|--|
| Local Relay1 | |
| Relay Delay (Sec) | <input type="text" value="3"/> ⓘ |
| Relay Type | <input type="text" value="Open Door"/> ⓘ |
| Remote Control | <input type="text" value="Disabled"/> ⓘ |
| DTMF | <input type="text" value=""/> ⓘ |
| Local Relay2 | |
| Relay Delay (Sec) | <input type="text" value="3"/> ⓘ |
| Relay Type | <input type="text" value="Open Door"/> ⓘ |
| Remote Control | <input type="text" value="Disabled"/> ⓘ |
| DTMF | <input type="text" value=""/> ⓘ |
| Remote Relay | |
| DTMF1 Code | <input type="text" value="#"/> ⓘ |
| DTMF2 Code | <input type="text" value="#"/> ⓘ |
| DTMF3 Code | <input type="text" value="#"/> ⓘ |

Parameter Set-up:

- **Relay Delay:** Set the relay delay time after the relay is triggered.
- **Relay Type:** Set relay action type. There are two types of relays, chime bell and open door. **Chime Bell**, when there is a call, the chime bell will ring. **Open door**, when press the unlock icon, the local relay will be opened.
- **Remote Control:** Enable it to trigger local relay by DTMF and vice versa.

- **DTMF Code:** To set DTMF code for the remote relay, which is "#" by default.

16.2.DTMF Type Setting

DTMF codes can be configured on the web **Account > Advanced > DTMF** interface.

DTMF ⓘ

| | | |
|----------------------------|---------------------------------------|------------|
| Type | <input type="text" value="RFC2833"/> | ⓘ |
| DTMF Code Transport format | <input type="text" value="Disabled"/> | ⓘ |
| Payload | <input type="text" value="101"/> | (96-127) ⓘ |

Parameter Set-up:

- **Type:** select DTMF type among four options: **Inband, RFC2833, Info+Inband and Info+RFC2833** according to your need.
- **How to Notify DTMF:** select among four options: **Disable, DTMF, DTMF-Relay, Telephone-Event"** according to your need.
- **DTMF Payload:** select the payload 96-127 for data transmission identification.

16.3.Web Relay Setting

In addition to the relay that is connected to X933H, you can also control the door access using the network-based web relay. To do this configuration on web **Device > Relay > Web Relay** interface.

Web Relay ⓘ

IP Address ⓘ

Username ⓘ

Password ⓘ

Web Relay Action Setting ⓘ

| Action ID | IP | SIP | Web Relay Action |
|-------------|----------------------|----------------------|----------------------|
| Action ID 1 | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Action ID 2 | <input type="text"/> | <input type="text"/> | <input type="text"/> |

Parameter Set-up:

- **IP address:** enter the web relay IP address.
- **User Name:** enter the User name provided by the web relay manufacturer.
- **Password:** enter the password provided by the web relay manufacturer. The password is authenticated via HTTP and you can define the passwords using "http get" in Action.
- **Web Relay Action:** enter the specific web relay action command provided by the web manufacturer for different actions by the web relay.
- **IP/SIP:** Enter the relay extension information, which can be an IP address or SIP account of an intercom device such as a Smart Panel, so that the specific action command will be sent when unlock is performed on the intercom device, while this setting is optional. And please refer to the example below: <http://admin:admin@192.168.1.2/state.xml?relayState=2>.

16.4. Door Unlock Configuration

16.4.1. Door Unlock by DTMF Code

This access method allows residents to enter the DTMF code on the soft keypad or press DTMF code attached unlock tab on the screen to unlock the door for visitors etc., during a call.

16.4.2. Door Unlock via HTTP Command

You can unlock the door remotely without approaching the device physically for the door access by typing the created the HTTP command (URL) on the web browser to trigger the relay when you are not available by the door for the door access. To do this configuration on web **Device > Relay > Open Relay via HTTP** interface.

Open Relay Via HTTP ⓘ

| | | |
|----------|--------------------------|---|
| Switch | <input type="checkbox"/> | ⓘ |
| Username | <input type="text"/> | ⓘ |
| Password | <input type="password"/> | ⓘ |

Parameter Set-up:

- **Switch:** Enable it to allow the relay to be triggered remotely using HTTP command.
- **Username:** Enter the device username to be used as a part of HTTP command to trigger the local relay.
- **Password:** Enter the device password to be used as part of HTTP command to trigger the local relay.
- Please refer to the following example:

<http://192.168.35.127/fcgi/do?action=OpenDoor&UserName=admin&Password=12345&DoorNum=1>



Note:

- DoorNum in the HTTP command above refers to the relay number #1 to be triggered

17. Lift Control

You can summon lift at home via lift control feature.

17.1. Configure Lift Control

To enable and set the display status Lift icon on device web **Device > Lift> Lift Control** interface.

| Name | Status | Icon | Label | Http Command |
|-------|----------|------|-------|--------------|
| Lift1 | Disabled | Up | | http:// |
| Lift2 | Disabled | Up | | http:// |

Parameter set-up:

- **Status:** click to enable or disable the lift button.
- **Icon:** click to select icon for the button.
- **Label:** enter the title for the button.
- **HTTP Command:** select http:// or https:// for head of http command and enter http command.












17.2. Configure Lift Control Prompt

When the lift controller receives the http command, it will feedback the current lift status with a prompt. To do this configuration on web **Phone > Lift> Hints** interface. Edit the **HTTP Status Code**, feedback code from Lift control board. If there are huge amounts of Prompts need to be added, you can click **Export** tab to export a template, after editing to import/export.

| Index | HTTP Status Code | Lift | Hints | Edit |
|-------|------------------|-------|------------------------------------|----------------------|
| 1 | 200 | Lift1 | Lift is coming to your floor | Edit |
| 2 | 200 | Lift2 | Lift has been sent to Ground Floor | Edit |

18. Firmware Upgrade

Firmwares of different versions for smart panel can be upgraded on the device web **Upgrade > Basic** interface.

| Basic  | |
|---|--|
| Firmware Version | 933.255.1.22  |
| Hardware Version | 1.0  |
| Upgrade |  Import  |
| Factory Default |  Reset  |
| Reset Config |  Reset  |
| Reboot |  Reboot  |

**Note:**

- Firmware files should be **.zip** format for upgrade.

19. Backup

Configuration files can be imported to or exported out of the device to your local PC on the device web **Upgrade > Advanced > Others** interface if needed.

Others 

Config File

 Import

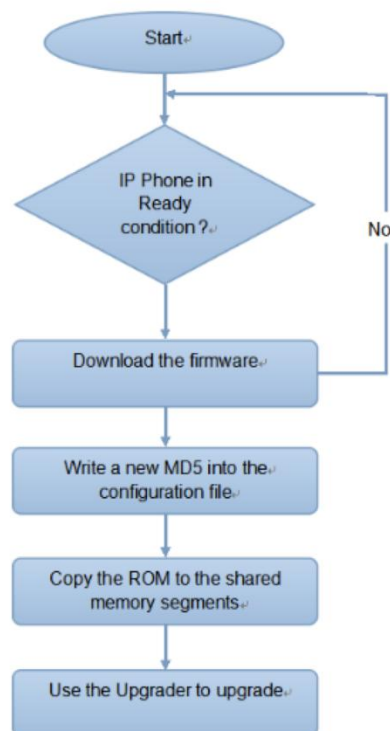
 Export (Encrypted) 

20. Auto-provisioning

20.1. Provisioning Principle

Auto-provisioning is a feature used to configure or upgrade the devices in batch via third party servers. **DHCP, PNP, TFTP, FTP, HTTPS** are the protocols used by the Akuvox intercom devices to access the URL of the address of the third-party server which stores configuration files and firmwares, which will then be used to update the firmware and the corresponding parameters on the door phone.

Please see the flow chart below:



20.2. Introduction to the Configuration Files for Auto-Provisioning

Configuration files have two formats for the auto-provisioning. one is the general configuration files used for the general provisioning and other one is the MAC-based configuration provisioning.

The difference between the two types of configuration files is shown as below:

- **General configuration provisioning:** a general file is stored in a server from which all the related devices will be able to download the same configuration file to update parameters on the devices. For example : cfg.
- **MAC-based configuration provisioning:** MAC-based configuration files is used for the auto-provisioning on a specific device as distinguished by its unique MAC number. And the configuration files named with device MAC number will be matched automatically with the device MAC number before being downloaded for the provisioning on the specific device.



Note:

- If a server has these two types of configuration files, then IP devices will first access the general configuration files before accessing the MAC-based configuration files.

20.3.AutoP Schedule

Akuvox provides you with different AutoP methods that enable the smart panel to perform provisioning for itself in a specific time according to your schedule. To set up the schedule on device web **Upgrade > Advanced > Automatic AutoP** interface.

Parameter Set-up:

- **Power On:** select "Power on", if you want the device to perform AutoP every time it boots up.
- **Repeatedly:** select "Repeatedly", if you want the device to perform AutoP according to the schedule you set up.
- **Power On + Repeatedly:** select "Power On + Repeatedly" if you want to combine Power On Mode and Repeatedly mode that will enable the device to perform AutoP every time it boots up or according to the schedule you set up.
- **Hourly Repeat:** select "Hourly Repeat" if you want the device to perform AutoP every hour.

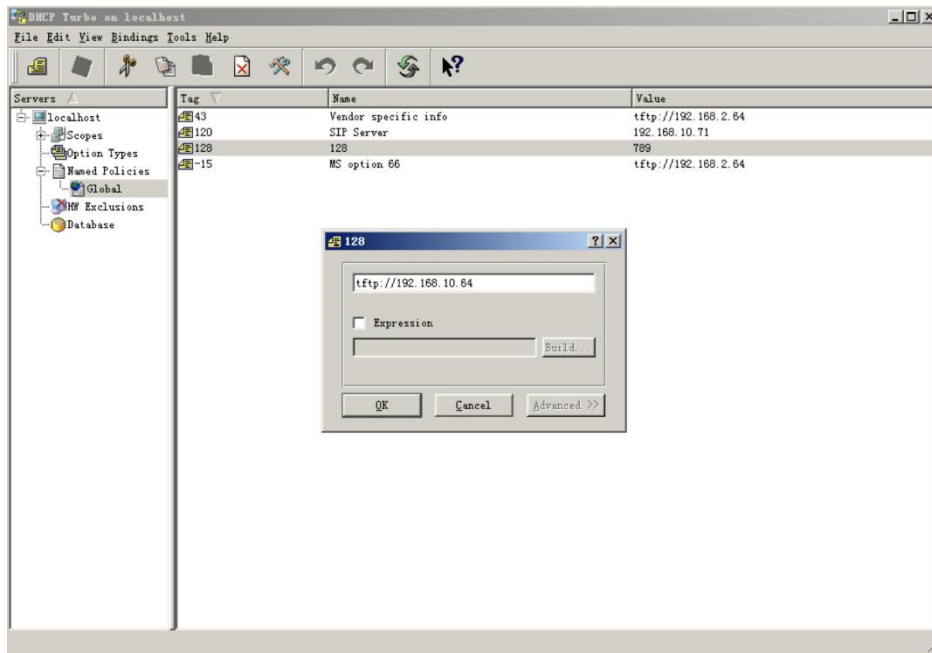
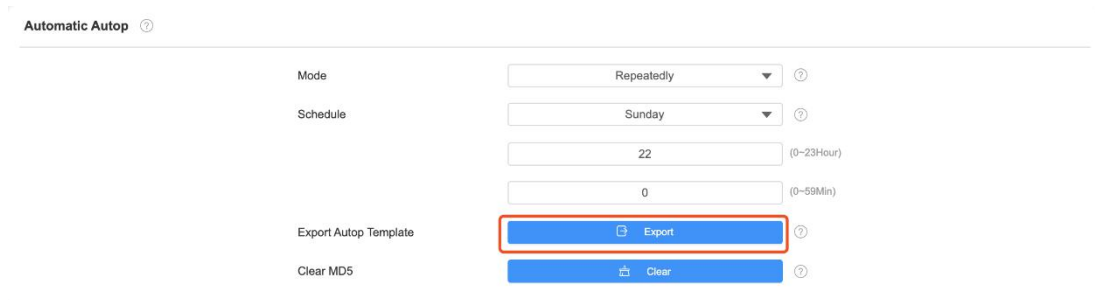
20.4.PNP Provisioning Configuration

Plug and Play (PNP) is a combination of hardware and software support that enables a computer system to recognize and adapt to hardware configuration changes with little or no intervention by a user. To do this configuration on web **Upgrade > Advanced > PNP Option** interface.

20.5.DHCP Provisioning Configuration

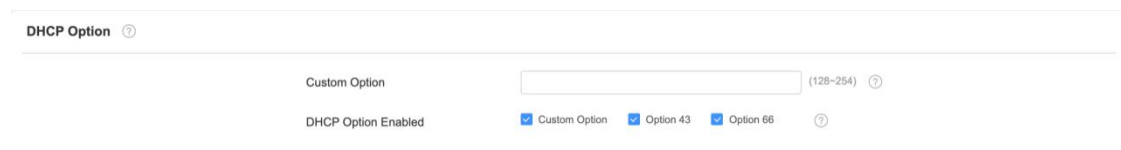
Auto-provisioning URL can also be obtained using DHCP option which allows device to send a request to a DHCP server for a specific DHCP option code. If

you want to use **Custom Option** as defined by users with option code range from 128-255), you are required to configure DHCP Custom Option on the web **Upgrade > Advanced > Automatic AutoP** interface.



Note:

- The custom Option type must be a string. The value is the URL of TFTP server.



Parameter Set-up:

- **Custom Option:** enter the DHCP code that matched with corresponding URL so that device will find the configuration file server for the configuration or upgrading.
- **DHCP Option 66:** If none of the above is set, the device will automatically use DHCP Option 66 for getting the upgrade server URL. This is done within the software and the user does not need to specify this. To make it work, you need to configure the DHCP server for the option 66 with the update server URL in it.
- **DHCP Option 43:** If the device does not get an URL from DHCP Option 66, it will automatically use DHCP Option 43. This is done within the software and the user does not need to specify this. To make it work, you need to configure the DHCP server for the option 43 with the update server URL in it.



Note:

- The general configuration file for the in-batch provisioning is with the format "**cfg**" taking R29 as an example "r000000000029.cfg (10 "zeros" in total) while the MAC-based configuration file for the specific device provisioning is with the format "MAC_Address of the device.cfg, for example "**0C110504AE5B.cfg**."

20.6.Static Provisioning Configuration

You can manually set up a specific server URL for downloading the firmware or configuration file on device web **Upgrade > Advanced > Automatic AutoP** interface. If an AutoP schedule is set up, the smart panel will perform the

auto provisioning on a specific timing according to AutoP schedule you set up. In addition, TFTP, FTP, HTTP, and HTTPS are the protocols that can be used for upgrading the device firmware and configuration.

Automatic Autop ⓘ

Mode: ⓘ

Schedule: ⓘ

(0-23Hour)

(0-59Min)

Export Autop Template: ⓘ

Clear MD5: ⓘ

Manual Autop ⓘ

URL: ⓘ

Username: ⓘ

Password: ⓘ

Common AES Key: ⓘ

AES Key(MAC): ⓘ

ⓘ

Parameter set-up:

- **URL:** set up tftp, http, https, ftp server address for the provisioning
- **User Name:** set up a user name if the server needs a user name to be accessed to otherwise leave it blank.
- **Password:** set up a password if the server needs a password to be accessed to otherwise leave it blank.
- **Common AES Key:** set up AES code for the intercom to decipher general Auto Provisioning configuration file.
- **AES Key (MAC):** set up AES code for the intercom to decipher the MAC-based auto provisioning configuration file.

**Note:**

- AES is one type of encryption, it should be configured only when the config file is encrypted with AES, otherwise leave the field blank.

**Note:**

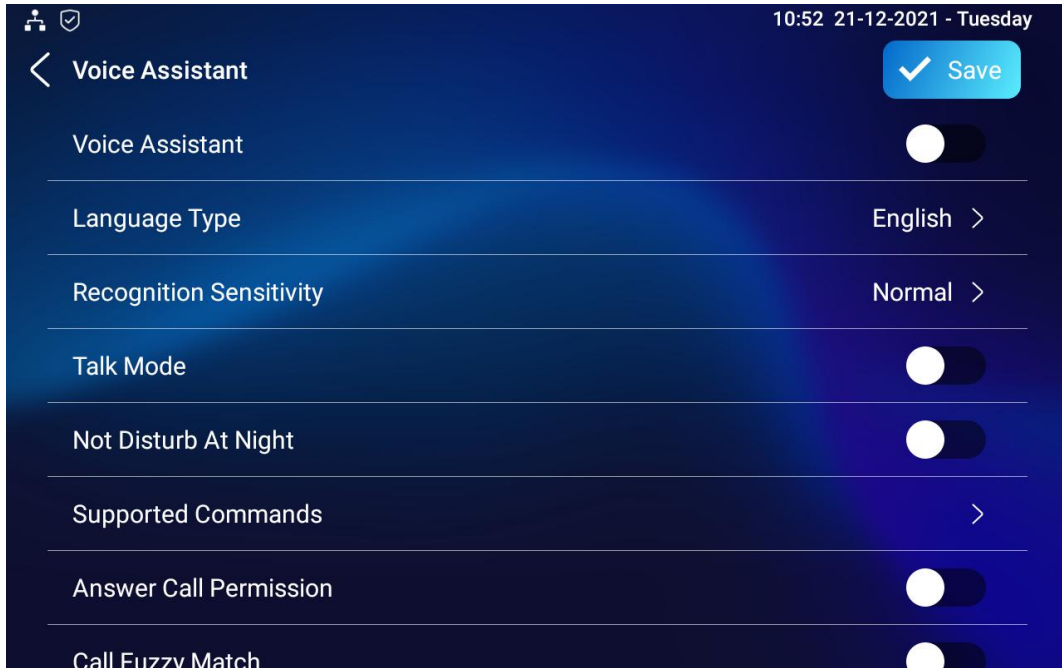
- **server Address format:**
 - TFTP: <ftp://192.168.0.19/>
 - FTP: <ftp://192.168.0.19/> (allows anonymous login)
 - <ftp://username:password@192.168.0.19/> (requires a user name and password)
 - HTTP: <http://192.168.0.19/> (use the default port 80)
 - <http://192.168.0.19:8080/> (use other ports, such as 8080)
 - HTTPS: <https://192.168.0.19/> (use the default port 443)

**Tip:**

- Akuvox do not provide user specified server.
- Please prepare TFTP/FTP/HTTP/HTTPS server by yourself.

21. Voice Assistant

You can configure voice assistant named "**Albert**" to perform a variety of functions related to intercom call, open-door, arming modes etc. on the device. And you can also set up the specific relay to be triggered by the voice assistant for the door access control. To configure the voice assistant on device **More > Settings > Voice Assistance** screen.



Parameter Set-up

- **Language Type:** select the language according to your need.
- **Recognition Sensitivity:** adjust the voice assistance recognition sensitivity among "Low", "Normal" and "High" according to your need.
- **Talk Mode:** move the toggle switch to the right if you want to enable the talk mode. When the Talk mode is enabled, voice assistant will stay on to receive your voice commands during a time span of 30 seconds without your needing to call "Albert" again to wake up the voice assistant., while if you disable it, the voice assistant will be wake up again for each voice command.
- **Not Disturb At Night:** move the toggle switch to the left to enable the function. This function is applied when you want the voice assistant to stay silent while carrying out what it is made to do according to your voice commands.
- **Supported Command:** enable or disable the 22 voice commands according to your need.

Please see the voice command details below:

| N | Voice Command | Description | Voice Prompt |
|---|-------------------|--|-----------------------|
| 1 | Intruder mode off | Use it when you want to clear the arming mode when the arming alarm is triggered. (You are | Please Input Password |

| | | | |
|---|--------------|---|---|
| | | required to enter the disarm password in the pop-out window initiated by the voice assistant) | |
| 2 | Clear arming | ibid | ibid |
| 3 | night mode | Use it when you want to change the arming mode to night mode | <ul style="list-style-type: none"> • Started it, sweet dreams! • Made it, good night • Sure, sleep mode is on • OK, start sleep mode, have a good night <p>Alright, sleep mode is opened, have a nice dream</p> |
| 4 | sleep mode | Use it when you want to change the arming mode to sleep mode | <ul style="list-style-type: none"> • Sure, sleep mode is on • OK, start sleep mode, have a good night • Alright, sleep mode is opened, have a nice dream • Made it, good night • Started it, sweet dreams! |
| 5 | away mode | Use it when you want to change the arming mode to away mode | <ul style="list-style-type: none"> • Sure, away mode is on • OK, start away mode • Alright, away mode is opened • Made it • Made it, have a good day • Done, away mode is started |
| 6 | home mode | Use it when you want to change the arming mode to home mode | <ul style="list-style-type: none"> • Sure, home mode is on • OK, start home mode • Alright, home mode is opened • Made it • Done, home mode is started |

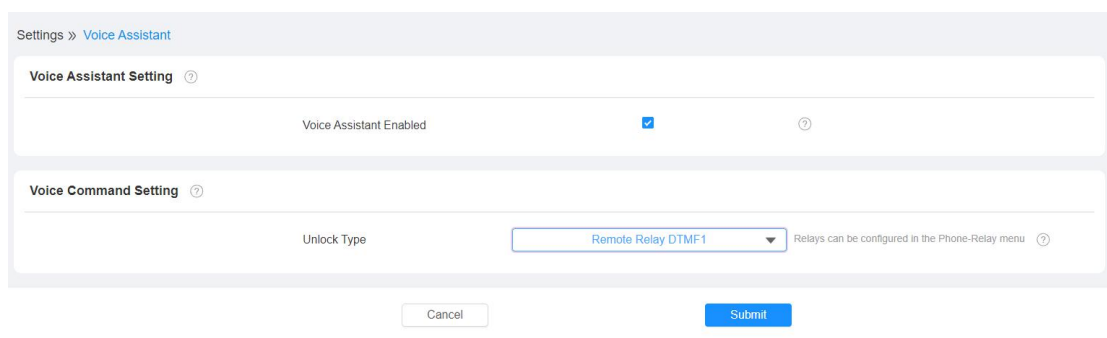
| | | | |
|----|---------------|--|--|
| 7 | open door | Use it when you want to open the door | <ul style="list-style-type: none"> • Sure, the door is open • The door is open for you • No problem, open the door • Opened, always here for you <p>Yep, door is opened now</p> |
| 8 | open the door | Use it when you want to open the door | <ul style="list-style-type: none"> • Sure, the door is open • The door is open for you • No problem, open the door • Opened, always here for you <p>Yep, door is opened now</p> |
| 9 | disable DND | Use it when you want to disable the DND mode | <ul style="list-style-type: none"> • Yes, closed it for you • Welcome back, DND is off • DND is closed, to mingle with the world • Sure, DND is off |
| 10 | enable DND | Use it when you want to enable the DND mode | <ul style="list-style-type: none"> • OK, DND is on • Done, enjoy yourself • DND is on, feel your inner peace • Turn on it now |
| 11 | emergency | Use it when you want to dial SOS number | <ul style="list-style-type: none"> • Got it, calling SOS as soon as possible • Okay, be relaxed, making an emergency call now • Calling ambulance now • Calling SOS now, please hold on • God bless you, calling emergency now • Hold on please, calling |

| | | | |
|----|--------------|--|---|
| | | | <p>emergency right now</p> <ul style="list-style-type: none"> • Take it easy, calling emergency right now |
| 12 | help me | ibid | ibid |
| 13 | call manager | use it when you want to call "manager" you name set up in the phonebook | <ul style="list-style-type: none"> • Please choose one for calling • sorry I didn't get that |
| 14 | call staff | use it when you want to call "stuff" you named and set up in the phonebook | <ul style="list-style-type: none"> • Please choose one for calling • sorry I didn't get that |
| 15 | call carer | use it when you want to call "carer" you named and set up in the phonebook | <ul style="list-style-type: none"> • Please choose one for calling • sorry I didn't get that |
| 16 | open message | use it when you want to check text message. | <ul style="list-style-type: none"> • Got it, please check • OK, message is opened, you can write some contents to send • Message is ready for you • already opened it for you |
| 17 | open monitor | use it when you want to check monitor | Got it, please check |
| 18 | homepage | use it when you want to go to home screen | <ul style="list-style-type: none"> • Home page is already for you. <p>Already got it for you</p> |
| 19 | enable mute | use it when you want to mute your voice on the smart panel so that the caller or callee will be not be able to hear you. | <ul style="list-style-type: none"> • OK, mute is on • Done, enjoy yourself • Mute is on, feel your inner peace • Set it now |
| 20 | disable mute | use it when you want to unmute your voice on the smart panel so that the caller or callee will be able | <ul style="list-style-type: none"> • Sure, mute is off • Mute is closed, to mingle with the world • Welcome back, mute is |

| | | | |
|----|------------------|---|---|
| | | to hear you. | off <ul style="list-style-type: none"> • Yes, closed it for you |
| 22 | shut down/cancel | Use it when you want to turn off the voice assistant function | <ul style="list-style-type: none"> • See you • See you later • Bye • Good bye • See you next time • Bye, best regards • See you, have a great time |

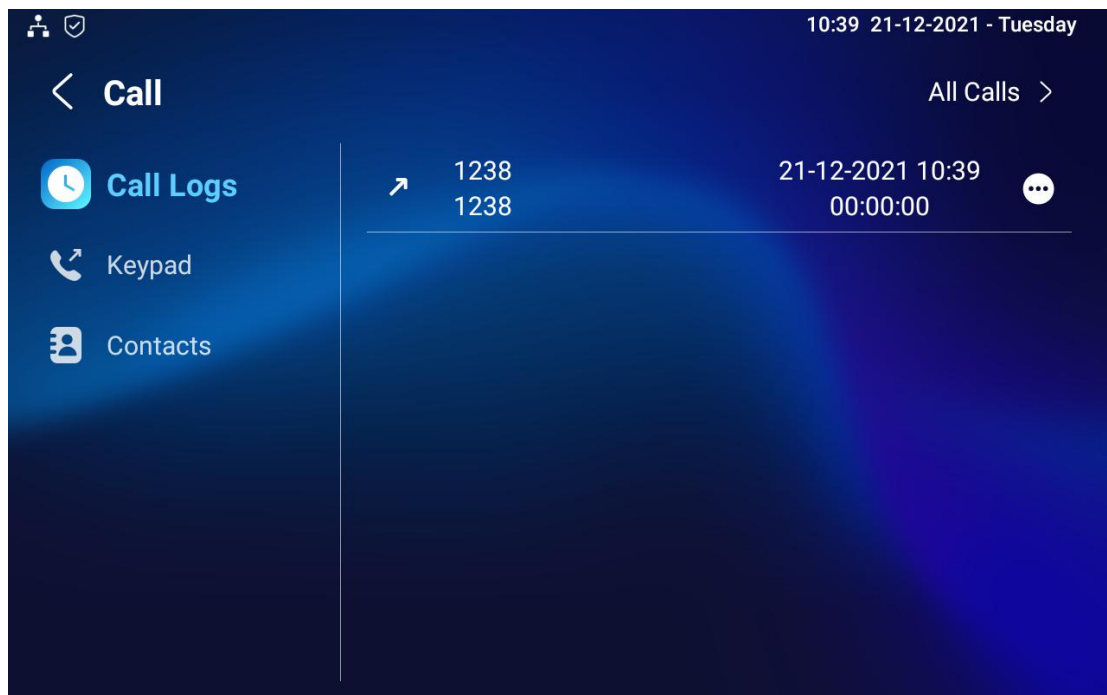
- **Answer Call Permission:** enable it when you so that you can answer or reject the incoming call via voice assistant by replay "Yes" or "No".
- **Call Fuzzy Match:** Enable it to allow fuzzy matching of the contact's name, for example, if you have Tom and Tomy in your phonebook, then Tomy will also appear when you call "Tom", and you are required to select the right contact manually.

To enable the voice assistant and set the voice assistant-controlled relay on the web **Setting > Voice Assistant > Voice Assistant Setting** interface, you can tick the check box to enable the voice assistant function. Then go to **Voice Command Setting** section to elect specific relay to bet triggered via voice assistant.

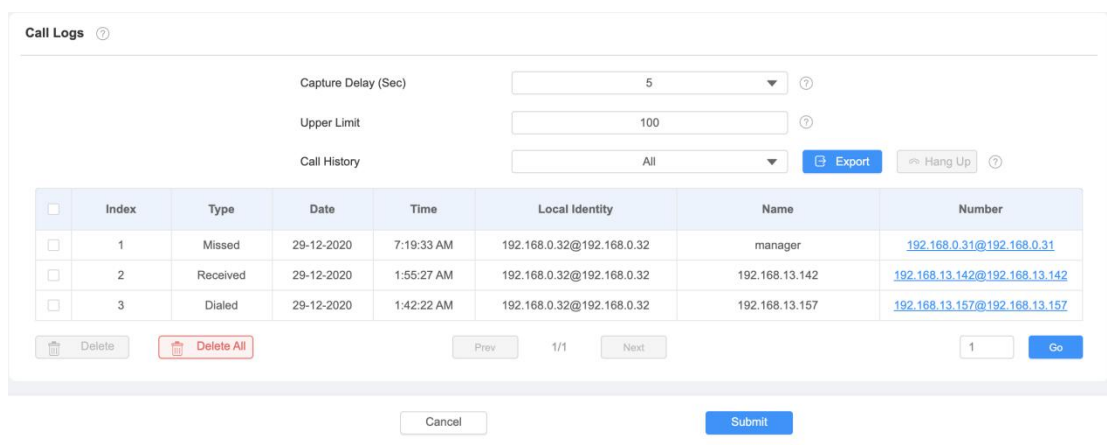


22. Call Log

If you want to check on the calls inclusive of the dial-out calls, received calls, and missed calls in a certain period of time, you can check and search the call log on the device **More > Call > Call Logs**.



You can also check call logs on the device web **Contact > Call Logs** interface and export the call log from the device if needed.



Parameter Set-up:

- **Capture Delay:** set the image capturing starting time when the device goes into video preview.
- **Upper Limit:** set the maximum screenshot storage capacity, when the capacity is reached the previous screenshots would be overwritten.

- **Call History:** select call history among four options: "All", "Dialed", "Received", "Missed" for the specific type of call log to be displayed.

23. Debug

23.1. System Log for Debugging

System log in the door phone can be used for debugging purpose. If you want to export the system out to a local PC or to a remote server for debugging, you can set up the function on the web **Upgrade > Diagnosis > System Log** interface.

Parameter Set-up:

- **Log Level:** select log levels from 1 to 7 levels. You will be instructed by Akuvox technical staff about the specific log level to be entered for debugging purpose. The default log level is “3”. The higher the level is, the more complete the log is.
- **Export Log:** click the **Export** tab to export temporary debug log file to a local PC.
- **Export Debug Log:** click the **Export** tab to export debug log file to a local PC.
- **Remote System Log:** select “Enable” or “Disable” if you want to enable or disable the remote system log.
- **Remote System Server:** enter the remote server address to receive the device and the remote server address will be provide by Akuvox technical support.

23.2. PCAP for Debugging

PCAP in Akuvox smart panel is used to capture the data package going in and out of the devices for debugging and troubleshooting purpose. You can set up the PCAP on the device web **Upgrade > Advanced > PCAP** interface properly before using it.

PCAP ?

PCAP Specific Port (1-65535) ?

PCAP ?

PCAP Auto Refresh ?

Parameter set-up:

- **Specific Port:** select the specific ports from 1-65535 so that only the data packet from the specific port can be captured. You can leave the field blank by default.
- **PCAP:** click "Start" tab and "Stop" tab to capture a certain range of data packets before clicking **Export** tab to export the data packets to your Local PC.
- **PCAP Auto Refresh:** select "Enable" or "Disable" to turn on or turn off the PCAP auto refresh function. If you set it as "Enable" then the PCAP will continue to capture data packet even after the data packets reached its 50M maximum in capacity. If you set it as "Disable" the PCAP will stop data packet capturing when the data packet captured reaches the maximum capturing capacity of 1MB.

23.3. User Agent

User agent is used for the identification purpose when you are doing analysis on the SIP data packet. To do this configuration on web **Account > Advanced** interface.

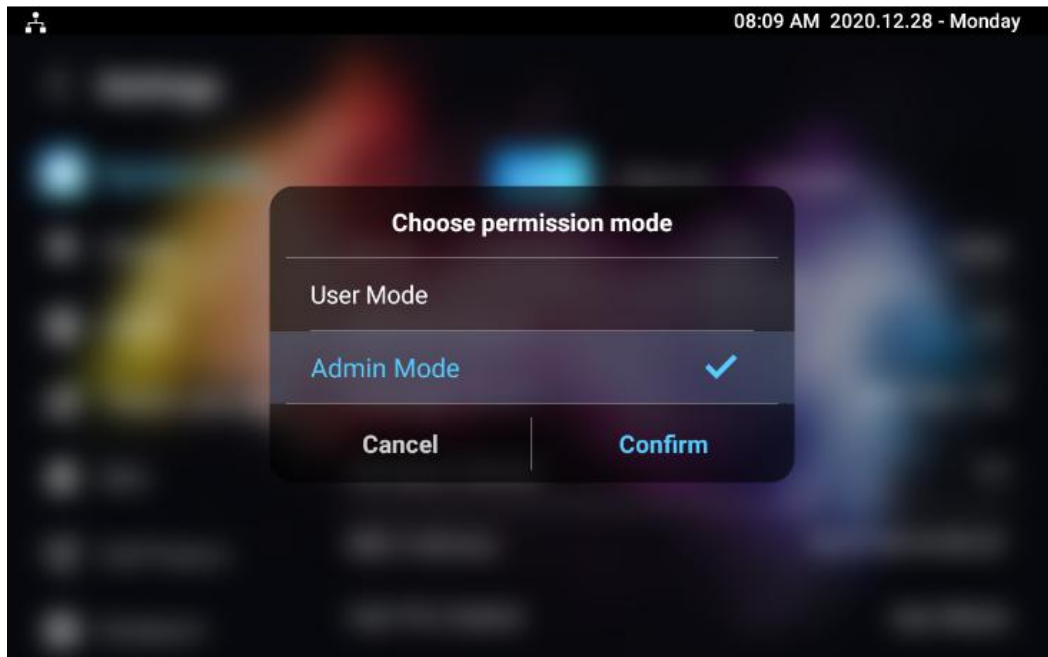
User Agent ?

User Agent ?

24. Device Integration with Third Party

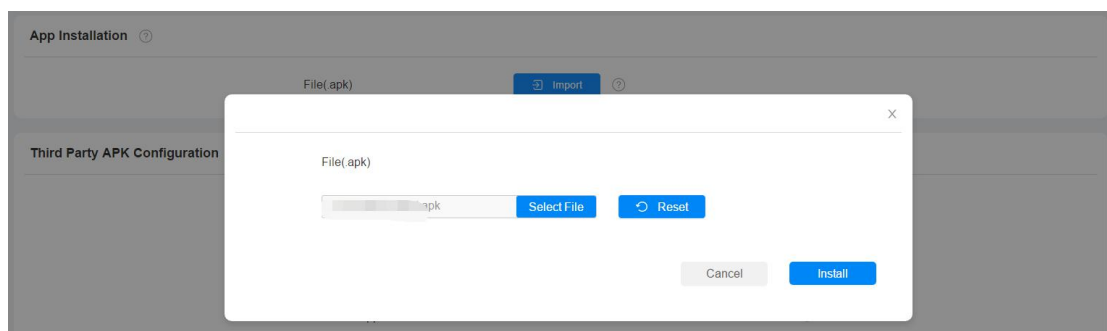
24.1. Enter Applications Screen

The content of this part mainly teaches you how to enter the APK interface through hidden operations. To do the configuration on device **More > Settings > System Info** interface. you can press on **User Mode** for 10 times and press "**Admin Mode**" and press "**Confirm**" for the confirmation



24.2. Install Third-party App

You can install the third-party App to your device on the device web **Device >Third-party APK** interface. Choose a suitable .apk file from PC to upload. If you want to clear the apk file uploaded, click **Reset**.



To configure the installed the third-party app, you can click **App Name** field to select the specific name of the installed APK files for configuration. Then tick the check boxes of each field for specific configuration you need.

The screenshot shows two configuration panels. The top panel, titled "Third Party APK Configuration", contains the following settings:

- App Name:** A dropdown menu.
- Intervals Without Operating (Sec):** A dropdown menu with the value "10".
- Start Up Enabled:** An unchecked checkbox.
- Turn Back App:** An unchecked checkbox.
- Turn Back App After Awakening:** An unchecked checkbox.
- APP Keep-Alive:** An unchecked checkbox.

The bottom panel, titled "General", contains the following settings:

- Turn Back App After Calling:** A checked checkbox.
- Show App Icon:** A checked checkbox.

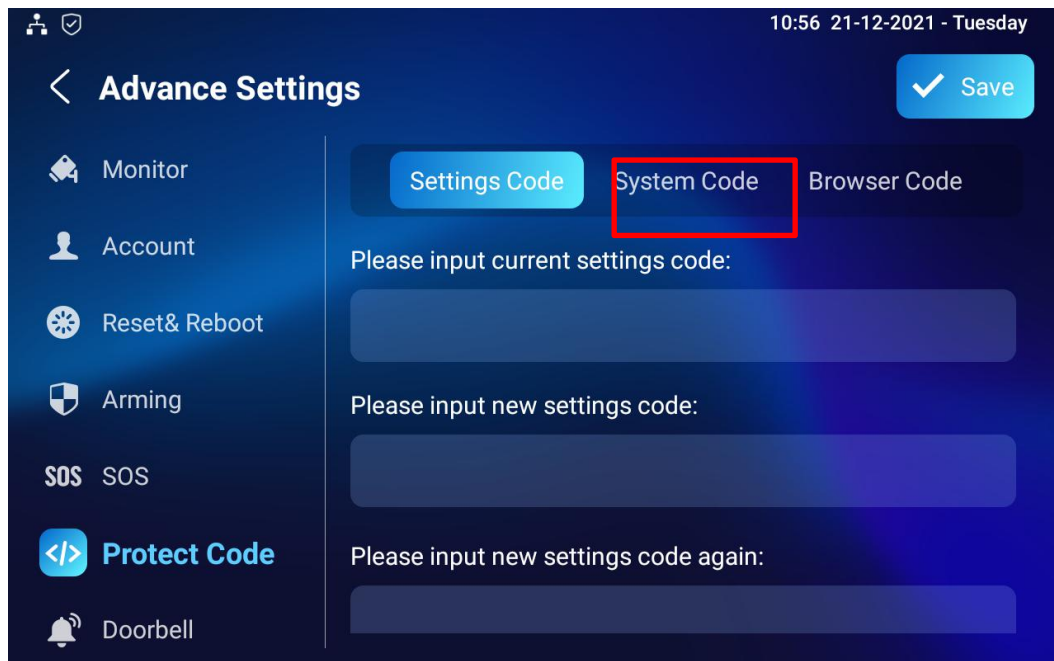
Parameter Set-up:

- **App Name:** select the App Name to be configured.
- **Interval Without Operating (Sec):** tick the check box to set the app returning time-interval when there is no operation on the device.
- **Start Up Enable:** tick the check box of Start UP Enable if you want to the app to be run automatically when the device is turned on.
- **Turn Back App After Awakening:** tick the check box of if you want the device to return to the app when the screen is awakened
- **APP Keep-Alive:** tick the check box of if you want the app to stay running without being turn off.
- **Turn Back App After Calling:** tick the box if you want the app to return automatically after finishing a call (This feature applies to all the apps)
- **Show App Icon:** tick the box if you want the app icon to be displayed on the screen.

25. Password Modification

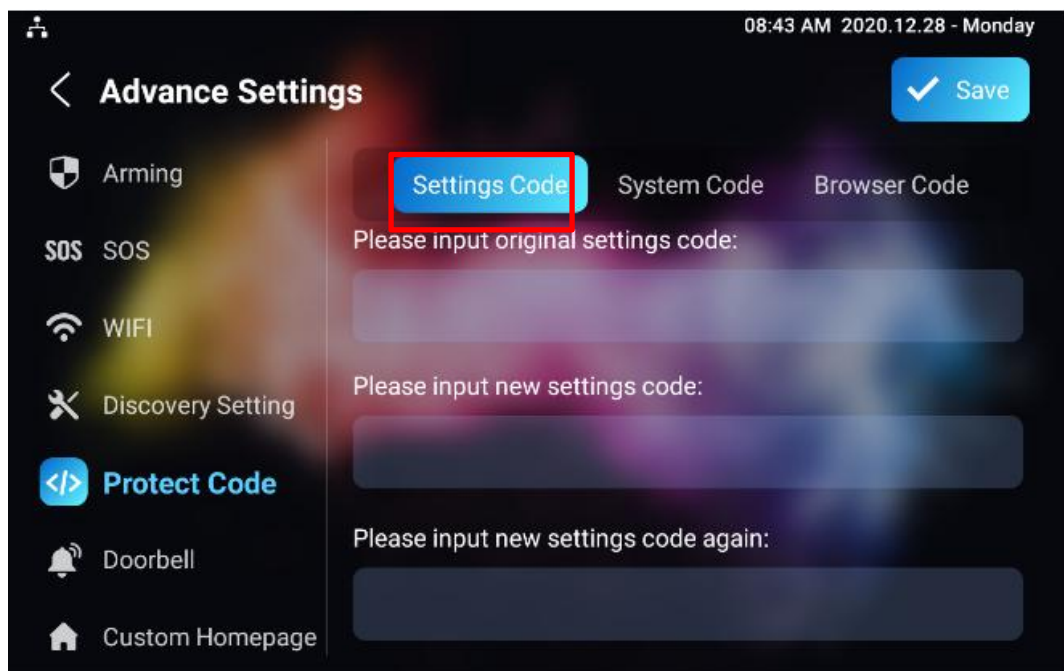
25.1. Modify Device Basic Setting Password

To do the configuration on device **More > Settings > Advanced Settings > Protecte Code** screen to choose **System Code** to change a new password. The default password is 123456.



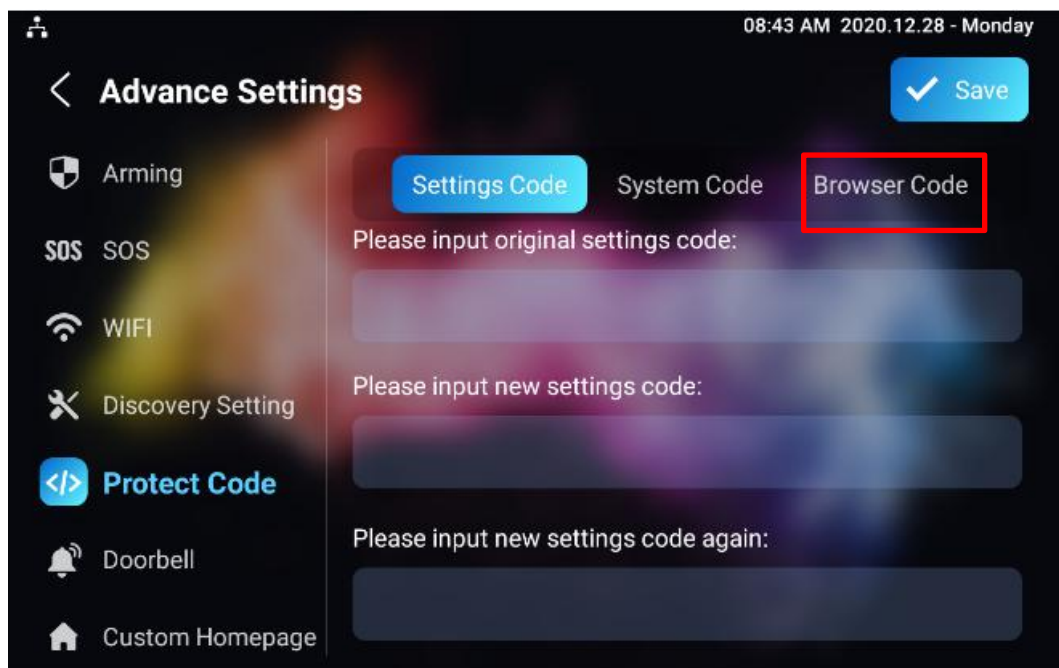
25.2. Modify Device Advanced Setting Password

This password is used to enter the advanced settings of the device, including password settings, account numbers, SOS numbers, network settings, etc. To modify the advanced setting password on device **More > Settings > Advanced Settings > Protect Code > Setting Code** screen. The default password is 123456.



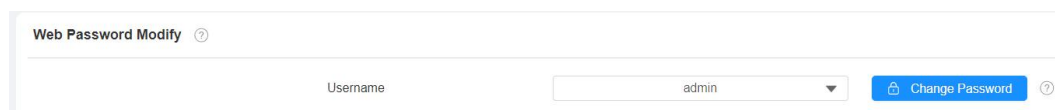
25.3.Modify Browser Password

This password is used to open browser. To modify the password on device **More > Settings > Advanced Settings > Protect Code > Browser Code** screen. The default password is null.



25.4. Modify Device Web Interface Password

To modify web interface password, you can do it on device web **Security > Basic > Web Password Modify interface**. Select "**Admin**" for the administrator account and "**User**" for the User Account. Click the **Change Password** tab to change the password.



Web Password Modify ⓘ

Username [Change Password](#) ⓘ



Note:

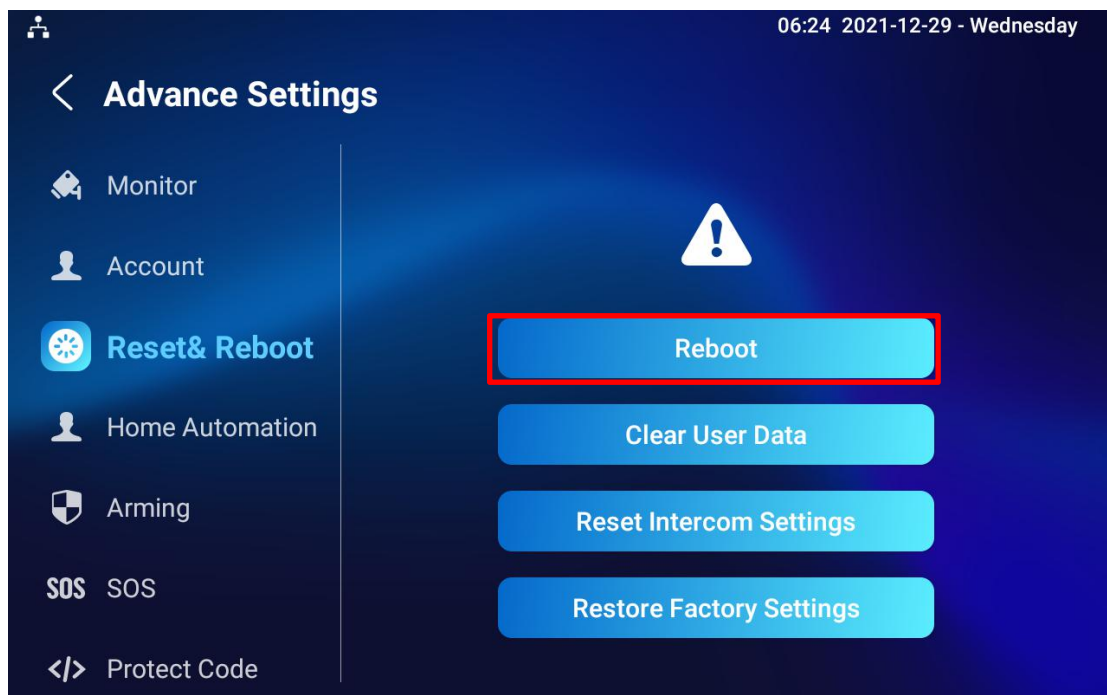
- There are two accounts, one is admin, its password is admin, the other is user, its password is user.

26. System Reboot&Reset

26.1.Reboot

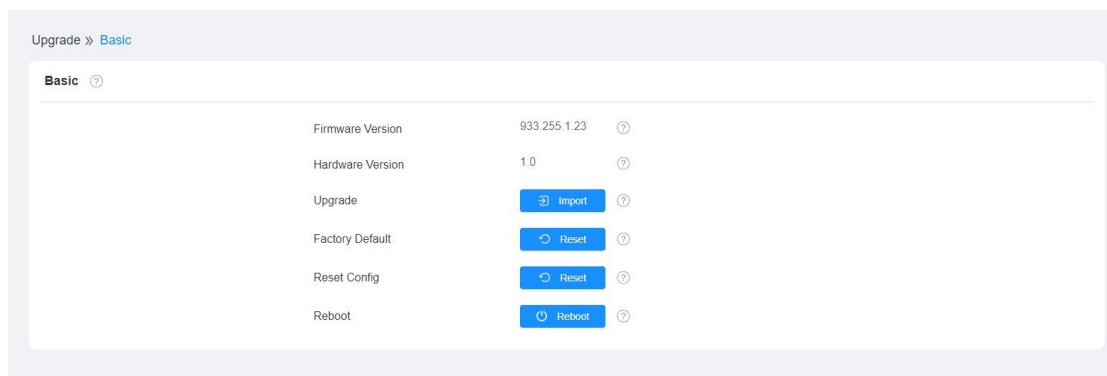
26.1.1. Reboot on the Device

If you want to restart the system setting of the device, you can operate it directly on the device setting screen or on the device web interface. To restart to the system setting on device **More > Settings > Advance Settings > Reset&Reboot** screen.

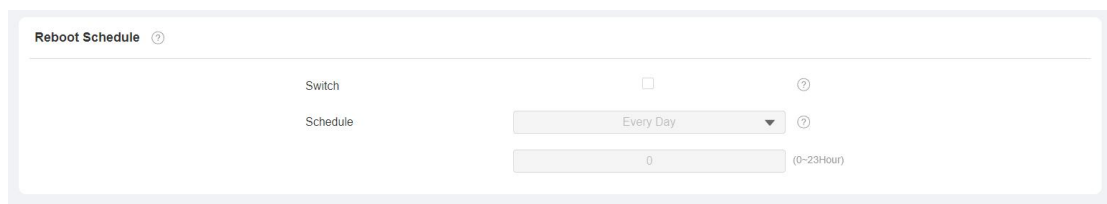


26.1.2. Reboot on the Web Interface

If you want to restart the device system, you can operate it on the device web **Upgrade > Basic** interface as well. Moreover, you can set up schedule for the device to be restarted.

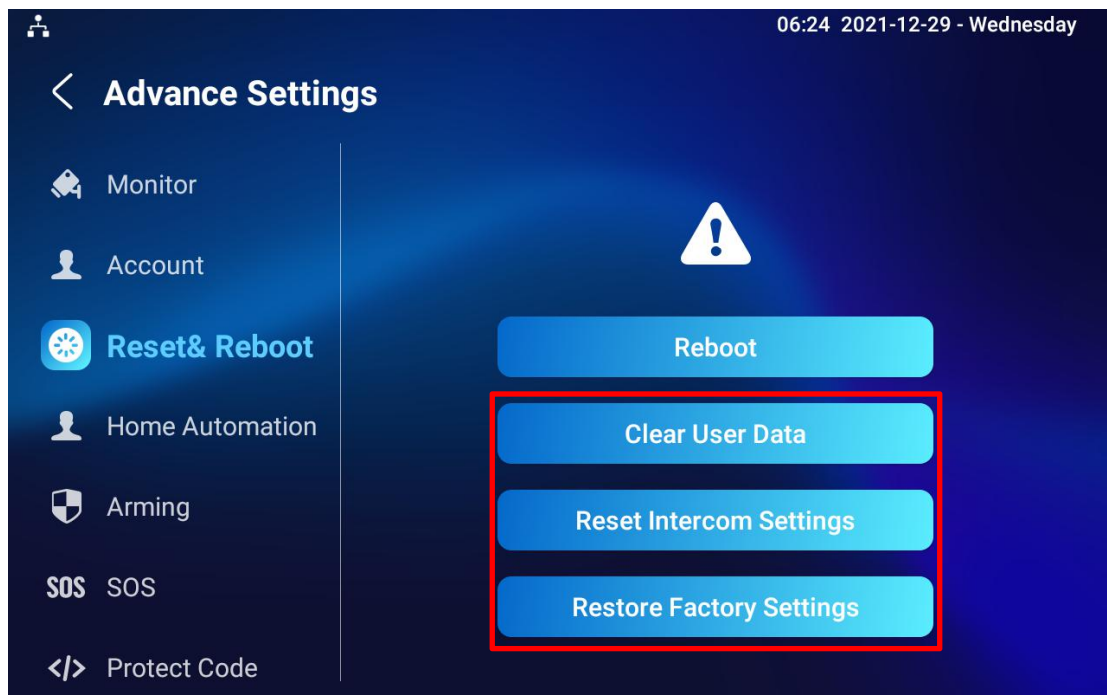


To set up the device restart schedule on web **Upgrade > Advanced > Reboot Schedule** interface.

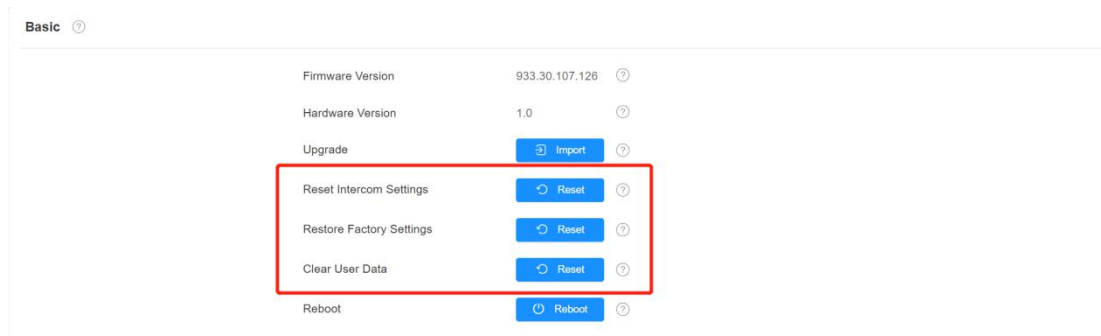


26.2. Reset

If you want to reset the whole device system to the factory setting, you can operate it directly on the device **Settings > Advance Settings > Reset&Reboot** screen.



Device system can also be reset on device web **Upgrade > Basic** interface without approaching the device.



Parameter Set-up:

- **Reset Intercom Settings:** reset all intercom feature configurations.
- **Restore Factory Settings:** reset all data completely.
- **Clear User Data:** reset screensaver/logo/capture/wallpaper images, screensaver/record videos, uploaded audio files, audio/text messages, call/alarm logs.

27. Abbreviations

ACS: Auto Configuration Server

Auto: Automatically

AEC: Configurable Acoustic and Line Echo Cancelers

ACD: Automatic Call Distribution

AutoP: Automatically Provisioning

AES: Advanced Encryption Standard

BLF: Busy Lamp Field

COM: Common

CPE: Customer Premise Equipment

CWMP: CPE WAN Management Protocol

DTMF: Dual Tone Multi-Frequency

DHCP: Dynamic Host Configuration Protocol

DNS: Domain Name System

DND: Do Not Disturb

DNS-SRV: Service record in the Domain Name System

FTP: File Transfer Protocol

GND: Ground

HTTP: Hypertext Transfer Protocol

HTTPS: Hypertext Transfer Protocol Secure Socket Layer

IP: Internet Protocol

ID: Identification

IR: Infrared

LCD: Liquid Crystal Display

LED: Light Emitting Diode

MAX: Maximum

POE: Power Over Ethernet

PCMA: Pulse Code Modulation A-Law

PCMU: Pulse Code Modulation μ -Law

PCAP: Packet Capture

PNP: Plug and Play

RFID: Radio Frequency Identification

RTP: Real-time Transport Protocol

RTSP: Real Time Streaming Protocol

MPEG: Moving Picture Experts Group

MWI: Message Waiting Indicator

NO: Normal Opened

NC: Normal Connected

NTP: Network Time Protocol

NAT: Network Address Translation

NVR: Network Video Recorder

ONVIF: Open Network Video Interface Forum

SIP: Session Initiation Protocol

SNMP: Simple Network Management Protocol

STUN: Session Traversal Utilities for NAT

SMTP: Simple Mail Transfer Protocol

SDMC: SIP Devices Management Center

TR069: Technical Report069

TCP: Transmission Control Protocol

TLS: Transport Layer Security

TFTP: Trivial File Transfer Protocol

UDP: User Datagram Protocol

URL: Uniform Resource Locator

VLAN: Virtual Local Area Network

WG: Wiegand

28. Contact Us

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We highly appreciate your feedback about our products.

